



## **Ghada Salah Mahmoud Ahmad**

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### **Professional Summary**

I am a pharmacist. I earned my Pharma degree five years ago and have applied my skills to retail settings. My goal is to help customers by making the process of getting medicine as easy, understandable and smooth as possible. My credentials include team leadership, an embrace of diversity and a dedication to quality care.

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### **Work Experience**

- 1. Pharmacist shift manager at Magdy Elswify pharmacy  
2014 - 2016**
- 2. Pharmacist shift manager at Ahmad Mohamed Elsayed pharmacy  
2016-2017**  
-Operated the pharmacy as head pharmacist.
- 3. Pharmacist shift manager at 19011 pharmacies  
2017-2019**

**. Firstly, I worked as branch manager then I was upgraded to be area manager**

#### **4. Pharmacist branch manager at care pharmacies 2019 - 2023**

- Collected information from customers to fill prescriptions.
  - Answered customer inquiries via phone and in person.
  - Took payments and processed insurance claims.
  - Collaborated with pharmacist and other techs to streamline drug inventory system.
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## **Education and Training**

**-Graduated from Faculty of Pharmacy, Alexandria University**

**-Communication skills course at 19011 pharmacies**

## **Skills**

- Quality assurance
- Inventory control
- Communication with staff, customers, vendors, doctors and more
- Patient counseling
- Proficient in software including MEDITECH, Epic Systems and Excel
- Pharmaceutical research
- Work under pressure

## **Hobbies and Interests**

Developing my skills by reading medical researches and taking courses.