

AMAL MOHAMED KHALID

Saudi Arabia _ Dammam +966599034843 / +966591334322 <u>amel.mkhalid91@gmail.com</u> Saudi licensed

Professional Summary

Pharmacist with 6 years of experience in different pharmaceutical service, adept at dispensing medication with accuracy and efficiency and possess strong communication skills , consistently providing exceptional customer service.

Increased overall productivity by implementing processes that improved workflow and reduce errors.

I feel matching to the kind of such jobs depend largely on persistence and different personality strengths those I already have.

Skills

- Medical products Marketing .
- Sales and negotiation.
- Critical thinking.
- Organization and strategy.
- Customer service

Microsoft Office.

• Work in team.

• Establishing interpersonal relationships.

- Healthcare system knowledge.
- Written and verbal communication.
- Client service.
- Problem-solving.
- Willingness to learn.
- Writing reports and proposals.
- Time management.
- Project management.

Experience

Adaptable.

Hospital pharmacist

Best Care Hospital - Khartoum, Sudan

- Provided pharmaceutical expertise and advice on the correct dosage and form of medicine to suit the patient needs.
- Work as part of a multidisciplinary team to provide clinical input with respect to medicines for all patients.
- Provided comprehensive and detailed descriptions of treatment plans with patient relatives and GP.
- dealing with emergency medicines and narcotics for inpatients and outpatients.

Medical representative

Abdelrahman Ibnaouf company (Adrien Gagnon) - Khartoum

- achieved monthly company-set sales targets and exceed it.
- Met the scientific and business needs of healthcare specialists through relationship building.
- Identified and established new partnerships, clients and opportunities for business.
- Researched on the product offers and essential advantages, disadvantages and claims to prepare sales pitch appropriately.

Sep 2020 –Nov 2021

Sep 2018 - Sep 2020

• preparing sales forecasts, marketing information, action plan and providing plans for the management.

Medical Representative

Omdurman Medical Agency - Khartoum

- Used expert promotion and sales techniques, maintaining and growth market size.
- writing reports and others documents.
- training new staffs.
- attending and organizing conferences and meetings.

Community Pharmacist

Pharmacure Pharmacy - Khartoum

- Assisted with the stock control of products, including stock checking and expiry date checking.
- Dispensed medicines when the prescription was accurately checked.

Supervisor and Inspector

Health Insurance of Khartoum - Khartoum

- Inspected insurance pharmacies to ensure works were completed in line with standards of quality and health and safety guidelines.
- Worked with pharmaceutical services director on update formulary drug list project, coordinating all trades maintaining focus on health and safety standards and safe access to the site.
- preparing follow-up and supervision reports.
- Used insurance computerization system to boost productivity and efficiency in customer service.

Hospital pharmacist

Khartoum Hospital - Khartoum, Sudan

Community Pharmacist

Stevia Pharmacy - Khartoum

- Clinically assessed and treated patients using expert knowledge of medicines for specific disease areas.
- Conducted routine reviews through observations, audits, and risk assessments to guarantee patient protection.

Education And Courses

Degree of Master in Pharmacy Practice (pharmacoecnomics & pharmacoepidemiology) International University of Africa - Khartoum, Sudan Dec 2019 (Under Process)

Degree of postgraduate Diploma of Health Economics: Health Economic May 2018 University of Khartoum - Khartoum, Sudan

Bachelor degree of pharmacy: International University of Africa - Khartoum, Sudan

Language

- Arabic (Mother Tongue).
- English (Moderate).

Courses and Workshops

Jun 2016 - Jan 2017

Dec 2015 - Jun 2016

May 2015 - Jan 2017

Sep 2014

Jan 2017 – Oct 2019

Mar 2017 - Aug 2018

Project Management Professional Preparatory Course (PMP),2020 Pharmaceutical & Dermal Compositions, 2020

Excellent degree

Duration/40 hours

Pharmaceutical marketing course, career training center, 2015. Educational Visit Programmer Workshop, International Islamic University Malaysia.

Awards

prize winner for the **Best Seller** during pharmaceutical marketing course at career training center, 2015.

prize winner for the completion of the second pharmacy student conference (for **Best Ideas/Project** for pharmaceutical student development),2014.

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Profile Number 21268562							E
Name : Amal Mohamed Khalid Mohamed							p03388314
				Professional Group:		Television and the	
	Sudan -		Date of Birth:	01/01/1991	Profession	888	Pharmacists and Pharmac Technicians
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