

## Telecom & Network Engineer

### Key Skills

- Highly motivated, energetic Telecom Engineer
- Site Manager
- Design Team leader
- *willingness to learn and enjoy team work*

### • Personal Information

Nationality: Sudanese

Date of birth:

3/October/1982

Marital Status: Single

Holding driving license

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**Transférable Saudia Iqama**

### **Profile**

- More than Seven years of experience as a Telecom Engineer, Technical Support and key person.
- Good working knowledge of international project management processes and procedures.
- Ability to work in accordance with quality management requirements.
- Having cultural awareness and experience working with a culturally diverse team, excellent interpersonal and communication skills and highly capable of meeting deadlines.
- Self-motivated, capable of working with or leading teams of various sizes, skills and nationalities.
- Strong technical execution and planning skills.

### **Educational History**

**B.Sc. ELETRONICS AND TELECOM ENGINEERING**

**, Omdurman Islamic University 2007**

### **Career History**

**- Technical Support Engineer at Al-Moussa EST, Riyadh Saudi Arabia**

December 2017 till now.

We have project with ministry of environment water & agriculture Operation & Maintenance for hydrological networks in Saudi Arabia.

- Create LAN networks.
- Installing pcs, Wi-Fi, printers ... etc.
- Installing Software (windows, antivirus, MS project, GIS ...etc.)
- Provide help and technical support to employees.
- Installing Maintenance Tools.
- Installing testing tools.

**- Helpdesk & IT Technical support At first Gulf Co-Ltd, Riyadh Saudi Arabia**

As technical support and maintenance staff

Saudi TV Libraries Archive Project (audio, visual)

Under the supervision of the French, company Vectracom

In the period from 10/8/2015 to 30/10/2017

Project goals:

- Digitizing tapes (audio, visual)
- Optimize and process video data
- Identification and processing of audio tape data
- Improve and handle news and announcements

- My functions are summarized in the following:
- Identify problems in the network and develop appropriate solutions for them.
- Download necessary software.
- Work update and development of the systems used.
- Provide technical support for users.
- Definitions of devices on the network.
- Diagnosis of faults in computers and maintenance work necessary for them.

- Maintenance of computer accessories such as printers and scanners... etc.
- The work of periodic maintenance of electronic devices such as the Flexi Card
- VTR (Video Record).

**- Telecom Site Engineer at Takhatob Telecom Co, Jeddah Saudi Arabia**

Jan 2015 – July 2015

**- Archiving Supervisor at Almostaqbal Hospital, Jeddah Saudi Arabia.**

July 2013 - December 2014

**-Site Engineer (Installation & Configuration) at Enmar Alarkan Company,**

Riyadh – Saudi Arabia

Feb 2013 – Jun 2013

**- Telecom Site Engineer (Installation):**

**At Connect Engineering Co- Ltd, Khartoum – Sudan**

2009 To February 2011

**- Data Entry Operator at MTN Telecom Company – Khartoum - Sudan**

March 2008 to October 2008

**-Field Maintenance Engineer (FLM) at Alhaddad Telecom Company – Khartoum –**

Sudan

March 2008 to October 2008

**- Computer Engineer (Installation & Configuration) at National Electricity Corporation**

– Khartoum - Sudan

November 2005 to November 2005

## Achieved Projects

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Asaudi Television project for archiving all Saudi TV libraries (Video's, sounds, Data) More than 60,000 Tapes and convert all this Tapes to digital system (MP4, MP3, etc.). The project under French Consultant vectracom Archiving Solutions Company.

- Tapes Digitization
- Video Meta Data Enhancement.
- Audio Meta Data Enhancement.
- News Segmentation.

## Skill and training

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- CAD Systems:  
Auto CAD.
- Management Systems:  
Prima Vera p6, MS Office .
- GIS .

## Duties & Responsibilities

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**Technical Support Engineer at Al-Moussa Est , Riyadh - Saudi Arabia**

- INSTALL AND CONFIGURE COMPUTER HARDWARE OPERATING SYSTEM AND APPLICATIONS .
- MONITOR AND MAINTAIN COMPUTER SYSTEMS ..

- TALK WITH STAFF THROUGH PHONE OR FACE TO FACE TO HELP SET UP SYSTEMS OR RESOLVE ISSUES .
- TROUBLESHOOTING SYSTEMS & NETWORK PROBLEMS , DIAGNOSING AND SOLVING HARDWARE OR SOFTWARE FAULTS ..
- UPDATE THE DRIVERS .

### **Team Leader & Technical Support Engineer at First Gulf Co-Ltd, Riyadh - Saudi Arabia**

- WORKING AS TEAM LEADER & TECHNICAL SUPPORT ENGINEER WITH FIRST GULF COMPANY IN SAUDI TELEVISION (SBC) ARCHIVING PROJECT UNDER VECTRACOM ARCHIVING SOLUTIONS COMPANY (FRENCH COMPANY) AS CONSULTANCY FROM 15/8/2015 TO 30/10/2017

- TAPES DIGITIZATION .
- VIDEO METADATA ENHANCEMENT .
- AUDIO METADATA ENHANCEMENT .
- NEWS SEGMENTATION .

