

AJIMSHAD SHERAFUDHEEN

Visionary Leader with proficiency in running successful method-oriented operations & taking initiatives for business excellence through process improvement; targeting for Strategic Planning, Quality Management System and Supplier Evaluation with an organization of high repute



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Core Competencies

Strategic Business Planning

Quality Management System & Assurance/ TQM

Supplier Assessment & Development

Risk Analysis & Management

Budgeting/ Forecasting & Cost Control

Inspection/ Testing & Calibration

Root Cause Analysis

QA/QC Dashboard and KPI Reports

Continuous Process Excellence

Team Building & People Management

Audit & Site Management



Soft Skills

- ❖ Analytical & Logical Skills
- ❖ Strong Work ethics & Positive Attitudes
- ❖ Time Management Abilities & Problem-Solving Skills
- ❖ Quick Learner & Ability to work under pressure
- ❖ Self Confidence & Communication Skills



Technical Skills

- ❖ MS Office (Word, Excel and PowerPoint)
- ❖ Familiar with all leading operating systems
- ❖ AutoCAD
- ❖ Primavera



Education

- ❖ Bachelor's Degree in Civil Engineering - TKM College of Engineering, Kerala University: 2002



Profile Summary

- ❖ **PMP Certified professional with over 20 years of experience in Quality Management, Quality Assurance, Inspection, Site Management & Auditing, Reporting & Documentation;** rich exposure in the field of **Civil Engineering and Construction Quality Control** covering broad range of construction projects
- ❖ **Skilled in handling diverse range of project management** such as evaluation of the strategic plan, process, equipment selection, process control, and quality assurance to ensure top & bottom-line profitability
- ❖ **Excellence in applying quality standards** to various process within business unit; deft in formulation and maintaining QA activities like Incoming quality, calibration, process, problem solving and conducting **process audits and inspection** as per management requirement to ensure stringent quality control
- ❖ In-depth knowledge of various construction **industry standards & codes and practices;** highly proficient in **ISO 9001 (QMS), 14001 (EMS) and ISO 45001** Management Systems and understanding of International Standards such as **BS/ASTM/PCI/ACI standards and Estidama/LEED-USGBC requirements**
- ❖ **Proficient in various inspection and quality control activities** including quality management systems, improvement measures, inward inspection, audits, defect investigations, fault finding, root cause analysis and introduction of corrective measures
- ❖ **Combine customer-focused mindset** with strong acumen to achieve timely delivery of high-quality products; acknowledged for reducing supplier / customer turnaround and bringing in revenue by ensuring optimum utilization of resources
- ❖ **Exhibited excellence in taking process improvement including Six Sigma, Lean Manufacturing, Business Process Management & cost reduction initiatives** and implementing quality systems for enhancing production efficiency; enhanced the operational efficiency of workforce by focusing on technical & customer-oriented aspects
- ❖ **Analytical, dedicated & versatile leader** with innate skills in building high performing teams that excel in delivering business value with high morale & low attrition; leading, training & monitoring the team performance



Trainings/ Certifications

- ❖ Lean Six Sigma Yellow Belt, Green Belt and Black Belt
- ❖ Project Management Professional Course certified by PMI. (PMP Certificate Number-2152810), UAE 2018
- ❖ Certification in Total Quality Management - All India Institute of Management Studies
- ❖ Certified Manager of Quality/Organizational Excellence (CMQ/OE) (ASQ Certificate No.54167), UAE-2017
- ❖ Contracts Management and Administration (FIDIC) 87/9
- ❖ Lead Auditor- IRCA Certified ISO 9001:2015 Quality Management System Training Course from ESENEK Training Center (A18038-Certificate No.15-3161), 2016
- ❖ Lead Auditor- IRCA Certified OHSAS 18001:2007 Occupational Health and safety Management System Training Course - ESENEK Training Center (A17555-Certificate No.14-5221), 2016
- ❖ Lead Auditor Conversion-IRCA Certified ISO 14001: 2015 Environmental Management System Training Course (A 180181- Certificate No. 15-6021), 2016



