

MOHAMMAD YASIN BAGBAN

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Senior level positions in **Quality Management** with a leading organization **Quality System Management (QMS) / Process Improvement**

AN OVERVIEW

- ◆ An engineering professional offering nearly 21 years of experience in Quality Assurance and Process Enhancement, Safety Management, Production, Product Development, Engineering and Customer Support.
- ◆ Expertise in applying total quality management tools and approaches to analytical and reporting processes within the business unit.
- ◆ Strong exposure in assuring that all products produced represent the maximum quality and reliability attainable by establishing effective quality control inspections, tests and corrective procedures.
- ◆ Deft in formulating and maintaining quality control objectives complementary to corporate policies and goals as set forth by customer demands; adroit in developing & analysing statistical data and product specifications; expertise in investigating and resolving quality issues with customers.
- ◆ Well versed with the design & implementation of Quality System in process industries, viz., ISO 9001:2015 & API Q1 / Spec 7-1, QS9000.
- ◆ Gained exposure in achieving ISO 9001:2015 / API Q1 / 7-1 spec in leading Oil & Gas and ISO 9001:2008 Table Ware, FMCG & Automotive industries. Deft in providing an end-to-end solution to the entire production flow.
- ◆ Well versed with latest quality tools such as APQP, PPAP, FMEA, MSA & SPC and Problem Solving Techniques such as Pareto Chart, Brainstorming, Cause & Effect Analysis (5Why, Fishbone diagram, Cause mapping, IS/ISNOT) and 8D Report.
- ◆ An effective communicator and team leader with excellent analytical and problem solving skills.

CAREER SCAN

Nov'14 till Jan' 21 with Baker Hughes Inc., Dammam, KSA as Lead Quality Service for Completion Services / Artificial Lift Services

Responsibilities:

- Implementation of Quality Management System throughout the company as per BH standard and ISO-9001:2015 requirements.
- Review customer contracts related to customer quality requirements.
- Conducting CAB/IRB meeting to work close with operations on local Transactional Failure incidents and lesson learned from global Transactional Failure incidents by identifying actions required to prevent incidents.
- Qualified Lead auditor for conducting internal audit, existing and new supplier development / audits.
- Making use of BH internal system for reporting non-conformance for disposition.
- Review non-conformance raised against supplier and manufacturing facilities.
- Qualify to perform competency spot check and updating management for competency performance.
- Supplier Material Test Cert review per required BH specs and support supplier to understand BH requirements.
- Review of transactional failure and proper implementation of Customer incidents Handling and resolution with Corrective and Preventive actions.
- Reporting Quality of Cost (QOC) of the plant to the top management.
- Performing Internal Quality Audit for Quality Management System
- Creating & implementing Control Plans, Failure Mode & Effects Analysis, Root Cause Analysis, etc.
- Responsible for Customer Liaising and Support.

Highlights:

- KSA Completion Services is the best on utilizing, developing and implementing Local /BHGE systems / standards/ procedure requirements, which is benchmark to other BH facilities.
- Handled PMI project and lead performance within MEAP region to all CWI tools, which are missing traceability to raw material certs.
- Participated on Quality Process improvement project to reduce non-value-added inspection process and supported on creating project charter and VSM.
- Initiated Cost saving project resulting in expected \$ 200K savings by avoiding scraping tools.

May'10-Nov'14 with Baker Hughes Inc., Dammam, KSA as Quality and Engineering Support for Drill bit and Completion tools Manufacturing.

Responsibilities:

- Development & implementation of Quality Management System throughout the company as per ISO-9001:2008/API Q1 7-1 standards.
- Established the Quality System of the entire plant & trained the team members in ISO 9001:2008 & API Q1 /7-1 Spec.
- Making use of SAP for quality setup & for incoming inspection & non-conformance material disposition.
- Handling inward inspection of raw material, packaging material & finished products
- Responsible for Customer Complaints Handling and resolution with Corrective and Preventive actions.
- Liaising with Maintenance Team & Calibration Agency for calibration / verification of measuring & process instruments
- Reporting Quality of Cost (QOC) of the plant to the top management.
- Organizing Management Review Meetings, reporting the suitability, effectiveness & performance of the Quality Management System and suggesting aspects for improvement, wherever possible
- Performing Internal Quality Audit for Quality Management System
- Creating & implementing Control Plans, Failure Mode & Effects Analysis, 8-Ds (Defect Tracking), etc.
- Responsible for Customer Liaising and Support.

