**Salah Owidah**

Malaz District , Riyadh, Ar riyadh 6628

(966) 58-35 34 843

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**Summary of Qualifications**

* Strong written and verbal communication skills
* Edit photos in Adobe Photoshop.
* Prepared set and lighting for product photography shoot to match company image, styles and standards.
* Keen photography eye

**Education**

**Bachelor of Science in Biomedical Engineering 2019**

College of Technology, Riyadh, Saudi Arabia GPA: 4.1

**Work Experience**

**Lead Photographer**

**TOYOU**

**Riyadh, Saudi Arabia Feb 2018 - Present**

* Create, capture and edit professional, original, and high-quality photography for customers
* Seek out appropriate photographic subjects and opportunities
* Manage the processing and use of images, discuss technical problems, check for quality and deal with clients' concerns
* Develop software expertise to digitally enhance images by, for example, changing emphasis, cropping pictures, correcting minor faults or moving objects around.
* Develop a good portfolio, build a network of contacts and achieve a reputation for quality and reliability in order to secure future assignments.

**Operation Agent**

**Smart link – Talabat.com**

**Hardee's, Riyadh Mar 2016-Jan 2018**

* Takes orders by obtaining and verifying information.
* Maintains call center database by entering and verifying information; updating contact log.
* Submit site daily reports and estimates.
* Monitor and evaluate agent performance, provide learning or coaching opportunities, and taking corrective action

**Call Center Agent**

**Smart link – Talabat.com**

**McDonald's, Riyadh Feb 2013-Mar 2016**

* Answer phones from customers professionally and responding to customer inquiries and complaints.
* Manage administration, communicating and coordinating with internal departments.
* Follow up complicated customer calls where required.
* Processes forms, orders, and applications requested by the customers.
* Complete call notes and call reports as necessary and updating them in the CRM.

**Training Courses**

* Diploma in Leadership & Management from Shawacademy
* Diploma in Digital Marketing from Shawacademy
* Diploma in Social Media Marketing from Shawacademy
* Diploma in Photography from Shawacadem