KHALED ALYAMI

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OBJECTIVE

Professional IT graduate from Dammam Community College with Associate Degree in Computer and Information Technology with experience in Operating System Management seeking a job position related to the Information Technology field in order to apply the skills I have gained.

EDUCATION

DAMMAM COMMUNITY COLLEGE

September 2017 – September 2020

Associate Degree in Computer and Information Technology   Dammam. SA

SENIOR DESIGN PROJECTS

Gate Access Control System

Designed and built an entire Gate Access Control System using RFID, Access Controller and Electronic Lock to add extra security to access any building in Dammam College by using a programmed card. Also, with our software we can grant access to a specific gate depending on the employees' privilege or by special request.

TECHNICAL SKILLS

Systems: Windows – Mac OS - Linux
Databases: Access
Languages: C#
Software: MS Project – MS Office – MSRA

SKILLS

- LEADERSHIP
- PROBLEM SOLVER
- MULTITASKING
- TEAMWORK
- FAST LEARNER
- WORK UNDER PRESSURE

WORK EXPERIENCE

DIRECTOR OF INTERNAL SALES AND CUSTOMER SERVICES

AL MUMTAZ RESTSURANT – Dammam. SA

November 2020 - Present

- Responsible for customers' orders and their complaints.
- Ensure customers satisfaction.
- Offer tips, advise, and support the employees.

DATA ENTRY CLERK AND FILE MANAGMENT

HAI ALJAMMA SHOPPING CENTER – Dhahran. SA

June 2017 – March 2020

- Set up full data backups.
- Update data information and system cleaning.

INTERSHIPS

ICTC HELP SERVICES

King Fahad University of Petroleum & Minerals-KFUPM

May 2020 – July 2020

- Using active directory to find user information also activate or deactivate student's account.
- Assign in-call center, create requests for employees and solve problem.
- Solve all clients issues remotely via MSRA.
- Using CMD application to find IP address.

LANGUAGES

ARABIC & ENGLISH