

Ms. Wafa Hamza Saleh JALLAD
Nationality: **Jordanian (with KSA iqama)**
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A dedicated & reliable Senior Pharmacist with 13 years of international experience within Hospital & Community pharmacy environments. Successfully passed SPLE exam at first attempt & seeking new opportunities to apply my skills to enhance an organisation's service delivery and provide a great patient experience.

PROFESSIONAL EXPERIENCE

Oct19-Dec19 Pharmacy Dispenser (Volunteer basis), Dapdune Pharmacy, Guildford, UK

Main activities & responsibilities

- Develop a good understanding of the UK NHS prescription system.
- Dispense an average of 70 NHS & private prescriptions daily, including assembling & labelling medicines.
- Manage repeat medicine requests for existing patients as a Pharmacy service.
- Provide over the counter assistance to patients, ensuring their requests are addressed.
- Process & input medication orders in the Pharmacy IT system.
- Ensure no expired medication is present in the dispensation areas.
- Store medication in the appropriate environment (light, temperature, moisture) to preserve its integrity for safe use.

Feb06-Aug19 Pharmacist, NMC HealthCare/NMC Pharmacy, Abu Dhabi, UAE

Main activities & responsibilities

- Appointed as Acting Chief Pharmacist on many occasions, responsible for the smooth operation of a Pharmacy comprising of ~20 Pharmacists, Assistant Pharmacists & clerical staff.
- Process credit invoices and validate as per insurance policies. Engage Insurance companies when approval is needed.
- Manage narcotics & controlled medication and submit monthly report to the UAE Ministry of Health as per regulations.
- Supervise & train freshly graduated Pharmacists on their licensure journey.
- Review prescriptions for patient information, medication strength, dosage, allergies and possible drug interactions to avoid medication error.
- Liaise with prescribing physicians for clarification as appropriate.
- Dispense medication (controlled medicines, narcotics, antibiotics etc) according to physician's prescriptions per approved guidelines.
- Provide adequate and accurate drug information to physicians, nurses & other healthcare professionals.
- Counselling patients on safe & effective use of medicines over face-to-face and phone enquiries.
- Maintain adequate stock levels according to Pharmacy requirements.
- Keep abreast with new regulatory requirements.

TRAINING

Oct04-Feb06 Trainee Pharmacist, NMC HealthCare/NMC Pharmacy, Abu Dhabi, UAE

Apr04-Jun04 Trainee Pharmacist, Al-Jazeera Hospital, Abu Dhabi, UAE

EDUCATION

Oct99-Feb04 Bachelor in Pharmacy, Isra University, Jordan
Degree recognised by KSA SCFHS & UK NARIC

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REGISTRATION

- Mar 2021** **Passed SPLE exam at first attempt; SCFHS Pharmacist license upon securing job**
Score: 638 out of 800
- 2006-2019** **HAAD (Ministry of Health, Abu Dhabi, UAE); Licensed as Pharmacist**
Consistently undertook 40hrs CME (over every 2-year window) as a licensee
- 2004-Present** **Ministry of Health, Jordan; Licensed as Pharmacist**

MEMBERSHIP

- 2004-Present** **Jordanian Pharmacist Association**

LANGUAGES

- English** Upper Intermediate
- Arabic** Mother tongue

OTHER SKILLS

- Interpersonal** Pro-active and able to work independently as required but also a great team player ensuring a cohesive working environment.
- Good oral & written communications skills practised through interaction with patients & colleagues in a multi-cultural environment in UAE and UK.
- Comfortable in engaging & advising patients, demonstrating empathy and awareness.
- IT** Confident in interfacing with diverse Pharmacy IT systems.
- Experienced in MS Office applications.