Career Timeline

Sep'02-May'06| Kerala State
Transportation Authority,
Kerala

Oct'08-Dec'10| Profiles RH
L.L.C, Dubai

Jun'06-Oct'08| AL Naboodah
Contracting LLC, Dubai

Feb'11| Trojan General
Contracting L.L.C, Abu Dhabi



Work Experience

Since Feb'11| Trojan General Contracting L.L.C, Abu Dhabi
as Corporate QA/QC Manager

Growth Path:

2011-2013| QA/QC
Incharge



2013-2017| QA/QC
Manager- Project



2017-2019| QA/QC
Manager -Operations



Since 2019| Corporate
QA/QC Manager

Key Result Areas:

- ❖ Spearheading a team of QC Engineers and junior inspectors with the responsibility of managing the complete QA/QC activities
- ❖ Implementing the project quality procedures in accordance to company standards and preparing the inspection checklist, Engineering procedures, ITP and PQP plans
- ❖ Leading the entire quality assurance functions including New Products, Customer Quality, Supplier & In-Process Quality
- ❖ Reviewing and verifying scope of work, project quality plan & inspection test plan, quality control procedure, company procedure, checklists and so on
- ❖ Identifying, developing & selecting new suppliers and implementing Quality Management System at supplier's end
- ❖ Conducting inspections & audits and monitoring activities; preparing observation and non-conformance reports, if required; steering internal audits to ensure system, product & process effectiveness
- ❖ Developing supplier assessment systems, identifying areas of quality failures & taking steps to rectify the system wide preventive and corrective actions to avoid the reoccurrences
- ❖ Reviewing calibration certificates of testing equipment and ensuring that records are maintained from time to time and also the backup testing equipment is available when the primary equipment is sent for calibration
- ❖ Investigation into Root-Cause Analysis, NCR- Resolution, Corrective Action / Preventive Action (CA & PA) Executions
- ❖ Reviewing standard violations and preventing repeated violations through introduction of suitable corrective measures and thereby providing confidence to the client
- ❖ Coordinating the material testing by 3rd party test labs. and ensuring that the tests/calibrations are performed in accordance with accepted standards and methods and providing written statement to this effect
- ❖ Performing Gap & Root Cause Analysis at regular interval to identify any gaps in quality system and resolving the same
- ❖ Engaged in budget planning and resource management
- ❖ Ensuring that the quality control documentation is compiled and competed for as-built hand over; ascertaining all technical documents related to quality control are updated and ensuring that quality incidents are recorded
- ❖ Devising plans & program schedules of quality audits for evaluating the effectiveness of Quality Management Systems
- ❖ Providing inspection coverage for all construction activities pertaining to the project and discussing daily quality issues with QA Engineers and reviewing contractors' QC daily reports
- ❖ Managing the master planning of projects, design and built for Villas, Buildings and Infrastructure.
- ❖ Developing and implementing project specific quality plans, performing internal and external audits, evaluation of supply sources; liaising with Customer and ISO Certification bodies for external audit and follow up
- ❖ Heading & mentoring the team with involvement in goal setting, performance feedback and career planning

Significant Highlights:

- ❖ Streamlined the Manual of Company's quality control (assurance) program in compliance with contract and company requirement; maintained reliable and accurate Document Management System with full traceability for document retrieval
- ❖ Performed assessments of the quality system at periodic intervals to ensure the continuing suitability, adequacy and effectiveness of the Quality Assurance program including assessing opportunities for improvement and compliance with all current instructions. This includes performing audits, Quality Walks and surveillances
- ❖ Successfully organized and implemented the practice of project management, maintained quality audit schedule
- ❖ Proven success in managing the ISO 9001:2015 certification of the company by coordinating all the activities and liaising with the international accreditation agency
- ❖ Analyzed quality information (audit results, process/product non-conformities, feedback) and identified corrective and preventive actions
- ❖ Implemented proper corrective and preventive action plan in order to avoid recurrence and occurrence of defects

**Oct'08-Dec'10| Profiles RH L.L.C, Dubai Projects
as Site QA/QC Manager**

Significant Highlights:

