



THE AMERICAN UNIVERSITY IN CAIRO  
SCHOOL OF BUSINESS, ECONOMICS AND COMMUNICATION  
MANAGEMENT CENTER

# Certificate

THIS IS TO CERTIFY THAT

***Hazem Mahmoud Yassin Mosa***

has successfully completed

Diploma in Total Quality Management and Quality Management Systems  
" Six Sigma, ISO 9000 & 14000 "

From: January, 2007

To: January, 2008

INSTITUTE OF QUALITY MANAGEMENT

INSTITUTE DIRECTOR



DATE

February, 2008

S.N: 570