Objective

Seeking a challenging position in the **Health Information Management and Technology** fields. I can work in health information management, health informatics, quality management, biostatistics, medical coding, and medical insurance. I believe that improving the quality service of health organization is essential and one of my top priorities.

Education	
2014-2019	Imam Abdulrahman Bin Faisal University, Bachelor of Science in Health Information Management and Technology.
	GPA: 4.04 out of 5 (very good).
	Specialized Curriculums : Medical Terminology, System Analysis and Design, Health Data Content and Structure, Medical Coding, Quality Improvement in Health Care, Fundamentals of Human Diseases, Analytical Biostatistics, Financial Management, Reimbursement Methodologies and Research Methodology.
Internship:	
Dammam Mar 2020 - May Dammam	Biostatistics and Medical Research
Dec 2019 – Feb 2 Dammam	Health Informatics Specialist
Sep 2019 - Dec 2 Dammam Jun 2019 - Sep 2	Health Information Management Specialist

Project (Research):

Graduation project: Research about Patient satisfaction with dental clinic services in Imam Abdulrahman Bin Faisal University.

Skills

- Report writing
- Excellent communication
- Process improvement
- Quality Management

- Medical Coding
- Statistics Measuring
- Excellent Microsoft Word, Powerpoint, Excel
- Teamwork leader
- Ability to work with these programs (SPSS, Minitab, ICD-10-AM, 3M, Madica cloudcare)
- Data analysis
- Presentations skills
- Health Informatics

Certifications & Courses

- Learning IBM SPSS Statistics, Udemy, 2020.
- Six Sigma Yellow Belt Certification, 6sigmastudy, 2020.
- Health Insurance, Doroob, 2020.
- Training of trainers course, Technical and Vocational Training Corporation, 2020.
- Quality management in health organizations, Institute of Public Administration, 2020.
- Quality & Safety, Institute For Healthcare Improvement, 2020.
- Certificate of thanks and appreciation for training the staff in Dammam Medical complex Hospital on the program Madica cloudcare, 2019.
- Safety management, Dammam Medical Complex Hospital, 2018.

Honors & Awards

Award Mohammed Bin Fahd for scientific Excellence 2012.

Volunteering

 I trained some employees at the Dammam medical complex on Medica Cloudcare program, 2019 as part of my internship. 2- I entered patients' data regarding patients statistic project in Primary Health Centers, Dammam related to Biostatistics and Research Department, 2020 as part of my internship.

References:

Ms. Laila Alzain (Medical Record Specialist in KFSH) 0548962725 Dr. Zahra Al Akrawi (Assistant Professor) <u>zalakrawi@iau.edu.sa</u>