

# Daniel D. Cunanan

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## **WORK EXPERIENCE**

## SD SOLUTIONS IT OUTSOURCING, INC.

Project Manager

May 9, 2019 - Present

- Preparing any follow-on action recommendations.
- Monitoring overall progress and use of resources, initiating corrective action where necessary.
- Assess vendors and develop test strategies for new hardware and software.
- Project management methodology, tools and templates (includes project planning, schedule development, scope management and cost management)
- Proactively identify risks and issues on projects leading team to develop risk management and issues management plans
- Creating IT documents as part of knowledge management, support process flow
- Supervise support team of the organization.

# BANGKO SENTRAL NG PILIPINAS

(Yondu Inc)

**Network Associate** 

June 28, 2017 - August 25, 2018

- Handled and managed network support services in accordance to service level of agreement
- Preparing and maintaining project, stage and exception plans as required
- Reporting through agreed lines on project progress through highlight reports and end-stage assessments
- Identifying and obtaining support and advice required for the management, planning and control of the project based on TOR

# Wenphil Corporation (Wendy's Philippines) Network Specialist

(June 03, 2016 - Dec 05, 2016)

- Manages all network software and hardware of the company
- Daily monitoring of head office, commissary and stores IP-VPN, Internet. VOIP, Wifi and LAN/WAN, MPLS
- Coordinate with third-party providers for any connection problems that need their service such as ISP, structured cabling and CCTV
- Handled and supervise network roll-out for the new branches of the stores.

# HONDA TRADING PHILIPPINES ECOZONE CORP

(Netwiz information systems, inc.)

**Technical Support Engineer** 

- June 22, 2015 June 1, 2016
  - Client Based IT In-House Administrator
  - Monitor and Troubleshoot WAN/LAN Networks (wired and wireless AP),
  - Telephone Line in-house Troubleshooter
  - Maintain and Repair Computer Hardware and Software Applications. Connections

### **EDUCATION**

# Colegio de San Juan de Letran - Calamba

Bachelor of Science in Computer Engineering (2010-2015)

## **TRAINING AND SEMINAR**

#### **Experts Academy**

CCNA Modules Jan 28 – Mar 18, 2017 Calamba City Laguna

#### Yondu Inc

Project Management Fundamentals Dec 14 – 15, 2017 Bonifacio Global City

## **Experts Academy**

ITIL Modules July 18 - Sept. 25, 2020 Makati City

## **TECHNICAL SKILLS**

- Cisco Certified Network Associate Routing and Switching: CCO13144030
- Solid working knowledge of ITIL V4 lifecycles and processes
- Capable on purchase of goods and services, Quality and Quantity Control and Inventory management
- In-dept knowledgeable in-service management practices
- Has a familiarity with General Management Practices
- Strong working knowledge with ITILv4 Technical Management Practices
- Hands on Experience with Windows Server 2003,
  Windows Server 2008 (Active Directory, Email Server,
  CCTV, Network Attached Storage)
- Can create project charters that clearly define project mission, business objectives, critical success factors, scope, approach, resource requirements, budget, key achievements and schedule.
- Ensuring that assigned projects are executed on time, within budget, meet business objectives and remain aligned to approved enterprise architecture standards.
- Has an ability to work in both a team environment and independently with minimal supervision
- Proficient in basic MS office Applications, including Active collab, Microsoft project, Microsoft Visio

# PROJECT AND ACCOMPLISHMENT

- BANGKO SENTRAL NG PILIPINAS
  - LAN Enhancement 2017 Project.
  - Structured Cabling Requirements for BSP Regional Office Space Rationalization Project.
  - Integrated Currency Management System Project.
- SD SOLUTIONS IT OUTSOURCING, INC.
  - Client Wireless Network Implementation.
  - Project deployment for mobile app timekeeping Techno Marine