

Mohamed Elsayed Mahmoud Abdel-Aal

IT Systems Administrator



[Jeddah, Saudi Arabia](#)
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Profile Summary

Multi-certified (AZURE, MCSE, ITIL) systems administrator with 12+ Years' experience in managing server infrastructures across Windows server. Effectively plan, install, configure, and optimize IT infrastructures to achieve high availability and performance.

Proven ability to create and deliver solutions for systems/network optimization, Skilled problem identifier and troubleshooter comfortable managing systems, projects, and teams in a range of IT environments.

Primary Responsibilities

- ▶ Ensured that all server hardware, operating systems, software and procedures aligned with organizational standards and strategic business plan.
- ▶ Coordinated, monitored, and troubleshot to isolate and diagnose common and unusual server problems: documented system events to ensure continuous functioning. Recommend course of action and implemented as approved.
- ▶ Design, Architecture, and implementation of Virtual environments including VMWare/ESXi.
- ▶ Performed OS installs and administered Windows 2019/2016/2012 Enterprise servers, Deployed Virtual Machines, maintained, troubleshot and configured applications. Automated many tasks using power shell scripts.
- ▶ Analyzed and resolved complex enterprise system hardware and software problems, software development, network support personnel and vendors for solutions.
- ▶ Created and implemented policies and procedures to define and improve workflow and communication.
- ▶ Designed and implemented multiple WAN circuit and data center builds and/or upgrades.

Education

B.SC. Computer Science, 2007 - The High institute of Computer Sciences & Information System

Certifications

- ▶ ITIL Foundation certificate in IT Service Management Certificate number: GR671243396MM
- ▶ Microsoft Certified Azure Administrator Associate Certificate number: MS0991871118
- ▶ Microsoft Certified Systems Engineer (MCSE). MCP ID: 6276157, Certified since 2008.

Courses Attended

- ▶ Upgrade Microsoft certified
- ▶ System engineer (MCSE 2016/2019)
- ▶ Exchange server (2016-2019)
- ▶ Microsoft (365) Admin
- ▶ VMware (ESXi)vSphere
- ▶ Linux RedHat (8) Certified System Administrator
- ▶ CCNA.
- ▶ Firewall Sophos XG.
- ▶ Hardware and Software maintenance (A+ & N+)

Work Experience

May'2009- Till Date, Al Fouzan Trading & General Construction (FTCO), Saudi Arabia

Projects:

Jeddah Economic city – Jeddah

Period: June 2018 to Present

Job title: System administrator

Role:

- ▶ Administrate more than 200 machines
- ▶ Supporting one of the well-known international Engineering firm and Consultant firm (ARCADIS).
- ▶ Building, configuration and troubleshooting of server and desktop hardware
- ▶ Providing advice on selection and purchase of IT equipment.
- ▶ Maintaining maximum availability of supported services for all users
- ▶ Managing Domain controller and Dhcp and Dns.
- ▶ administrator Linux ubuntu server
- ▶ Managing ZK attendance as well as vervain attendance.
- ▶ Managing IT Docs such as assists, Purchasing requests. Reports and inventory

DAR AL-Hijrah - Madinah

Period: July 2015 to June 2018

Job title: System administrator

Role:

- ▶ Supporting one of the well-known Engineering and Consultant firm Dar Al-handasah (Shair and partners), and Administrating more than 350 machine with server.
- ▶ Building, configuration and troubleshooting of server and desktop hardware.
- ▶ Providing advice on selection and purchase of IT
- ▶ equipment.
- ▶ Maintaining maximum availability of supported services for all users
- ▶ Obtaining quotes for supply of goods and services from suppliers.
- ▶ Designing, implementing, and managing Windows 2003, 2008, 2012 server and Active Directory.
- ▶ Monitoring the progress of third-party
- ▶ maintenance contract suppliers
- ▶ Network engineering install all new hardware
- ▶ Install, configure, and maintain network services, equipment, and devices.
- ▶ Supports administration of servers and server clusters.
- ▶ Plans and supports network and computing infrastructure

FTCO Main Office – Riyadh

Period: May 2009 to July 2015

Job title: Systems administrators

Role:

- ▶ Administrate more than 350 machine
- ▶ Building, configuration and troubleshooting of server and desktop hardware
- ▶ Providing advice on selection and purchase of IT equipment.
- ▶ Maintaining maximum availability of supported services for all users.
- ▶ Obtaining quotes for supply of goods and services from suppliers.
- ▶ Designing, implementing and managing Windows 2003, 2008, 2012 server and Active Directory.
- ▶ Monitoring the progress of third-party
- ▶ maintenance contract suppliers
- ▶ Network engineering install all new hardware Install, configure, and maintain network
- ▶ Supports administration of servers and server clusters.

Previous Experience

Oct 2007 – Apr 2009 Optimal Solutions, Cairo- Egypt.

Job title: Technical Support Specialist

Role:

- ▶ Assembling, planning installing and maintenance all types of LAN settings.
- ▶ Installs updates and patches to Operating Systems and network hardware.
- ▶ Install, administer and support Windows 2K3 Network Infrastructure that is based on Dell, IBM and Hp/Compaq Servers

Personal Details

Date of Birth: 20th September 1985
Address: Obhur Al Shamaliah, Jeddah, Saudi Arabia
Nationality: Egyptian
Marital Status: Married
Languages Known: Arabic & English
Visa Status: Work visa – Transferable