# HISHMAT EZZALARAB ABDELSATAR

# **QUALITY CONTROL MANAGER**

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#### PROFESSIONAL SUMMARY

Quality control professional experienced in developing organization's quality strategy, procedures and processes. Monitor quality performance from supply chain and throughout product development life cycle. Develop and sustain Quality Management System in accordance with ISO 9001 and other applicable standards and business requirements. Manage quality audit program to identify and resolve non-conformities and embed culture of continuous improvement.

All most (20) Twenty years of working experience in the field of QCM and Batch plant/ MATERIAL ENGENIER in Projects for Reinforced concrete structures, Road works with reputed organization in Egypt& Saudi Arabia.

#### **SKILLS**

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- Quality processes
- Operational improvements
- Performance evaluation
- Compliance understanding
- Budget Preparation
- Employee training
- Recruiting and Hiring
- Familiarity with quality standards

- Market research experience
- Problem-solving abilities
- Statistical analysis skills
- Quality control tests
- · Policy reinforcement
- Maintenance & Repair
- Quality Management
- ISO9001 Standards

#### **WORK HISTORY**

#### **Quality Manager**

Brrak Nasser Aldosary Est. - AlHasa, Estrin Province

04/2019 - Current

- Collaborated with development teams, internal customers and product line management to verify delivery of desired quality requirements to distributors.
- Developed and analyzed quality control processes and deliverables to determine present standards and establish recommended action plans.
- Updated quality control standards, methods and procedures to meet compliance requirements.
- Followed quality standards and procedures to minimize errors and maximize customer satisfaction.
- Used Ms office to produce reports regarding daily production quality, nonconformance of products or processes and quality trends.
- Verified parts and materials through audit inspections and independent checks.

- Collected and analyzed material samples to evaluate quality, providing feedback and interpretation to production management or staff.
- Maximized quality and reduced costs 100% by maintaining QC objectives.
- Improved quality processes for increased efficiency and effectiveness.
- Calibrated instruments and scales in production area and quality lab.
- Sorted product and provided expertise on non-conforming product requirements.

#### **Quality Manager**

## Al Zahra company for general Construction - Algurain, Ash shargia

06/2017 - 03/2019

- Updated quality control standards, methods and procedures to meet compliance requirements.
- Followed quality standards and procedures to minimize errors and maximize customer satisfaction.
- Provided observations, took measurements and performed tests at various stages according to quality control plan.
- Developed and deployed production control plans, including creating all related work instructions and procedures.
- Inspected inbound and outbound products for compliance with established industry standards, company policies and procedures.
- Adhered to all legal, safety and health standards.
- Mentored and encouraged employees to strive for excellence while fostering professional growth.
- Collaborated with contract representatives and oversaw quality control implementations and reporting.
- Devised specifications for processes.
- Wrote and implemented new rework procedures to standardize processes and streamline workflow.
- Sorted product and provided expertise on non-conforming product requirements.
- Managed and archived quality documentation and participated in internal and external quality audits.
- Led auditor quality-assurance projects and enhanced productivity, realizing 10% increase in profits
- Calibrated instruments and scales in production area and quality lab

## Material Engineer & Qc Supervisor

The Egyption Company for Investment Roads Projects One of the GARBLT Companies - Naser City,

Egypt 10/2015 - 12/2016

• Quality Control and Site supervision for quality of work including Pipe and Box culvert installation and Irish Crossing. Inspect work in progress to verify it complies with quality control plan. Perform quality audits and follow-up surveillances using checklists developed from project requirements. Set up audit schedule, prepare audit reports, and distribute to appropriate parties. Track and analyze construction quality control failures and recurring issues. Identify solutions through root cause analysis and execute and audit feedback/solution mechanisms to ensure construction quality issues are fixed permanently share that data globally across teams. Responsible for analysis and test in fields and Laboratory (On soils, rocks, aggregates, concrete and asphalt), prepared monthly report for quality test of daily work. Designed Concrete and Asphalt Mixes Projects: Construction of 135 Km road at Wadi Alnatron- Alalmin road.

#### **Material Engineer**

## ABD ALLAH ALI ALKHALIFA EST. FOR TRADING & CONTRACTING - AIRass, AL Qasime

Responsible for analysis and test in fields and Laboratory (On soils, rocks,

aggregates, concrete and asphalt), prepared monthly report for quality test of daily work. Designed Concrete and Asphalt Mixes. Quality Control and Site supervision for quality of work including Pipe and Box culvert installation and Irish Crossing. Projects: Construction of 60 Km road at Almuznib to SajerQusime Area

- Produced product reports to analyze and summarize statistics and consumer feedback
- Accurately wrote operational documents after receiving technical author review and approval

## **Material Engineer**

## AL-Falah Construction Establishment - ALdwadmi , Saudi Arabia

01/2010 - 12/2012

- Responsible for analysis and test in fields and Laboratory (On soils, rocks, aggregates, concrete and asphalt), prepared monthly report for quality test of daily work. Designed Concrete and Asphalt Mixes.
   Quality Control and Site supervision for quality of work including Pipe and Box culvert installation and Irish Crossing. Projects:. Construction of 48Km road at Afif to Homiat, Riyadh Area. Construction of 90Km road at Afif to BijadihRiyadh Area. Construction of 48Km road at Shaqra to DawdemyRiyadh Area 4. Construction of 47Km road at Magma to ShaqraRiyadh Area.
- Produced product reports to analyze and summarize statistics and consumer feedback
- Accurately wrote operational documents after receiving technical author review and approval
- Gathered and organized material samples to use in third-party testing, evaluated results and reported on findings to optimize materials choices
- Documented physical and chemical properties of materials before, during and after completing standardized tests

# **EDUCATION**

Master of Science: Chemistry Banha University - Egypt

**Bachelor of Science**: Chemistry

Zagazig - Egypt

## **CERTIFICATIONS**

- LEAD AUDITOR ISO 9001:2015
- SUPERPAVE MIX DESIGN TRAINING CERTIFICAT
- NRMCA Concrete Technology Middle East (CTME)

#### ADDITIONAL INFORMATION

Aramco Approved as Internal Asphalt Batch Plant QC Manager BP& CTU Control Number **1559** 

#### **SOFTWARE**

MS Office