- ❖ Ensured the company Quality Management System (ISO 9001) meets or exceeds the customers' expectations, the standard's requirements, legal requirements and the company's needs
- ❖ Developed Method Statements, Inspection and Test Plan, Project Quality Plan and effective implementation of quality control programs and documentation of Quality management systems
- ❖ Engaged in planning, organizing and conducting internal, external, surveillance and follow-up audits for verifying effective implementation of the Quality System, Contract Quality Plans, reporting to the management and ensuring that the systems' defects revealed by the audits are resolved by the appropriate Departmental Heads
- ❖ Developed Quality dashboards, tracking systems and metric reporting
- ❖ Performed assessments of the quality system at periodic intervals to ensure the continuing suitability, adequacy and effectiveness of the Quality Assurance program including assessment of opportunities for improvement in compliance with all current instructions; performed Audits, Quality Walks and surveillances

**Jun'06-Oct'08| AL Naboodah Contracting LLC, Civil Engineering Division, Dubai, UAE
as QA/QC Engineer**

Significant Highlights:

- ❖ Successfully performed inspection of the incoming parts and raw materials as per applicable inspection check list and other documents; managed all types of Technical Submissions, to the satisfaction level of all project stakeholders
- ❖ Enhanced interpersonal communication in the technical and practical areas
- ❖ Assisted QA/QC Manager to obtain Quality Management system Certification

**Sep'02-May'06| Kerala State Transportation Authority, Kerala
as Project Engineer**

- ❖ Liaised for approvals of all types Inspection and Testing. Ensured the proper materials are used as per the Contract
- ❖ Reported any non-complying materials to the Site Representative and Quality Manager that need to be isolated in order to prevent inappropriate use
- ❖ Verified inward material Inspection Bill of material as per purchase order and drawing; reviewed Material certificate and endorsed as per project material specification
- ❖ Performed Visual inspection of materials and made reports for any damage caused during transportation



Seminar Attended

- ❖ Estidama seminar held by UPC



Personal Detail

- Date of Birth:** 2nd May 1981
- Languages Known:** English, Hindi, Malayalam
- Address:** : Baniyas East, Abu Dhab
- Passport No.:** L3031327
- Visa Status:** Resident Visa
- Nationality:** Indian
- Marital Status:** Married

ANNEXURE

Icon Bay Towers

Location: Plot 17, Dubai Creek Harbour Development, Dubai

Client: The Lagoons, Phase 1

Consultant: WME Consultant

Value: AED 275 Million

Role: QA/QC Manager- Operations

Details: Construction of mixed used development comprising of (Tower-1. G+43) (Tower-2. G+4) and connected by Podium (G+1) and Basement (2 Level) at Dubai Creek Harbour Development



Rove Hotel

Location: La Mer Beach - Jumeirah, Dubai

Client: Emaar

Consultant: Arch Group

Value: AED 175 Million

Role: QA/QC Manager- Operations

Details: TGC's work on the hotel has included construction, execution, completion, testing, commissioning and maintenance, in addition to the remedying of any defects. The scope of work includes civil, MEP services, general and interior finishing, as well as facade and landscape works



Harbor Gate Towers

Location: Plot 30, Dubai Creek Harbor Development, Dubai

Client: The Lagoons, Phase 1

Consultant: SSH Design LLC

Value: AED 438 Million

Role: QA/QC Manager- Operations

Details: Construction of mixed used development comprising of residential Towers -37 ;31 floors, villas, amenities blocks, common podiums, 2 basement, external services, and hard and soft landscaping



Palm Tower Hotel; Residences,

Location: The Palm Jumeirah – Dubai

Client: Nakheel

Consultant: RSP Architects Planners; Engineers Ltd.

Value: AED 819 Million

Role: QA/QC Manager- Operations

Details: The Palm Tower Hotel; Residences project, located on the Palm Jumeirah is a 52-storey mixed-use luxury hotel and residential building. Comprising 290 guest rooms and suites and 502 serviced apartments, 500 square meters of conference and meeting space, business center, and a family outdoor dining and swimming pool. The rooftop complex includes a 50th floor, 360-degree infinity Swimming pool – the highest in Dubai – bordering all four sides of the building. Above the pool is an enclosed restaurant and function facility, topped by a public viewing deck on the 52nd level



Yas Acres North Development

Location: Yas Island, Abu Dhabi

Client: Al Dar

Consultant: AECOM

Value: AED 1.70 Billion

Role: QA/QC Manager - Operations

Details: With a scope of 652 residential villas (of which 540 are townhouses and 112 are standalone villas), TGC has been handling civil, MEP and Infrastructure works for the development, which also includes non-residential buildings (three community clubs, six gatehouses, golf club, facility management and a mosque)



