

Mazin Mohammed Ahmed Mustafa

B. SC (Honour) in computer science



Education

B.Sc. (Honour) in computer science February 2013.

Future University Khartoum – Sudan.

(Final Project) (Graduation Research) Face Detection by using Microsoft Visual C++\C# and Sql Server.

Personal Bio-data

- *Place of Birth* *Khartoum, Sudan*
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Dammam, Saudi Arabia

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Profile

Objective

- **IT specialist with 7+ years of professional experience in information Technology.**
Expert with a wide variety of engineering, networking, and operating system software and Microsoft Office Suite
- **Knowledge of email systems, including Microsoft Outlook and Gmail**
- **Seeking a position within Marketing, Business & Administrative Support, with Local or Multinational Company.**

Skills

- **Highly proficient in a wide range of computer software, including file versioning software, and various operating systems, among others.**
- **Capable administrator who understands the need for strategic plans, proper resource allocation, production methods, and leadership to coordinate people and resources.**
- **Excellent ability to use logic and reasoning to identify issues within a project and remedy those weaknesses until they become strengths. – Qualified communicator fluent in both English and Arabic and has excellent written and oral speaking and comprehension skills. – Highly organized individual who understands the importance of a clean workspace and the need to manage time and resources properly. – Skilled in mathematics required to perform IT management jobs.**

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Experience

- Training in Bank of Khartoum.
 - Training in Sudanese French Bank
 - Attended ccna course.
 - Training in EBS Company.
 - Work in al-Arabe Travel and Tourism.
 - Work in almohandes paints.
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- Configure antivirus software to fully protect IT environment.
 - Monitor the performance of the computer systems and address issues as they arise.
 - Provide technical support for software reconfigurations to aid in function customization.
 - Test software performance throughout the desktop network to ensure peak performance.
 - Install computer hardware and software on desktops to keep versions current.
 - Initiate and complete Microsoft Windows server operating system updates.
 - Network with LAN/WAN and active directory for continuous company connection.
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- **Working now in Imam Abdulrahman Bin Faisal University (university of Dammam):**
 - Visited client's offices and resolved technical issues arising in the systems, network, applications, and connectivity.
 - Experienced in program management for projects towards process improvement involving supervision of various project managers assigned to these projects.
 - Integrated new IT systems (Work with VDI system)
 - Managing the email system and ensuring the appropriate level of anti-virus protection.
 - Responsible for creating and maintaining all life cycle aspects of the IT Service Catalog
 - Create email accounts for teachers and students.
 - Troubleshoot system and network problems, diagnosing and solving hardware or software faults.
 - Apply problem solving methodologies to diagnose and solve operational problems.
 - Desktop Support Specialist.
 - Greet clients and visitors and resolve their inquiries.
 - Help with office management and organization processes.
 - Strong technical consulting/customer service background, as well as excellent oral, written and presentation skills.
 - Strong technical consulting/customer service background, as well as excellent oral, written, and presentation skills.
 - Excellent communications, interpersonal and problem-solving skills with a track record as a problem solver.
 - Excellent organizational skills and solid team player
 - Assist and support administrative staff and assist administrative manager in handling administrative operations.
 - Training Certificate from ICT Deanship at Imam Abdulrahman Bin Faisal University (Certificate of completion of CompTIA A+)