



CV.

MUTAZ MUAZ

Experience & Education Summary over 15 years

- ❖ Master of Business Administration MBA researcher in Turkey, 2020-2021.
- ❖ Retail Branch Manager in Sameh Mall Market – Jordan, 2019.
- ❖ Retail Branch Manager in Tamimi Markets – Saudi Arabia, 2007 -2018.
- ❖ Warehouses manager experience for 3 years – Jordan, 2004 -2007.
- ❖ Excellent problem solving skills, experience in human management and time management and organizational skills, very good experience in warehouse management, Loss Prevention, Purchasing in food and Nonfood companies and Catering service companies, working with all famous ERP systems.

Personal information and contact

Name: MUTAZ MUAZ

Nationality: Jordanian

Date of Birth 28-04-1976

Health: excellent

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Education & Training courses

MBA - Master of Business Administration researcher in Turkey-Altinbas University.

Bachelor Degree, Jordan – Al Albyet University, Rating: very good.

Time Management Course & Certificate.

HACCP -Food Hygiene Course & Certificate.

COSHH - Qualification Level 2 Course & Certificate.

Health & Safety in the work place training Course & Certificate.

ERP System Courses.

Skills & Experience summary

- Ability to Self-starter, analytical, investigates and collects data to achieve results.
- Achieve sales budget, margin improvement, and shrinkage control, very good results in quarter store inventory.
- Monitoring the data between IN and OUT in the Store departments and fixed many shrinkage and theft issue.
- Ensure with customer satisfaction level and ability to build and develop customer relationships.
- Working with many famous ERP system such as **Oracle system ,NCR system ,SAP system**
- Experience on health, safety food and hygiene standards.
- Training and study during MBA courses on retail brands life cycle and consumer behavior on retail business. Training and study on **Anpa Gross Market – Istanbul.**

Computer skills

Microsoft Office – ERP system - NCR system - SAP system - Oracle system.

Languages

Arabic: mother tongue.

English: very good - reading, writing and speaking.