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|  | **A.Sadhik ali,**  Mobile: 0091-8870781763  Email id: sadhik.cse@gmail.com | |
| **Career Objective**  9 years of cross-platform experience in service Engineer, including installing, maintaining, and repairing hardware, software, peripherals, and networks. Superior troubleshooting and technical support abilities with migrations, IT support and CCTV Field.  **Educational Qualification**  **Bachelor of Computer Science And Engineering July 2005 – April 2009 (ATTESTED CERTIFICATE IN UAE EMBASSY).**  **Arasu Engineering college, Affliated Anna University(CHENNAI),Tamilnadu,India**  **Diploma in Computer Science And Technology June 2003-June 2005**    **Thanthai Hans Roever Polytechnic College,Perambalur,Tamilnadu,India**  **WORK EXPERIENCE**   * **ANANDHAM GARMENTS LTD, KUMBAKONAM INDIA**   **From Dec 2020 to Till Date as an IT Support AND CCTV ENGINEER**   * **SADA ALAMMAH COMMUNICATION AND INFORMATION TECHNOLOGY EST in Riyadh, Saudi Arabia**     **From Feb 2020 to Nov 2020 as an IT AND CCTV SUPPORT**   * **AL FAHAD SMART SYSTEMS (Abu Dhabi) U.A.E.**   **From Apr 2013 to Jan 2018 as an CCTV AND NETWORK TECHNICIAN**   * ***VEL TECH UNIVERSITY-CHENNAI***   ***Computer Service Engineer (Sep 2011 to Jan 2013)***     * ***PR COMPUTER CASTLE (INDIA) Pvt..Ltd – CHENNAI***   ***Computer Service Engineer(June 2010 to July 2011)***     * Area Of Interest * Network/System Engineer * Network Troubleshooting * Technical Support Engineer   **behavioral competencies**   * Customer Service, problem solving, integrity and trust. * Verbal and written communications skills, Listening skills, perseverance, Time management. * Approachability and Understanding others. * Team Player and willingness to learn.   **Technical Skills**  **HARDWARE ::**    **Managing Maintaining a Microsoft Windows Server 2003 Environment (Active Directory, DHCP,DNS & Backup)**  **Networking - Connecting switches / routers, Access points and providing support to network team while configuration. Remote support using Remote Desktop, and Net meeting.**  **Configuring & Troubleshooting of mail clients like Microsoft Outlook 2003 and 2007 versions.**  **Installing, configuring and Troubleshooting Network printers and print servers.**  **Assembling, Troubleshooting and Maintaining of PCs.**  **Coordinate with vendors and with company personnel in order to facilitate purchases.**  **Provide Support in Resolving Networks Problem and troubleshooting of LAN Connectivity issues. Sql, Oracle Database Software Installation, Backup & Restore Software,**  **CCTV Camera, IP Camera, DVR Installation.**  **Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.**  **Performing disaster recovery operations and data backups when required.**  **Protecting data, software, and hardware by coordinating, planning, and implementing network security measures.**  **Troubleshooting, diagnosing, and resolving hardware, software, and other network and system problems.**  **Maintaining, configuring, and monitoring virus protection software and email applications.**  **Monitoring network performance to determine if adjustments need to be made.**  **Conferring with network users about solving existing system problems.**  **Operating master consoles to monitor the performance of networks and computer systems.**  **Coordinating computer network access and use.**  **Designing, configuring, and testing networking software, computer hardware, and operating system software.**  **Design and install well-functioning computer networks, connections and cabling**  **Perform troubleshooting to system failures and identify bottlenecks to ensure long term efficiency of network**  **Inspect LAN infrastructure and fix minor or major problems/bugs**  **Test and configure software and maintain and repair hardware and peripheral devices**  **Evaluate network performance and find ways of improvement**  **Organize and schedule upgrades and maintenance without deterring others from completing their own work**  **Do regular data backups to protect the organization’s information**  **Provide technical direction to co-workers on computer and network usage and offer comprehensive advice and instructions**  **SADA ALAMMAH COMMUNICATION AND IT EST - RIYADH**  **Roles and Responsiblities :**  **Physical Installation and configuration of IP cameras and access control.**  **Testing, troubleshooting and maintenance of IP Cameras**  **Planning IP and Analog cameras configuration**  **Configuration and troubleshooting of NVR AND DVR**  **Installation and configuration of IP PBX in Avaya ip office.**  **ISP and OSP configuration**  **Fiber optic cable splicing and termination**  **Configuration of Bio metric attendance system.**  **Configuration of Intercom systems.**  **LAN/WAN configuration systems.**  **Programming for IP PBX systems.**  **Access control system configuration.**  **Installation and configuration of telecom network switches.**  **Maintained the LAN TCP/IP network.**  **Installed and configured Cisco IPphones, Switches and Routers.**  **AL FAHAD SMART SYSTEMS -ABUDHABI**  **Roles and Responsibilities :**  Al Fahad Group is a diversified conglomerate with expertise in Defense & Intelligence, Homeland Security, Networking & Communications and Power. Al Fahad specializes in delivering highly tailored, end-to-end solutions to demanding customers across a broad range of industries and government agencies.  **From Apr 2013 to Jan 2018 as an IT AND CCTV Support**  **Project: Abu Dhabi Phase 2.**  **Key Responsibilities:**   * Ability to configure and troubleshoot networking devices (Switch, Routers) * Calibrating analog IP cameras to achieve the best results to qualify the predefined results provided to us by Third Party Client (UAE Govt(**Monitoring and Control center –MCC Project)** * Maintain all team members in supervisor for Installation and maintenance * preparation of documents and reports for all site activities * Project executed reported to higher authority. * Intercom system knowledge of installation and configuration. * AVAYA IP Phone programming and, configuration knowledge * Programming and configuring the SVC (Network protocols, UPS.) * Assured that all CCTV in the facility are running in good. * Structure cabling in Fiber,copper,Cat 6,Cat 6A,Cat 5 cable termination. * **Project: Abu Dhabi Phase 1.**   **Roles and Responsibilities :**   * Installation and set up of routers and switches * Responsible for troubleshooting of networking equipment across multiple sites * Creation and delivery of training materials and support to staff on customer sites * Configuration of broadband in Etisalat and DU. * Relevant experience in technology area of emphasis are preferred, e.g. Pelco, Sony, Axis, Hikvision. * Maintaining check lists, identifying faults and faults rectified by maintenance team.   **personal details**  **Date of Birth :** 24 March 1986  **Father’s Name :** Alavudeen  **Marital Status :** Married  **Known Language :** English,Malayalam,Hindi,Urdu,Tamil  **Nationality :** Indian  **Passport Number** : M5255886  **Passport Validity : 30/03/2025**  **Present Address :** 41 c 1 Pallivasal Street,  Udayar Palayam,  Ariyalur(D.T),Tamilnadu  India-621804.  **Declaration:-    I do hereby declare that the above given statements are true and correct to the best of my knowledge.** | | **Skills:**  Configuration, Troubleshooting, Administration and Maintenance of  Windows 7,8,10  Windows server 2008 &  Windows server 2012**.**  **Certifications**  **Microsoft Certificate Solutions Associate**  **Microsoft ID:MS0618386984**  **VERSION: Microsoft windows server 2012**  Technical Expertise:  Windows Server2008  Windows server 2012  Troubleshooting.  Switching / Ethernet Technologies  **Skills :**  **Configure and troubleshooting router and switches**  **install, monitor and troubleshoot network infrastructure products**.    **Cisco Certified Network Associate**  **Cisco ID:CSCO13431015** |
| **Place:**  **Date: (Sadhik Ali)** | |  |