

# Zahrah Al Binalshikh

Pharmacist

Professional Pharmacist with 1.5+ years of experience in sales, direct customer service, and pharmaceuticals. Pharmacy experience including work in community pharmacies. B.A. in Pharmacy and Pharmaceutical sciences.

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Dammam, Saudi Arabia

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## WORK EXPERIENCE

### Sale Associate

Alshaya Trading Co.

02/2019 - 08/2020

Dammam, Saudi Arabia

Achievements/Tasks

- Elevating the sales of the store branch by +5%, and achieving the monthly and annually sale targets.
- Rise customer satisfaction and increase customer loyalty.
- Help in managing work.
- Reports writing.

### Pharmacist

Medical Balsam Pharmacies

09/2020 - 02/2021

Qatif, Saudi Arabia

Achievements/Tasks

- Managing new branch of the pharmacy and growing up the sales from 200-300 to 900-1500 SR per shift.
- Direct customer service.
- Patient counseling and education.
- Dispense of prescribed and OTC drugs.
- Precisely checking medication orders and expiry dates of shelf drugs.

### Pharmacist

Excellence Medical Center

06/2022 - Present

Qatif, Saudi Arabia

Well known polyclinic pharmacy that serves as **outpatients** and **community** pharmacy

Achievements/Tasks

- Experienced pharmacist dispensing prescribed medication and prescribing OTC medication.
- Patient counseling and **Education**.
- Working under pressure.
- Dispensing around a **100** prescription per day.

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## EDUCATION

### BA Pharmacy

Al-Jouf University

01/2013 - 05/2018

Al-Jouf, Saudi Arabia

Courses

- Pharmacy Management and Pharmaceutical Marketing
- Sterile products and Cosmetics preparation
- Industrial and Nuclear Pharmacy
- Screening, Separation and Analysis of plant constituents

## SKILLS

Teamwork

Time Management

Leadership

Adaptability

Flexibility

Problem Solving

An Eye for Details

## TECHNICAL SKILLS

Microsoft Office

- Word, PowerPoint and Excel

Computer Using

- Typing Speed, Reports Writing and Photos Editing

## CERTIFICATES

Pharmacy Professional Accreditation Certificate (08/2018 - Present)

Saudi Pharmacist Licensure Examination (SPLE) (10/2021)

International English Language Testing System (Ielts) (03/2021)

Self Management (05/2020)

Understand Customer needs (05/2020)

Certificate of Training Completion (10/2020 - 01/2021)

Training for profession reclassification

## LANGUAGES

Arabic

Native or Bilingual Proficiency

English

Full Professional Proficiency