

Mahmoud Sharina ITIL, TOT

Jordan – Amman +962796357373 msharina@gmail.com

Objective:

 \Leftrightarrow Seeking a responsible and challenging position, which will give me the chance to share my knowledge

Education:

- 1. 2000-2003 **B.Sc. in Computer Science** from Zarqa Private University, Zarqa Jordan
- 2. 1990-1992 <u>Diploma in programming and system analysis</u> from Princes Sumaya College for Informatics, Amman Jordan

Professional Experience:

1.	Jan	2019	till	now Freelancer -	MIS	& Data	Analyst
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2.	Jan	2017	Dec 2018 MIS Manager, Acting Proje	ect Manager Acted org	Jordan
3.	Jan	2017	Dec 2018 MIS Manager	Acted org	Jordan
4.	Apr	2014	Dec 2016 Database Manager	Acted org	Jordan
5.	Jun	2004	Apr 2014 Head of Computer Dept.	Millennium Paper Mill Co.	Jordan
6.	Jan	2001	Jul 2004 Head of Computer Dept.	National Industries Co. Ltd.	Jordan
7.	Aug	1993	Dec 2000 Computer Programmer.	National Industries Co. Ltd.	Jordan

Certificates

1.	1. TOT – ILM Certificate						ILM - London	24 Jan 2017	
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2. ITIL Foundation Certificate in IT Service Management ITIL 02 Oct 2012

Skills:

- ➤ Computer Skills
 - **MS** Project
 - MS Access

 - SQL Database (Informix, SQL server 2008 and MySQL)
 - **♣** Networking
 - ♣ Windows and Unix SCO Operating System
 - Network
 - Cabining
 - Terminal, Printer servers
 - Routers and switches
 - TCP/IP, DNS, DHCP
- > Team player and capable of leading groups
- > Strong troubleshooting and problem solving
- Project Management Professional Skills
- Leadership, Team Building, Decision Making, Communication, Time Management

Amman - Jordan <u>msharina@gmail.com</u> 962-79-6357373 (1/3)



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Projects:

- Food Security Program
 - ♣ NAV: New Arrivals Vouchers Project
 - **♣** GVD: General Vouchers Project
 - **♣** E-Card Distribution Project
 - ♣ IRIS Blockchain Project
 - Help Desk Services Project
 - ♣ Food Packages Distribution Project
 - ♣ NFI: Non-Food Items Distribution Project
 - Welcome meal Project
 - **♣** Bread Distribution Project
 - **♣** School Feeding Project
 - Female and children nutrition project
- > Implementing ITIL Project
- ➤ Leasing Hardware Project (Computers, Printers, Plotters ...)
- Build Computer Department Project
 - **♣** Computer infrastructure Project
 - **♣** OS and Application Project
 - Security and Backup / Recovery Project
- Develop Application Systems Program
 - ♣ Account System Project, Inventory System Project
 - Payroll System Project, Fix Assets System Project

References:

Moath Jafar	Acted	Program Manager	962-797254266	mkjafar90@gmail.com
Hisham Khalid	Acted	Team Leader	962-799428109	freehisham@gmail.com
Osama Rababaa	Acted	Team Leader	962-790116348	Osamarab1989@gmail.com

Appreciation Letters

•	Letter of Appreciation	WFP.org
•	Letter of Appreciation	Acted.Org

Languages:

Arabic: NativeEnglish: Fluent

Personal Data:

Nationality : Jordanian

■ Date of birth: May 7th 1971,

■ Marital status: Married + 5 Children

■ Address : Amman – Jordan , Tabarboor, Om Al-Darda'a St.

${f A}$ vailability

Immediately

Amman - Jordan <u>msharina@gmail.com</u> 962-79-6357373 (2/3)

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26 March 2015

Letter of Appreciation

Dear Mahmoud Sharina,

On behalf of the World Food Programme Jordan Emergency Operation, we would like to convey our sincere appreciation to your diligence and excellence in supporting the implementation of WFP's food assistance in Azraq Camp through your position with ACTED.

Your hard work and dedication have been a constant display of the humanitarian values that we strive to uphold and has made an immeasurable contribution to WFP and to improving the day-to-day lives of thousands of refugees. We are very grateful for your timely, meticulous and accurate compilation and management of our distribution and operational data, records and reports.

It has been a pleasure to have you as part of our team and we look forward to your continued contributions in the future.

Christopher Turton
Head of Sub-Officerp.org
Jordan EMOP

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