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|  | **A.Sadhik ali,** Mobile: 0091-8870781763Email id: sadhik.cse@gmail.com |
| **Career Objective** 9 years of cross-platform experience in service Engineer, including installing, maintaining, and repairing hardware, software, peripherals, and networks. Superior troubleshooting and technical support abilities with migrations, IT support and CCTV Field.**Educational Qualification** **Bachelor of Computer Science And Engineering July 2005 – April 2009 (ATTESTED CERTIFICATE IN UAE EMBASSY).****Arasu Engineering college, Affliated Anna University(CHENNAI),Tamilnadu,India****Diploma in Computer Science And Technology June 2003-June 2005****Thanthai Hans Roever Polytechnic College,Perambalur,Tamilnadu,India****WORK EXPERIENCE** * **ANANDHAM GARMENTS LTD, KUMBAKONAM INDIA**

 **From Dec 2020 to Till Date as an IT Support AND CCTV ENGINEER*** **SADA ALAMMAH COMMUNICATION AND INFORMATION TECHNOLOGY EST in Riyadh, Saudi Arabia**

**From Feb 2020 to Nov 2020 as an IT AND CCTV SUPPORT*** **AL FAHAD SMART SYSTEMS (Abu Dhabi) U.A.E.**

 **From Apr 2013 to Jan 2018 as an CCTV AND NETWORK TECHNICIAN*** ***VEL TECH UNIVERSITY-CHENNAI***

 ***Computer Service Engineer (Sep 2011 to Jan 2013)**** ***PR COMPUTER CASTLE (INDIA) Pvt..Ltd – CHENNAI***

 ***Computer Service Engineer(June 2010 to July 2011)**** Area Of Interest
* Network/System Engineer
* Network Troubleshooting
* Technical Support Engineer

**behavioral competencies*** Customer Service, problem solving, integrity and trust.
* Verbal and written communications skills, Listening skills, perseverance, Time management.
* Approachability and Understanding others.
* Team Player and willingness to learn.

**Technical Skills****HARDWARE ::** **Managing Maintaining a Microsoft Windows Server 2003 Environment (Active Directory, DHCP,DNS & Backup)****Networking - Connecting switches / routers, Access points and providing support to network team while configuration. Remote support using Remote Desktop, and Net meeting.****Configuring & Troubleshooting of mail clients like Microsoft Outlook 2003 and 2007 versions.****Installing, configuring and Troubleshooting Network printers and print servers.****Assembling, Troubleshooting and Maintaining of PCs.****Coordinate with vendors and with company personnel in order to facilitate purchases.****Provide Support in Resolving Networks Problem and troubleshooting of LAN Connectivity issues. Sql, Oracle Database Software Installation, Backup & Restore Software,****CCTV Camera, IP Camera, DVR Installation.****Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.****Performing disaster recovery operations and data backups when required.****Protecting data, software, and hardware by coordinating, planning, and implementing network security measures.****Troubleshooting, diagnosing, and resolving hardware, software, and other network and system problems.****Maintaining, configuring, and monitoring virus protection software and email applications.****Monitoring network performance to determine if adjustments need to be made.****Conferring with network users about solving existing system problems.****Operating master consoles to monitor the performance of networks and computer systems.****Coordinating computer network access and use.****Designing, configuring, and testing networking software, computer hardware, and operating system software.****Design and install well-functioning computer networks, connections and cabling****Perform troubleshooting to system failures and identify bottlenecks to ensure long term efficiency of network****Inspect LAN infrastructure and fix minor or major problems/bugs****Test and configure software and maintain and repair hardware and peripheral devices****Evaluate network performance and find ways of improvement****Organize and schedule upgrades and maintenance without deterring others from completing their own work****Do regular data backups to protect the organization’s information****Provide technical direction to co-workers on computer and network usage and offer comprehensive advice and instructions** **SADA ALAMMAH COMMUNICATION AND IT EST - RIYADH****Roles and Responsiblities :****Physical Installation and configuration of IP cameras and access control.****Testing, troubleshooting and maintenance of IP Cameras****Planning IP and Analog cameras configuration****Configuration and troubleshooting of NVR AND DVR****Installation and configuration of IP PBX in Avaya ip office.****ISP and OSP configuration** **Fiber optic cable splicing and termination** **Configuration of Bio metric attendance system.** **Configuration of Intercom systems.** **LAN/WAN configuration systems.****Programming for IP PBX systems.****Access control system configuration.****Installation and configuration of telecom network switches.** **Maintained the LAN TCP/IP network.****Installed and configured Cisco IPphones, Switches and Routers.** **AL FAHAD SMART SYSTEMS -ABUDHABI****Roles and Responsibilities :** Al Fahad Group is a diversified conglomerate with expertise in Defense & Intelligence, Homeland Security, Networking & Communications and Power. Al Fahad specializes in delivering highly tailored, end-to-end solutions to demanding customers across a broad range of industries and government agencies.   **From Apr 2013 to Jan 2018 as an IT AND CCTV Support** **Project: Abu Dhabi Phase 2.**  **Key Responsibilities:*** Ability to configure and troubleshoot networking devices (Switch, Routers)
* Calibrating analog IP cameras to achieve the best results to qualify the predefined results provided to us by Third Party Client (UAE Govt(**Monitoring and Control center –MCC Project)**
* Maintain all team members in supervisor for Installation and maintenance
* preparation of documents and reports for all site activities
* Project executed reported to higher authority.
* Intercom system knowledge of installation and configuration.
* AVAYA IP Phone programming and, configuration knowledge
* Programming and configuring the SVC (Network protocols, UPS.)
* Assured that all CCTV in the facility are running in good.
* Structure cabling in Fiber,copper,Cat 6,Cat 6A,Cat 5 cable termination.
* **Project: Abu Dhabi Phase 1.**

 **Roles and Responsibilities :** * Installation and set up of routers and switches
* Responsible for troubleshooting of networking equipment across multiple sites
* Creation and delivery of training materials and support to staff on customer sites
* Configuration of broadband in Etisalat and DU.
* Relevant experience in technology area of emphasis are preferred, e.g. Pelco, Sony, Axis, Hikvision.
* Maintaining check lists, identifying faults and faults rectified by maintenance team.

**personal details****Date of Birth :** 24 March 1986**Father’s Name :** Alavudeen**Marital Status :** Married**Known Language :** English,Malayalam,Hindi,Urdu,Tamil**Nationality :** Indian**Passport Number** : M5255886**Passport Validity : 30/03/2025****Present Address :** 41 c 1 Pallivasal Street, Udayar Palayam, Ariyalur(D.T),Tamilnadu  India-621804.**Declaration:-  I do hereby declare that the above given statements are true and correct to the best of my knowledge.**  | **Skills:**Configuration, Troubleshooting, Administration and Maintenance of Windows 7,8,10Windows server 2008 &Windows server 2012**.****Certifications****Microsoft Certificate Solutions Associate****Microsoft ID:MS0618386984****VERSION: Microsoft windows server 2012**Technical Expertise:Windows Server2008 Windows server 2012Troubleshooting.Switching / Ethernet Technologies**Skills :****Configure and troubleshooting router and switches** **install, monitor and troubleshoot network infrastructure products**.**Cisco Certified Network Associate****Cisco ID:CSCO13431015** |
| **Place:****Date: (Sadhik Ali)** |  |