

## **ARSHIA MOHAMMAD**

### **Senior Pharmacist**

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### **Professional summary**

Compassionate and Professional Pharmacist 10 years experience in Pharmaceutical services. Maintained positive attitude to patients and interpret their queries and offer information. Seeking a new Clinical position to leverage leadership with extensive knowledge of pharmacy management and medications in increasing the overall productivity.

### **WORK HISTORY**

**Pharmacist, 09/2022 to Current**

#### **Urgent Care Outpatient Pharmacy-Riyadh**

- Reviewed Doctor's Order and verify accuracy of prescription
- Dispensed medications with right dose and right dosage forms
- Checked medication error and error rectified
- Counsellor Patient and provides excellent customer services
- Educating Patient and customer on correct medication use
- Reviewed Pharmacy purchase Order and modify medications list
- Ensure Ordering pharmacy stock items, oversee expiry items
- Restock of new medicines and ensure safe storage conditions

#### **Pharmacist, 07/2018 to 07/2022 Aster Sanad Hospital -Riyadh**

##### **Outpatient and Inpatient Pharmacy**

- Reviewed Doctor's prescription, Verified accuracy, correct medication & dose.
- Dispensed medications while providing quality patient service and ensured maximum efficiency
- Advised patients on correct use of medication and the benefits of medication adherence.
- Proficient in dispensing narcotic & controlled medicines, Ensured safety of medicines.
- Communicated with Doctor's & Provide information about drug interactions & contraindication .
- Supervision in sterile compounding process of Intravenous in compliance to Pharmacy standards
- Monitor Pharmacy well stocked and promptly re-ordering in any low stock or nearly expired.
- Dispensed medications in any emergency & to inpatient wards. crash cart medicines inspection.
- Processed insurance prescriptions, tracking and resolved insurance and payment issues.

**Pharmacist, 08/2015 to 01/2017**

#### **Security Forces Hospital-Riyadh**

##### **Inpatient Pharmacy, Narcotic and Controlled drugs and Drug information center**

- Review & interpret Doctor's prescription with correct medication using electronic system

- Dispensed medication with right dose and frequency, Check proper labeling, packaging
- Corrected prescription errors (wrong dose, frequency and therapeutic duplication of medicines)
- Dispense Narcotic and Controlled drugs with correct dosage and direction of use
- Oversee Automated dispensing system Pyxis to assess accuracy of Narcotic & Controlled drugs
- Accurate documentation, record keeping and preparing a Narcotic and Controlled drugs statistics monthly report
- Supervised the work of pharmacy technicians and educate the new pharmacist
- Check the unit dose refill medications and sign refill report
- Oversee the floor stock order (right medication, quantity, expiry date) & signed request form
- Maintained collaborative communication with all healthcare professionals

### **ACCOMPLISHMENTS**

- Supervised and trained 5+ New pharmacist and technicians improving performance by 30%.
- Grew sales through counseling and helped achieve pharmacy business objectives that increased the revenue by 25%-30%
- Provided patients with prompt and comprehensive service. Received positive feedback in customer satisfaction.
- Evaluated the complex prescriptions, reported Medication errors at a rate of 5-10 per day.
- Demonstrated success in order to minimize Medication errors before reaching to the patient
- Answered inquiries from patients and healthcare personnel related to correct dosing e.g Desmopressin spray and High Alert Medicine Clexane ,Heparin Inj and Apixaban
- Reviewed medication reconciliation form and resolved discrepancies issues
- Collaborated with Supervisor and Manager to resolve errors due to system failures, achieved saving the pharmacy in any potential loss

### **CERTIFICATIONS**

- **Saudi Commission for Health Specialties License - 08/2023**
- Basic Life Support License
- Pharmacy Council of Pakistan License

### **EDUCATION**

**Doctor of Pharmacy, 12/2011**

**Pharm.D**

**Baqai Medical University – Karachi, Pakistan**

### **TRAINING**

**1 year Pharmacist trainee, King Faisal Specialist Hospital & Research Centre-Riyadh**  
Outpatient Pharmacy and Inpatient Pharmacy – **2013-2014**

**Clinical Pharmacist Intern, King Khalid University Hospital, Riyadh – 06/2009**

- Academic Staff Pharmacy (ASP)
- Cardiac Care Unit (CCU)

### **Clerkship ,Baqai Medical University Hospital , Karachi- Pakistan – 2009-2010**

- Clinical rotations in the Inpatient wards
- Understanding the role of pharmacy in patient care

### **Pharmacist Intern, Getz Pharmaceutical Company, Karachi -Pakistan –2009-2010**

- Manufacturing & Research and development department
- Quality Control and Quality Assurance department

### **LANGUAGES**

- English (Proficient)
- Arabic (Upper intermediate)
- Urdu (Native)

### **SKILLS**

- Proficient communication(verbal/written)
- Patient counseling
- Problem solving
- Pharmaceutical operation
- Team management
- Leadership skills
- Clinical education
- Medication safety & Quality assurance

### **CONFERENCES**

- Head & Neck Oncology Conference, KSAU-HS Convention Center-Riyadh, October 2016
- Burden of Cancer in the Gulf region, Intercontinental Hotel Riyadh, October 2014
- 3rd Saudi International Pharmacoeconomics Conference, Hotel Intercontinental , May 2014
- 2nd International Conference of the Saudi Osteoporosis Society, Marriott hotel , March 2014
- 2nd PSMMC Oncology and Palliative Care Conference, King Fahd Cultural Center, Feb 2014
- Asthma and COPD Forum-11th Annual Conference ,Saudi Thoracic Society by SINA group- Riyadh, December 2013

### **Symposium:**

- Saudi Hypertension Symposium, King Faisal Specialist Hospital & Research Centre, Dec 2014
- 1st International Drug Formulary Management Theory & Practice, KFSH&RC- Riyadh, Nov 2014
- Recent Advances in Diabetes Management symposium, Marriott Riyadh, May 2014

### **Workshop /Lectures**

- CPHQ Foundation workshop by Anexas Europe, virtual -May 2021
- Lean Six Sigma Yellow belt training, virtual- Oct 2021
- Science behind the Pharmaceutical Product development, International Medical University Malaysia, December 2020
- Six sigma application to healthcare lecture, Security Forces Hospital-Riyadh, December 2016
- Hazardous waste management lecture Security Forces Hospital Riyadh, October 2016
- Work Ethics lecture, Security Forces Hospital Riyadh, August 2016
- Safety awareness Lecture Ergonomics, Security Forces Hospital Riyadh, March 2016
- 7th Annual Quality& Safety Day, Security Forces Hospital Riyadh, October 2015
- 1st Intravenous Admixture, Total Parenteral nutrition(TPN) and Hazardous I.V Medications
- Intensive Course -Saudi Pharmaceutical Society , Riyadh, November 2013