Highlights:

- Proactively coordinated & managed Process Failure Mode & Effects Analysis (FMEA) meetings.
- Engineering support to the manufacturing for the new product or any design change for the plant with the help global engineering team.
- Served as Qualified Auditor for developing new suppliers by conducting supplier audit.
- Developed Safety Systems with special emphasis on Risk Assessment Sessions (HRA) for the plant & created action plans to minimize accidents
- Proficiently executed the Lean Six Sigma Project, optimized the use of graphite, an essential consumable by 8% that resulted in an annual saving of around \$250,000

May'06-Mar'10 with Arc International Middle East L.L.C., Ras-Al-Khaimah, UAE as QSE - Continual Improvement Superintendent

Responsibilities:

- Involved in the development & implementation of Quality Management System throughout the company as per ISO-9001:2008 standard
- Provided assistance to the QSE Manager in the preparation & implementation of Certificate / Surveillance Audit conducted by certification body
- Implemented Continual Improvement System through the model of APS (Arc Performance System) emphasizing PDCA Cycle & Problem Solving Methodology & associated tools.
- Imparted cross-training through quality / safety awareness / induction programs for all the personnel
- Responsible for designing standard formats for proper recording & implementation including accident reporting analysis & investigation, customer complaints, audit form, etc.

Highlights:

- Set-up best practices of 5S in UAE that were followed in the Spain Glass Plant & UAE Plant and acted as the Benchmark for 5S amongst all the subsidiary companies in the Group of Arc International
- Provided workshop training & implemented improvement tools like PDCA, Fishbone, 5S, MUDA, SMED, SPC & FMEA
- Acted as Team Leader to conduct safety audit in the plant
- Successfully reduced the process of job change time by implementing SMED Tool

PREVIOUS EXPERIENCE

May'03-Apr'06 with Deeko Bahrain W.L.L., Kingdom of Bahrain as QA In-Charge / Management Representative

Highlights:

- Acted as a Management Representative of the company for ISO 9001:2000 QMS and handled all activities & responsibilities as defined for MR
- Served as Deputy Manager for new BRC (HACCP) standard implementation containing Hazard Analysis (HACCP) & Hygiene Standard
- Responsible for Customer Complaints Handling and resolution with Corrective and Preventive actions
- Performing Internal Quality Audit for Quality Management System.
- Enhanced the process resulting in 3.5%-10% reduction in scrap, saved the cost by BD 30000.000 & received acknowledgement for the same from the management
- Ensured reduction in internal rejection & customer complaints through continuous improvement

Highlights:

- Successfully implemented the Quality System suitable for QS-9000 & IS-9002 & SPC Techniques such as X-bar / R Charts, Histogram, etc.
- Served as CFT Member for carrying out APQP, PPAP, SPC & FMEA activities
- Imparted training on PPAP, FMEA, SPC & Gauge R&R to suppliers
- Chosen as Internal & Supplier Quality Auditor & Development Engineer for new project
- Introduced fixtures to reduce internal rejection
- Recognized for Good Observation for internal rejection

Aug'00-Oct'00 with Poona Radiator & Oil Cooler, Pune as Management Trainee

Highlights:

- Successfully implemented ISO 9002 procedure for manufacturing activities
- Proficiently provided assistance to Management Representative for implementation of QS 9000
- Skillfully conducted In-House Rejection Analysis

EDUCATION

Pursuing MBA (Industrial Management) from ISBM, Pune
1999 BE (Industrial & Production Engineering) from University of Karnataka, Dharwad with 75%

IT SKILLS

Operating Systems: Windows	Literacy Tools:	AutoCAD R14, I-DEAS & Minitab
Languages: C	Others:	MS Office with Excellent Power Point Presentation skills

TRAININGS ATTENDED

- Statistical Tools for Continuous Improvement organized by Automatic Manufactures Association of India (AMAI)
- Internal Quality Audit and QS-9000
- One-Week Drill Bit Technology Course (including Drill Bit Design, Selection, Hydraulics, Economics & Optimization)
- Training on Cause Mapping conducted by Third Party Vendor

CERTIFICATIONS

- Lead Auditor for ISO 9001:2008 and ISO 9001:2015 (Certified by Bureau Veritas)
- Internal Auditor for ISO 9001:2008 (Certified by Bureau Veritas)
- Certified Lean Six Sigma Green Belt & NDT Level II
- Plant Certified with ISO 9001:2008 and API Q1 / 7-1 Spec

PERSONAL DETAILS

Date of Birth:	12 th January, 1977
Present Address:	Dammam, Saudi Arabia
Permanent Address:	Yaseen Manzil, CCB-215, Shahunagar, Belgaum - 590010, Karnataka
Languages Known:	English, Hindi, Urdu, Kannada & Marathi
Nationality:	Indian
Passport Status:	H7543017, valid till September, 2029
Marital Status:	Married
No. of Dependents:	5
Driving License Details:	KSA Driving License (8929331), valid till March, 2025