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# **Hesham Eissa Mohamed Eissa**

## **Career Objective:**

- seeking employment in an organization where my skills and education are utilized to utmost and in environment that provides furthermore opportunities for professional development

## **Personal Data :**

- **Date Of Birth** : 10th Jul,1986
- Driving license valid until 07-2025
- Transferable iqama : available
- **Licensed** as pharmacy specialist from Saudi Commission for Health Specialties valid till 1443

## **Education :**

- **Bachelor's** degree Of Pharmaceutical Sciences From Faculty Of Pharmacy Mansoura University 2008 Total grade : good
- **Licensed** as pharmacy specialist from Saudi Commission for Health Specialties

## **Experiences :**

### **1- Boots retail Pharmacies (Alshaya company ) Riyadh KSA : ( 2014 – untill now )**

[sa.boots.com](http://sa.boots.com)

**worked as Pharmacy Manager Of :**

- **Kingdom Tower Boots pharmacy Branch, 2014-2019**
- **Al Mekan Mall Branch . 2019- till now**

### **Job description:**

- Dispense medications as per customer needs or as per authorized prescription for prescription only medication .
- Patient counseling and give full information about medicine how to use and precautions .
- Make full management for pharmacy starting from dispensing ordering medicine , healthcare and personal care supply , full pharmacy team leading to ensure that team work spirit , best patient service & satisfaction
- Monitoring Expiry tracking process and making plans of liquidation or redistribute Near expire products in other branches to minimize loss and maximize profit margin
- Lead the team to ensure achievement of targets set for the branch
- Monitor performance of the whole staff of pharmacist and non pharmacist to maintain best operating standards and best service given in pharmacy and motivate underperforming staff to get him back on track through coaching ,training and disciplinary actions as per policy if needed.
- put loss prevention plans for the patient accessible areas Like Skin care units & High Value items either vitamins or medical devices to minimize loss and same time maintain free access for patient.
- ensure adding the needed items or alternatives in case of items market shortage or new Market need to our formulary as per patient needs through monitoring social media trends and patient live feed

back in pharmacy.

- training pharmacy student from king faisal university in training program partnership agreement between boots & King saud university faculty of pharmacy

## **2- Al Hammadi Hospital – Riyadh Ksa ( Hospital pharmacist ) ( 4/2012 – 4/2014 )**

### **which accredited by:**

- joint commission international ( JCI )
- Australian council on healthcare standard international (ACHSI)
- Accreditation Canada
- Central board accreditation on healthcare international ( CBAHI )

<http://alhammadi.com/en/>

### **job description:**

- Establish and maintain patient drug profile in the Pharmacy and review written prescriptions for accuracy to prevent medication errors and ensure compatibility of prescribed drugs.
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- Prepare, check and Dispense medications according to eligible computerized physician order.
- Ensure proper labeling instructions regarding use medication use for patients.
- Provide full information about the alternative drugs to the physician under the supervision of the direct unit in charge.
- Determines workload priorities, verifies medication order, checks the final product for accuracy, and assures timely delivery of the medications to patients.
- Provide patient counseling, medication review and best management plan.
- Perform inspection of nursing units, discuss service problems with Head Nurses, and recommend solutions to superiors.
- Follow up, maintain and check the expired drugs records and separation according to the standard practice and policies.
- Double checking any prescription order, medication trolley and patient antibiotic profile.
- Receive previous prescription dispensed to monitor if dispensing policy & procedure is being followed.
- Participate in the patient education program
- Review and interpret original physician orders for the therapeutic and pharmaceutical appropriateness, including any physical or chemical incompatibilities prior to preparation or implementation of the order as
- Responsible for the quality improvement related standard work plan
- Responsible for the safety issues related to core service and patients
- Performs miscellaneous related duties as requested.

## **3– (Al-rafi hospital Makkah SA ( Hospital pharmacist ) ( 4 \ 2010 – 3 \ 2011 )**

## **4– Governmental Hospital For pulmonary diseases ( north saina Egypt)**

### **Worked as hospital Pharmacist**

## **5 – Working As Community Pharmacist In Dahshan Pharmacy , Mansoura**

## **Activities :**

- Member Of Future pharmacist Family in the faculty Of Pharmacy

- Member of scientific association of Mansoura pharmacy students (SampS)
- Moderator Of Computer and internet Section in Official Site Of faculty Of Pharmacy

## **Languages:**

- **Arabic** : mother language
- **English**: very good

## **Computer Skills : (excellent)**

Excell , Word , Wipiro

- International computer Driving License certified by Unisco organization And Ministry Of Foreign affairs