

MOHAMED SHEHATA

PROFESSIONAL SUMMARY

Dedicated Cashier experienced in high-end retail operations. Professional and friendly with remarkable customer service and sales abilities. Bringing experience and product knowledge to exceed revenue goals.

Versatile Clerk with reputation of balancing productivity and exceptional customer service. Committed to resolving issues and promoting customer loyalty to drive business success. Solid experience in cash handling, bookkeeping and computations.

WORK HISTORY

Cashier, 05/2016 - 01/2021


Restaurant Brands, Alexandria, ALX


- Helped customers complete purchases, locate items and join reward programs.
- Answered questions about store policies and addressed customer concerns.
- Tallied cash drawer at beginning and end of each work shift.
- Worked closely with shift manager to solve problems and handle customer concerns.
- Greeted customers entering store and responded promptly to customer needs.
- Worked flexible schedule and extra shifts to meet business needs.
- Processed customer refunds and exchanges according to established guidelines.
- Collected and authorized payments of guests.


EDUCATION

Bachelor Of Accountancy, Accounting, 10/2021

Alexandria University - Alexandria

 Alexandria, ALX 21625

 01284458496

 mneymar1055@gmail.com

SKILLS

- Point of Sale Knowledge
- Drawer Management
- Cash Drawer Management
- Cash Register Operation
- Identification Checks
- Refund Handling
- Customer assistance
- Receipt and refund issuance
- Payment collection
- Customer Relations
- Cash register systems
- Money handling
- Sales expertise
- Guest inquiries
- Point of sale operation
- Basic math skills
- Safe verifications
- Cash Handling
- Written and verbal communication
- Product knowledge
- Order taking