

Mohamed Zein El Abdeen Ahmed Ibrahim

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KSA Visit Visa Valid till April, 22nd, 2020 – IQAMA Visa In Process

8388, Al Manar, Abu Bakr El Sadiq, AL Faislyiah, Ad Dammam, Saudi Arabia

Plot 10, 29th Neighborhood, 10th of Ramadan City, Cairo, Egypt

Bachelor of Science (BSC), **June 2010**

- **Major: Chemistry Specialization: Industrial Chemistry**
- The American University in Cairo (AUC)

Quality Manager– Dow Egypt Services, Cairo, Egypt May 2018 – current

- Implement and manage Product Quality Business Strategy
- Effectively manage, audit & implement ISO 9001:2015
- Coaching plant personnel to use quality systems to achieve quality goals
- Achieve quality KPIs set by global business and local production site
- Identify & implement improvement opportunities through customer feedback and through business-driven programs
- Track and improve quality of products on regular basis
- Train site staff for Procedures and for Product quality guidelines
- Established plant Quality System audit program
- Review Projects and involve improvement ideas for product quality
- Coordinator of business, plant site Quality system Network
- Focal point for Root Cause Investigation
- Supervise Quality Control analysis and lab requirements
- Handles and follows up on all customer complaints
- Focal point for new product introductions at site level
- Lead in Cost reduction improvements initiatives related to product quality
- Lead customer experience enhancement at site level
- Coordinate with supply chain to avoid customer related complaints

Quality Manager, Giza Seeds and Herbs, Giza, Egypt August, 2013 – April, 2018

- Lead HACCP team onsite
- Handle in full customer complaints, quality issues
- Audit suppliers and communicate, train for effective food safety regulations
- Internal Auditor against: 9001, BRC, 18001, Kosher, Organic NOP
- Lead and Team Coach for Pesticides and Residues testing Compliance against EU and US requirements
- Lead the Certification of ISO/IEC 17025 to the Chemical/Physical Lab Testing
- Responsible for regulatory compliance and updating company's procedure to meet FSMA – FDA guidelines
- Ensure compliance of site to ISO 9001:2015, ISO 22000:2005, OHSAS 18001, BRC V.7, Halal, Kosher, SEDEX, URSA, FDA, GMP certifications
- Team leader for Unilever Responsible Sourcing Diploma and for URSA audits
- Trainer for operators for Food Safety standards, GMPs, and quality system
- Lead Sterilization units- Steam and EO/PO- Validation Project

Field Engineer, Drilling, Baker Hughes Inc., Egypt, October 2012 to March 2013

- Recruited through Baker Hughes Graduate Field Engineers Dubai Program.
 - Trained for MPT – Mud pulse telemetry (+ve/-ve)
 - Set-up, Rigged Up and Maintained various tools for MWD/LWD activities
 - Lead, Maintained, and reported Well directional data using: NaviTrak (I, II); OnTrack, AutoTrak G3 X-treme Modular Motor with steering unit, TestTrak, AutoTrak X-treme.
 - Programmed and setup the BCPM (Bi-Directional Communication and Power Module) for the tools
 - Mastered HST-Decoding software and setup for SARA I, II decoder boxes
 - Performed onsite complete PPM maintenance for the tools, software and hardware using offsite mini workshop tools
 - Performed and Lead RCI and FMEA for onsite tools with effective CAPA
 - Worked Onshore and Offshore handling Eni, Apache and other major customers
 - Compiled, edited LWD/MWD logs and report directly to customers
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Part-time, Internships and Post Graduate Studies

QC chemist (Part-time), Reliance Mining, January 2012 to October 2012

- Performed laboratory chemical and physical analysis of Quartz mineral purity using ICP – Inductive coupled plasma spectroscopy
- Setup, adjust, operate and maintain (Inductive Coupled Plasma-Perkin Elmer), Microwave oven, and Quartz mineral grinders
- Compiled, composed and set-up the lab for ISO 9001:2008 standard certification

ESAF– Egyptian Superior Animal Feed Project August, 2011 to December 2011

- Cooperated with Domty Cheese factories and did complete feasibility study for implementation
- Researched and visited the October cheese factory to analyze and determine project capacity
- Co-ordinated with ministry of investment for site location and amenities for establishing the project

Safety Supervisor (Part-time), SCCT-APM, Port Said June 2010 to September 2010

- Trained and gave induction for a team of yard workers on safety and firefighting, safe working procedures and food safety on port
 - Inspected and secured areas of welding and confined work spaces to ensure safe working conditions
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Certifications

- **ISO 9001: 2015 Lead Auditor** – CQI, IRCA Registered- Lloyd’s Register-**July 2019** Unique Number 194593
 - Sustainability and Responsible Sourcing **URSA Diploma, Unilever UK, 2015**
 - **BRC version 7** – Food safety update – Giza Seeds and Herbs, 2015 – TUV Nord
 - Food Safety / HACCP risk assessment, Giza Seeds and Herbs, TUV Nord
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Extracurricular Activities and Projects

- Dow Egypt Services, DEN *Disabled Employee network* Cochair-2019