

Hussien salem alkaff

Mobile (KSA): +966 54 3933 338
Email: h.kaff@hotmail.com
LinkedIn: [hussien-alkaff-4b408529](https://www.linkedin.com/in/hussien-alkaff-4b408529)

Career objective

Looking to obtain a supervisor position in a fast-paced organization where excellent leadership and motivational skill will be utilized to achieve organizational objectives

EXPERIENCE

Best Energy
July 2016 – Present

Team Leader for The Sales & operation Department

Dammam - Saudi Arabia

Roles & Responsibilities

- Responsible for the sales men performance in terms of achieving the assigned targets.
- Handling all the after sales enquiries.
- Providing all the necessary reports for the operation management.
- Local and international purchasing and flow up.
- Project management
- customer relationship

Projects

Makan mall - Hafer albaten

Aljaber hospital – Alhassa

Dental hospital – alhassa

Maternity and Children Hospital – Dammam

British Council

Jan 2016 – Jun 2016

Usher, And a Representative

Khobar - Saudi Arabia

Roles & Responsibilities

- Responsible for welcoming and providing all kind of services to the front-line customers.
- Handling all the Teaching Centre enquires.
- Providing the information and bookings for the Exams candidates.
- A representative in the SciTech exhibition for the undergraduate students in Eastern Province
- Customer serves and call center.

Pre Sales & Healthcare IT – Network Desktop Engineer

Riyadh –Saudi Arabia

Worked in the information technology department, and held various positions started with IT help desk to implementation team ended up with pre sales for the healthcare solutions provided by the company.

Roles & Responsibilities - Pre Sales & Healthcare IT

- Conduct business presentations for potential customer
- Plays a key role in the sales cycle as pre-sales.
- Perform customer readiness assessment prior to implementation.
- Provide a technical training for system users.

Nawah Healthcare

Nov 2013 – Dec 2015

Hussien salem alkaff

Mobile (KSA): +966 54 3933 338
Email: h.kaff@hotmail.com
LinkedIn: [hussien-alkaff-4b408529](https://www.linkedin.com/in/hussien-alkaff-4b408529)

- Support the implementation team to fulfill the customer needs and expectations
- Local and international purchasing and flow up.
- Project management
- Customer relationship

Network Desktop Engineer

- monitoring the network and troubleshooting
- Install and configure IP communicator with call manager
- Maintain procedural documents and reports.
- Technical Support prioritize and manage the workflow inventory period
- Search solution or application to help the firm
- Monitor firewall traffic and give daily report
- Install and configure of cctv and troubleshoot bootloaders

Projects

King Abdulaziz Medical City-Riyadh
King Fahad Medical City-Riyadh
King Fahad Specialist Hospital-Dammam
King Faisal Specialist Hospital-Riyadh
East Jeddah – Jeddah
King Fahad General Hospital – Jeddah
East Jeddah General Hospital –Jeddah
Heraa General Hospital – Jeddah
Al Noor Specialist Hospital
Security Forces Hospital –Jeddah
Security Forces Hospital – Riyadh
Security Forces Hospital –Dammam
Riyadh Care Hospital – Riyadh
King Fahad University Hospital – Khobar
Saud Al Babtain Cardiac Center – Dammam
EST...

Orange Media

Apr 2010 – NOV 2013

Event management & planner

Khobar - Saudi Arabia

Roles & Responsibilities

- Planning event from start to finish according to requirements, target audience and objectives
- Coming up with suggestions to enhance the event's success
- Come up with suggestions to enhance the event's success
- Coordinate all operations
- Ensure event is completed smoothly and step up to resolve any problems that might occur
- Supervise all staff (event coordinators, caterers etc.)
- support graphic designer video editor and cameraman team

Hussien salem alkaff

Mobile (KSA): +966 54 3933 338
Email: h.kaff@hotmail.com
LinkedIn: [hussien-alkaff-4b408529](https://www.linkedin.com/in/hussien-alkaff-4b408529)

Mobily - Etihad Etisalat

Technical Sales, Support Personnel (T.S.P)

Khobar - Saudi Arabia

Mar 2008 –
Feb 2010

I started in the customer relationship department as technical support personnel (T.S.P) with the below key responsibilities:

Provide the needed technical support for the customer and maintain all Mobily devices

Report and Troubleshoot all the defective device with technical issues.

After that I got promoted to technical sales in the sales department where my main responsibility was selling Mobily internet services.

Active ON

Technical Sales, Support Personnel (T.S.P)

Khobar - Saudi Arabia

March 2003 -
Sep 2006

Work for (SONY – ASUS – PANSSONIC)

Promoter & Marketing

- Promoting & Sales Sony products.
- Inventory of old stock and new items.
- Training employees
- Analysis & Market
- Marketing Survey
- Marketing Study
- Analyzing Data
- install products

Hussien salem alkaff

Mobile (KSA):
Email:
LinkedIn:

+966 54 3933 338
h.kaff@hotmail.com
[hussien-alkaff-4b408529](https://www.linkedin.com/in/hussien-alkaff-4b408529)

EDUTION

On Going

AMA International University-Bahrain (AM AIUB)

Bachelor of Science in Mechatronics Engineering

Courses & workshops

ProConnect and CSIQ

Workshop

CCNA Routing and Switching

Course

Swiss log-Pneumatic Tube Systems

Workshop

Trans Logic Software provides the perfect complement

Workshop

Nihonkohden - Patient Monitoring

Workshop

Time Management

Workshop

Stanley child protection

Workshop

Offloading and unloading

Workshop

MARS Saudi Arabia

Company training

Risk management

Introduction for Birkman

40 contact hours
online

GOOGLE Ecommerce

Business & Technical Skills

Networking: DNS, LAN/WAN, Wireless Networking.

IT Systems evaluation & Monitoring.

IT Infrastructure.

Databases & SQL queries.

E-business and E-commerce solutions.

Project Management.

Microsoft Office package.

Active directory.

Low current System.

Expert in procurement and fulfilling purchasing

Event management

Personal information

Nationality: Yemeni

Birth Date: 14/5/1987

Gender: Male

Marital Status: Single

Driving License: Yes

Languages: Arabic, English

Transferable Iqama: Yes