



Nestlé Saudi Arabia LLC

## **Reference**

Mr. Abdallah Halawah joined Nestlé Saudi Arabia on the basis of a temporary resident contractor as an Information Technology Specialist in July 2019.

Mr. Halawah was stationed at our Company's Sales Office in Abha, responsible for IT support for the company's operations at the sales office and nearby warehouse.

Mr. Halawah's key duties included:

- Day to day end-user support focused on customer experience improvement for employees using IT technology for business operations
- Liaising with Information Technology Vendors for on-site end-to-end IT infrastructure services .
- Supporting IT Projects at his locations including a large Office relocation where he was involved in the implementation of modern IT infrastructure and civil works from the ground up.

Mr. Halawah possesses diverse skills which he always used with very good results. Thanks to his service orientation mindset, pragmatic and commonsense approach to work, Mr. Halawah is able to quickly and reliably grasp company-wide relationships which allowed him to solve problems correctly.

Mr. Halawah has demonstrated that he can work well under pressure and fulfilled all his duties even with a high work load.

Mr. Halawah's work was exemplary at all times and demonstrated respect in his dealings with his supervisors and colleagues. He has demonstrated good interpersonal and team working skills which also extends to dealings with our Technology Partners. He has been praised for his positive attitude and dedication to his work.



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Mr. Halawah's assignment to Nestlé ends on 31 March 2021

As his Manager, I would like to wish Mr. Halawah the very best for his future career and thank him for his excellent work. Mr. Halawah earns my highest recommendation and I would be happy to provide a reference at any time.

Yours sincerely

Francis Odoom  
Head of IT Operations - Nestle Saudi Arabia LLC

21 February 2021