# Zahrah Al Binalshikh

#### **Pharmacist**

Professional Pharmacist with 1.5+ years of experience in sales, direct customer service, and pharmaceuticals. Pharmacy experience including work in community pharmacies. B.A. in Pharmacy and Pharmaceutical sciences.

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## **WORK EXPERIENCE**

#### Sale Associate

Alshaya Trading Co.

02/2019 - 08/2020

Damman, Saudi Arabia

Achievements/Tasks

- Elevating the sales of the store branch by +5%, and achieving the monthly and annually sale targets.
- Rise customer satisfaction and increase customer loyalty.
- Help in managing work.
- Reports writing.

#### **Pharmacist**

Medical Balsam Pharmacies

09/2020 - 02/2021

Qatif, Saudi Arabia

Achievements/Tasks

- Managing new branch of the pharmacy and growing up the sales from 200-300 to 900-1500 SR per shift.
- Direct customer service.
- Patient counseling and education.
- Dispense of prescribed and OTC drugs.
- Precisely checking medication orders and expiry dates of shelf drugs.

## **EDUCATION**

## **BA Pharmacy**

Al-Jouf University

01/2013 - 05/2018

Al-Jouf, Saudi Arabia

Courses

- Pharmacy Management and Pharmaceutical Marketing
- Sterile products and Cosmetics preparation
- Industrial and Nuclear Pharmacy
- Screening, Separation and Analysis of plant constituents

## **SKILLS**



## **TECHNICAL SKILLS**

Microsoft Office

Word, PowerPoint and Excel

Computer Using

• Typing Speed, Reports Writing and Photos Editing

## **CERTIFICATES**

Pharmacy Professional Accreditation Certificate (08/2018 - Present)

Saudi Pharmacist Licensure Examination (SPLE) (10/2021 - Present)

International English Language Testing System (lelts) (03/2021 - Present)

Self Management (05/2020 - Present)

Understand Customer needs (05/2020 - Present)

## **LANGUAGES**

Arabic English
Native or Bilingual Full Professional
Proficiency Proficiency

#### **INTERESTS**

Photography

Reading

Learning new things in different fields