

# Abdulrahman Al-Minshad, IT Technician

Qatif, Saudi Arabia, 0558713741, abdulrahman.minshad@gmail.com

---

Date of birth	21/11/1992	Nationality	Saudi
Place of birth	Al Khobar		

---

**PROFILE** I want to succeed in a stimulating and challenging environment, building the success of the company while I experience advancement opportunities.

---

## EMPLOYMENT HISTORY

Apr 2015 — Nov 2018	<b>IT Technician , Arabic Computer System ( ACS )</b> <b>During My Experience in ACS I worked with:</b> <ul style="list-style-type: none"><li>• <b>Worked in SABIC Project.</b></li><li>• <b>Working as Technical support agents Dell Company.</b></li><li>• <b>Supporting user issues (hardware).</b></li><li>• <b>Support Remotely.</b></li><li>• <b>Order replacement for defective parts.</b></li><li>• <b>Install applications.</b></li><li>• <b>Responsible for supporting All SABIC Affiliates.</b></li></ul>	AlJubail
Nov 2018 — Present	<b>IT Desktop, Saudi Business Machine ( SBM )</b> <ul style="list-style-type: none"><li>• <b>Have in-depth knowledge of troubleshooting computing devices ( Hardware ).</b></li><li>• <b>Working remotely experience in software system configuration, installation and troubleshooting.</b></li><li>• <b>Opening call with Dell and Lenovo to replace defective parts.</b></li><li>• <b>good communication with user who having problem with machine to fix it.</b></li><li>• <b>Supporting SABIC for all IT related incidents company.</b></li><li>• <b>Recording the daily reports for INC and installation new machines in ( PCDGATE ) SBM System.</b></li><li>• <b>Using AD to rejoin the machines at the company network.</b></li><li>• <b>Testing new machine unbox, disassemble and assemble.</b></li></ul>	AlJubail

---

## EDUCATION

Mar 2010 — Feb 2015	<b>Diploma, Dammam Community College</b> <b>Computer Information Technology</b> Graduation Date: Feb 2015 <b>Senior project:</b> Developed Hospital System to support paperless processing and automation of patient data.	Dammam
Mar 2021 — Present	<b>Bachelor, Imam Abdulrahman Bin Faisal University</b> Business Administration	Dammam

---

<b>SKILLS</b>	Fast Learner	Expert	Customer Service	Expert
	Teamwork	Expert	Microsoft Office	Expert
	Leadership	Expert	Digital Photography	Expert
	Computer Skills	Expert		

---

LANGUAGES	Arabic	Native speaker	English	Very good command
-----------	--------	----------------	---------	-------------------

---

#### INTERNSHIPS

May 2015 — Jul 2015	<b>IT Technician, Summer Training</b>	Dammam
	<b>Summer Training in King Fahad SPECIALIST hospital (KFSH)</b>	

---

#### COURSES

Feb 2013 — Feb 2013	SAP, Dammam Community Collage
---------------------	-------------------------------

Mar 2021 — Mar 2021	ITIL, ITMS ZONE
---------------------	-----------------

---

#### HOBBIES

photography, photoshop, designer, tins table, basketball, learning about coding and new technology.