

LAILA ALI ALSADIQ

CONTACT

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EDUCATION

May 2020
Bachelor of Business Administration
King Faisal University

LANGUAGES

Arabic: Native language

English:  C1
Advanced

PROFESSIONAL SUMMARY

High-performing Cashier Supervisor focused on helping front-line staff handle high work volumes with skill and positivity, Maintains smooth checkout operations and keep stations cleaned and stocked. Excellent trainer and team leader with proven expertise in keeping associates motivated and productive.

WORK HISTORY

August 2019 - December 2021

Cashier Supervisor, *Lulu Hyper Market*, Dammam, Eastern Province

- Managed staffing schedules accurately anticipating customer volume to ensure optimal coverage.
- Educated staff on strategies for handling difficult customers and challenging situations.

April 2017 - August 2019

Customer Service Representative, *Lulu Hyper Market*, Dammam, Eastern Province

- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.
- Assisted customers with product complaints, logging issues for investigation and providing replacement items.

October 2015 - April 2017

Cashier, *Lulu Hyper Market*, Dammam, Eastern Province

- Operated cash registers with proficiency during high-volume shopping times, reducing customer queues.

SKILLS

- Work efficiently either in a team or individually
- Committed to get my job done
- Dealing with computer professionally
- Able to work under stress
- Ambitious and organized person