### **MY JOB DESCRIPTION :**

- INSTALL AND CONFIGURE COMPUTER HARDWARE OPERATING SYSTEM AND APPLICATIONS
- Monitor and maintain computer systems.
- TALK WITH STAFF THROUGH PHONE OR FACE TO FACE TO HELP SET UP SYSTEMS OR RESOLVE ISSUES.
- Troubleshooting systems & network problems, diagnosing and solving hardware or software faults.
- Update the drivers.
- Conduct electrical safety checks on computer Equipment.
- Follow Preventive maintenance diagrams to check all electronic devices such as FLEXI CARD, VTR (Video Record), Tape machine Cleaner ... etc.

### **NOKIA RBS/BTS Commissioning/Installation Engineer at Takhatoo Telecom Company, Jeddah - Saudi Arabia** **NOKIA WBTS FlexiBTS 850 (2G, 3G, 4G)** **Software Bts site manager · BTS Flexi Manager**

- Working as Telecom Site Engineer ( Installation & Commissioning )  
From 1/2/2015 to 10/7/2015

It's Contract with NSN Saudi Arabia for Southern Saudi Arabia Provinces Projects Swapping from ZTE Systems to Nokia Systems

#### **Activities liked:**

- Supervision for Indoor and Outdoor installations.
- Check all shelter components.
- Train And Check the technicians for their respective role.
- Testing all cables is connected in right place.
- Analyze the reason for failure and take necessary corrective action to rectify the failure.
- Update the System module Software and commissioning it.

### **Archiving Supervisor at Al-mostaqbal hospital, Jeddah - Saudi Arabia**

- Working as Archiving Supervisor (July 2013 - December 2014)

**Activities liked:**

- Work in IT Department ON Electronic Archiving
- Archiving patient's files and saved it in "OASIS" System.

**Site Engineer (Installation & Configuration) at Enmar Alarkan Company, Riyadh - Saudi Arabia**

- Working as Site Engineer From (Feb 2013 – Jan 2014)

**Activities liked:**

- To Install CCTV Cameras and
- Panasonic Centrals.

**Telecom Site Engineer (Installation) at Connect Engineering Co, Ltd, Khartoum – Sudan**

- Working as Telecom Site Engineer (Installation) in GSM field engineer in the execution of Ericsson & Huawei Upgrading 2G to 3G.

From (February 2009– February 2011).

**Activities liked:**

- RBS network configuration for both GSM 900 and GSM 1800.

A- RBS System

- 1- Monitoring of RBS (Ericsson)
- 2- Troubleshooting of Faults
- 3- System Operation ( Indoor &Outdoor Unit)
- 4- System Configuration (Hardware & software)
- 5- Upgrade & Down Grade of RBS System

B-M/W System

- 1- M/W Monitoring Ericsson/Marconi System
- 2- Troubleshooting of Faults
- 3- System Operation (Indoor &Outdoor Unit)
- 4- System Configuration (Hardware & software)
- 5-M/W alignment Outdoor System

## **Data Entry Operator at MTN Telecom Company, Khartoum - Sudan**

From (March 2008 – October 2008).

### **Activities liked:**

- Enter subscriber data.
- Compare between SIM card and IMSI for subscriber data registration.

## **Field Maintenance Engineer (FLM) at Alhaddad Telecom Company, Khartoum - Sudan**

- Working as Telecom Site Engineer ( Preventive maintenance )

From (February 2007 – January 2008)

### **Activities liked:**

- Field Maintenance Engineer (FLM)-telecom in PM Department (Preventive Maintenance).
- Repairing Fire alarm & water sensor & power control alarm and door alarm.

## **Computer Engineer (Installation & Configuration) at National Electricity Corporation, Khartoum – Sudan**

- Working as Computer Engineer From (November 2006 – November 2007)

### **Activities liked:**

- Maintenance of personal computers and servers.
- Installation windows for PC & SERVER.
- Dealing with computer applications and technical support for users.
- Experience in the installation of networks.

## **Courses**

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- Diploma in project management (primavera 6) from abdelbary center for computers and technical studies with excellent grade from 7/2/2011 to 14/3/2011.
- Diploma in computer networks from sudatel telecommunications academy from 10/12/2007 to 28/2/2008.
- Diploma in English fluency development & etiquette from speak easy institute (India) from 26/5/2009 to 26/6/2009.
- Diploma in basic is LAN (N+) from F-12 networks institute (India) from 1/6/2009 to 30/6/2009.
- Diploma in MCSE from Shiva institute (India) from 10/5/2009 to 10/6/2009.
- Diploma in CCNA from Shiva institute (India) from 10/6/2009 to 10/7/2009.

- Diploma in CCNA from netmetric solutions institute (India) from 12/8/2009 to 12/9/2009.
- Diploma in Linux from Shiva institute (India) from 10/7/2009 to 10/8/2009.
  
- Diploma in advanced wireless communications from lorion telecommunications institute from 1/4/2009 to 1/9/2009 ,course contains (GSM,GPRS,EDGE ,CDMA,UMTS,SS7,ISDN,CHANNELS,MOBILE INTERNET,VOIP,NETWORKS PLANNING).
- Diploma in SAP BASIC from Riples Information Institute (India) from 1/5/2009 to 1/6/2009