Al Noor Tower, Reem Island

Location: Al Reem Island, Abu Dhabi

Client: Royal Development Company

Consultant: Bainona Engineering Consultant

Value: AED 100 Million

Role: QA / QC Manager- Operations

Details: The tower comprises 17 floors with basement parking, multipurpose hall, apartments, MEP and service spaces. The podium level includes more apartments, a gym and swimming pool



Horizon Towers, City of Lights

Location: Al Reem Island, Abu Dhabi

Client: Tamouh Properties

Consultant: Al Torath Engineering Consultant

Value: AED 410 Million

Role: QA/QC Manager- Operations

Details: Construction of mixed used development comprising of two 40 floors and 60 floors residential towers, 33 Town houses, retail and 6 floor podiums for associated car parking



Mira Oasis Townhouses, Al Qudra – Dubai

Location: Mira Oasis, Dubai

Client: Emaar

Consultant: National Engineering Bureau

Value: AED 1.03 Billion

Role: QA/QC Manager- Projects

Details: Consisting of 1393 units, Mira Oasis is a residential development within the self-contained Reem Development Phase 2 in Dubai. The project is subdivided into 3 plots that will comprise contemporary townhouses with a choice of courtyard living within spacious 3–4-bedroom units that come in different types of cluster homes and houses



Project : Ain Al Faydha Project (2000 Villas)

Location: Al Ain

Client: Musanada

Consultant: Al Salaam Consultants- Abu Dhabi

Value: AED 3.5 Billion

Role: QA/QC Manager- Projects

Emirati Housing Development:

Location: Al Ain

Client: Tamouh Development

Consultant: ACE Consulting Engineers

Value: AED 4.9 Billion

Role: QA/QC Manager- Project

Details: Located in Al Ain, Project consists of the construction of 3000 Villas at Jebel Hafeet Emirati Housing Development for the client Abu Dhabi General Services PJSC, Scope of the Projects includes designing, construction and all associated MEP and infrastructure development for the project



Project: Abu Dhabi Future Schools Program, Phase 4, Package1, At Al Muwaiji, Al Ain

Location: Al Ain

Client: Musanada

Consultant- Atkins

Value: AED 83 Million

Role: QA/QC In-charge

Project: Works execution for building design and construction at Zayed Military City, Shahama, Abu Dhabi

Location: Abu Dhabi

Client: Command of Military WORKS (CMW)

Consultant: Stanley Consultants, Inc.

Value: AED 350 Million

Role: QA/QC In-charge

Project: Office Building Development on Plots No.C-13&C-14, Sector -e48, Abu Dhabi (2 B+G+17)

Client: H.H.Sheikh Saeed Bin Zayed&h.h. Sheikh Falah Bin Zayed al Nahyan

Consultant: Al Tourath

Value: AED 113 Million

Role: QA/QC Manager-Site

Details: The project involved G+17Buildings Works including civil and MEP Services related to the construction of commercial building and external finishes

Project: Tijara Town Development

Client: Dubai Properties

Consultant AL-Ha shemi

Value: AED 1.03 Billion

Role: QA/QC Manager- Site

Details: It is the project under Dubai properties, designed and supervised by al Ha shemi; managed construction of 51 nos multi-storied office complex and parking area including MEP services and external finishes

Project: Dubai International Airport Expansion (Phase 2), Ax 124a Concourse 3 Structure up to Arrivals Level

Client: Department of Civil Aviation – Dubai 5

Consultant: Dar Al Handasah

Value: AED 2 Billion

Role: Sr. QA/QC Engineer

Details: Dubai International Airport Expansion (Phase 2), AX 124A- Concourse 3 Structure Up to Arrivals Level with an area of 528,000m²

Project: Dubai International Airport Expansion (Phase 2), AX087-GSE Tunnel East Of Concourse 2

Client: Department of Civil Aviation, Dubai

Consultant: Dar Al Handasah

Value: AED 240 Million

Role: QA/QC Engineer

Details: The project involves Structural Construction of Double decked Tunnel connecting Concourse 2 & Concourse 3 which facilitates the movement for Passengers, Vehicles and Baggage services.