

# JAMES BUPANDA

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## Summary

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**Pharmacist** - Highly motivated pharmacist passionate about quality improvement processes and experience in inventory management, pharmaceutical care, and team leadership. Possesses a Bachelor of Pharmacy degree with merit from the University of Zambia and a diploma in pharmacy from Evelyn Hone College. Certified Lean Six Sigma White Belt and has an online certification in supply chain management and antimicrobial resistance from USAID's global health program. Proven track record in developing successful inventory management systems and contributing to the formulation of an Essential Medicines List (EML) for new facilities. Proficient in using the AwARe classification of antibiotics to combat antimicrobial resistance.

## Qualification Highlights

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- Contributed to improving the organization's supply chain by creating templates such as the report and requisition, resulting in an improved reporting system that increased the efficiency and accuracy of inventory management.
- Knowledge and implementation of AwARe classification of antibiotics to combat antimicrobial resistance.
- Contributed to the formulation of the organization's Essential Medicines List (EML) for new facilities offering primary health care.

## Experience

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### **Intern Pharmacist**

*3/2023 to Present*

Mary Begg Health Services (MBHS), Ndola, Copperbelt

- Provides pharmaceutical care to patients in outpatient and inpatient settings.
- Collaborates with healthcare professionals to develop patient-centered care plans.
- Contributes to the improvement of medication use processes and patient outcomes.
- Compound medications, using standard formulas and processes, such as weighing, measuring, and mixing ingredients.
- Plan and implement procedures in pharmacy, such as mixing, packaging, and labeling pharmaceuticals according to policies and legal requirements.
- Review prescriptions to assure accuracy and determine ingredients needed and suitability of extemporaneous prescriptions.
- Maintain records, such as pharmacy files, charge system, inventory, and control records.
- Analyze records to indicate prescribing trends and excessive usage.
- Answer questions and provide information to pharmacy customers on drug interactions, side effects, dosage, and storage of pharmaceuticals.

### **Pharmacy Technologist**

1/2018 to 3/2020

Mary Begg Health Services (MBHS), Solwezi, Northwestern

- Assisted pharmacist to prepare and dispense medication.
- Received and stored incoming supplies.
- Prepared intravenous (IV) packs, using sterile technique, under supervision of hospital pharmacist.
- Counted stock and entered data in computer to maintain inventory records.
- Processed records of medication and equipment dispensed to hospital patient, computed charges, and entered data in computer
- Mixed pharmaceutical preparations, filled bottles with prescribed tablets and capsules, and typed labeled for bottles.

### **Pharmacy Technologist - Head of Dept.**

3/2014 to 1/2018

Mary Begg Community Clinic, Solwezi, Northwestern

- Developed successful inventory management systems for all MBHS facilities.
- Received and stored incoming supplies.
- Counted stock and entered data in computer to maintain inventory records.
- Processed records of medication and equipment dispensed to hospital patient, computed charges, and entered data in computer.
- Compiled reports and records
- Managed one of the organization's facilities in Solwezi on behalf of the chief pharmacist.
- Contributed to the formulation of an Essential Medicines List (EML) for new facilities

## **Education**

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### **Bachelor of Pharmacy, Pharmacy**

2022

University of Zambia (UNZA), Lusaka, Lusaka, GPA: 3.4 - Graduating with a merit in May 2023.

### **Diploma in Pharmacy Technology, Pharmacy Technologist**

2013

Evelyn Hone College, Lusaka, Lusaka

## **Skills**

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- Quality Improvement Processes
- Supply Chain Management
- Inventory Management Systems
- Pharmaceutical Calculations
- Patient Counseling
- Pharmaceutical Dispensing
- Strong attention to detail and accuracy.
- Excellent verbal and written communication skills
- Ability to work independently and as part of a team
- Strong leadership and interpersonal skills
- Proficient in Microsoft Office and Google Workspace

## **Professional Memberships**

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- Full Registration, Health Professions Council of Zambia, Zambia, 6/2014 - Successfully completed registration requirements as a pharmacy technologist
- Member, Pharmaceutical Society of Zambia, Lusaka, 6/2014
- Provisional Registration, Health Professions Council of Zambia (HPCZ), Zambia, 3/2023 - Fulfilled the

- requirements for provisional registration as a pharmacist.

## **Licenses**

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- Practicing Certificate, Health Professions Council of Zambia, Zambia, 3/2023 - Provisionally registered as a pharmacist.

## **Training**

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- Antimicrobial Resistance, Global Health eLearning Center, Online, 4/2023 - Completed 2 hours of the Antimicrobial Resistance (Part 1) Course.
- LEAN SIX SIGMA, MF Treinamentos, Online, 8/2022 - Completed a 4-hour training on Lean Six Sigma at a White Belt level.
- Logistics for Health Commodities, Global Health eLearning Center, Online, 5/2019 - Completed the Logistics for Health Commodities Course.
- Pediatrics HIV/AIDS Care, Ministry of Health Zambia, Ndola, 8/2016 to 9/2016 - A comprehensive pediatrics HIV/AIDS Care Intensive Training course for one week.
- Asthma Management Training for Health Care Professionals, ZAMBORA - Asthma Control Program, Solwezi, 10/2014

## **Honors**

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- The Best Student in General Pharmacology, University of Zambia School of Health Science (Pharmacy Department), Lusaka, 5/2021