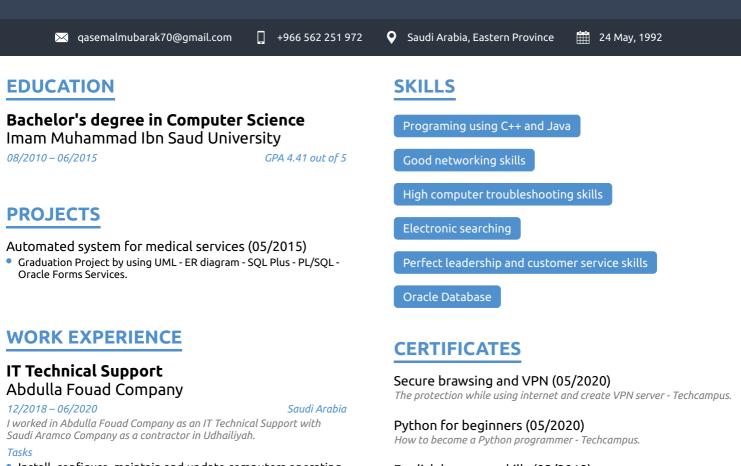# Qasem Salman Al Mubarak

Information Technology

I seek to apply for a position that allows me to prove my IT skills, develop myself and cooperate with the team to grow the company reputation.

✉ qasemalmubarak70@gmail.com 📱 +966 562 251 972 📍 Saudi Arabia, Eastern Province 📅 24 May, 1992

EDUCATION

Bachelor's degree in Computer Science
Imam Muhammad Ibn Saud University

08/2010 – 06/2015   GPA 4.41 out of 5

PROJECTS

Automated system for medical services (05/2015)
- Graduation Project by using UML - ER diagram - SQL Plus - PL/SQL - Oracle Forms Services.

WORK EXPERIENCE

IT Technical Support
Abdulla Fouad Company

12/2018 – 06/2020   Saudi Arabia

I worked in Abdulla Fouad Company as an IT Technical Support with Saudi Aramco Company as a contractor in Udhailiyah.

Tasks
- Install, configure, maintain and update computers operating systems, applications, drivers and network services.
- Investigating troubleshooting hardware, software and network.
- Managing users account.
- Training users to ensure stability and productivity.
- Providing feedback to the management regarding software and employee's issues.

CO-OP Training
Al Kifah Holding Company

06/2014 – 08/2014   Saudi Arabia

Information Technology Department.

Tasks
- Create Databases, Interfaces and Reports by using Oracle.

SKILLS

Programing using C++ and Java

Good networking skills

High computer troubleshooting skills

Electronic searching

Perfect leadership and customer service skills

Oracle Database

CERTIFICATES

Secure brawsing and VPN (05/2020)
The protection while using internet and create VPN server - Techcampus.

Python for beginners (05/2020)
How to become a Python programmer - Techcampus.

English language skills (02/2019)
International Test of English Proficiency iTEP.

English in the workplace (08/2018)
Communicate in English - Doroob.

IT in the workplace (08/2018)
Master Microsoft Office - Doroob.

Effective excellence in customer service (09/2018)
How to provide a perfect customer service - Asharqia Chamber.

LANGUAGES

Arabic
Native or Bilingual Proficiency

English
Professional Working Proficiency