

# ANASS OSMAN, MSC.

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Resourceful Quality Expert with a proven track record of developing and deploying quality management systems and continuous improvement. Implemented the latest quality processes and brought direct and measurable profit improvement to numerous international organizations. Effective leader with deep understanding of project management processes and commitment to achieving stakeholder objectives on time, within budget and to specifications

## CORE COMPETENCES

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Strategic Quality Planning | Quality System Implementation | Program/Project Management | Business Leadership | Agile Methodology | Quality Audits | Organizational Training | Vendor Prequalification and Audit | Reporting | Safety/Regulatory Compliance

## PROFESSIONAL EXPERIENCE

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### Program Quality Manager (July 2019 – Present)

Jasara Program Management Company (Jacobs and Aramco JV), Saudi Arabia

Launched the program quality management initiative for Saudi Authority for Industrial Cities and Technology Zones (MODON); typical responsibilities include; analyzing client's existing quality system gaps, determining and implementing the quality initiative strategy and plan goals and performing processes improvement task activities as required

#### *Notable accomplishments:*

- Achieved 25% of PMO scope of work, 7.5% of whole program scope (PMO+PMC)
- Set up and trained client project managers on the project quality management requirements, that achieved 30% of quality training and knowledge sharing programs over a 3-month period
- Enhanced the way of characterizing client maturity level capability and performance by supporting Program management strategy to upgrade the client maturity from level 2 to level 3

### Quality Manager (October 2017 – July 2019)

Worley, Saudi Arabia

Led the deployment of WorleyParsons Project Management Process (WPMP) and Enterprise Management System (EMS) at Riyadh Combined Cycle Power Plant 13 project by 95 % rate of satisfaction overall MENA Projects for the year of 2018

#### *Notable accomplishments:*

- Maintained an 85% satisfaction rating of WorleyParsons Project Management Process (WPMP) and Enterprise Management System (EMS) over a 22-month period
- Exceeded project stakeholder's quality development goals by 20% in Q1 2019; typical responsibilities include; maintaining all aspects of project management process, supervised and coordinated project quality team while making sure the provided services meet the organization's and client's quality requirements and standards
- Developed and led all planned project assurance activities (Audits) by 95% achievement over a 22-month period

### **Quality Assurance Manager (June 2014 – October 2016)**

**ArRiyadh New Mobility Consortium (ANM), Saudi Arabia**

Handled ANM (Design & Build Consortium of Riyadh Metro Project - Line 3), Saudi Arabia Civil Work Group quality assurance activities, that achieved 50% of CWG's quality scope, 36.5 of overall consortium quality scope (Civil Work Group + Electromechanical Work Group); typical responsibilities include; regulatory compliance and establish quality procedures, including the updating defects databases, training employees, and assigning project quality assurance tasks

#### *Notable accomplishments:*

- Spearheaded the deployment of reviewing potential contractors' quality plans and QMS status, that assisted procurement team in supplier's performance evaluation for the better selection
- Developed, implemented, and monitored continuous, ongoing fresh Saudi engineers training, resulting in 100 % of the ANM Fresh Saudi Engineers Program awareness, 15% of overall consortium's knowledge transfer plan requirement
- Significantly increased the efficiency of Salini Impregilo Saudi branch Standard Operating Procedures (SOPs) by taking on additional responsibilities with Salini Impregilo corporate quality team, the typical responsibilities include; reviewing Salini Impregilo Saudi branch SOPs against Salini Impregilo corporate office SOPs, specifying the steps, developing the parameters and validating the acceptance criteria

### **IMS (QHSE) Manager (October 2013 – May 2014)**

**Parsons, Saudi Arabia**

Monitored and tracked the execution of program QHSE strategy and relevant programs and initiatives and defined and implemented the QHSE framework, verified the compliance with QHSE standards and QHSE requirements and acted as a liaison with contractors and internal Ministry of Housing departments on quality related matters

#### *Notable accomplishments:*

- Exceeded the planned schedule for establishing Ministry of Housing quality procedures and processes and procedure development by 25% in Q1 2014
- Increased performance of the project QHSE team during a critical Q4 by 15%, to successfully meet end-of-year program KPIs
- Provided QHSE leadership, guidance and training to Ministry of Housing personnel by 80% in Q3 2013

### **Senior QA/QC Engineer (August 2010 – September 2013)**

**Saudi Binladin Group, Saudi Arabia**

Led the deployment of quality process structure, quality performance, culture and project management process framework including the enhancement and enforcement of standard operating policies, processes and procedures at Public Investment Fund (PIF) Tower Project

### **QA/QC Engineer (February 2005 - July 2010)**

**Saudi Amana Contracting Company, Saudi Arabia**

Planned, directed, supervised, reviewed effective implementation of the QA/QC System, and analyzed project quality data and provide regular updates on project documents associated with the following EPC projects:

- (1) Saudi Aramco /Total Refining & Petrochemical Company (SATORP) - Package 5 - Utilities Project
- (2) Saudi Kayan Product Warehouse Project

## EDUCATION

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- **The University of Queensland, | Australia | Business Leadership Micro Master - expected November 2021**
- **Sudan University of Science & Technology (SUST) | Sudan | Master of Science (MSc.) in Quality Management and Excellence**
- **Sudan University of Science & Technology (SUST) | Sudan | Bachelor of Engineering (B.Eng.) in Civil Engineering**

## CERTIFICATIONS

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- **Professional Quality Manager (PQM), Institute of Leadership and Management (ILM), UK**

## ASSESSMENTS & APPROVALS

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- **Positive general skilled migration skills assessment for Quality Assurance Manager (ANZSCO code: 139914), (Number of years assessed positively are 7.6), VETASSESS, Australia**
- **Approved Quality Assurance Manager, Project Inspection Department (PID) of Saudi Aramco, Saudi Arabia**

## PROFESSIONAL DEVELOPMENT

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### **Programs of Quality and Business Excellence:**

- **Quality Management for Business Excellence, Udemey Inc., 2020, online educational platform**
- **ISO 9001 Requirements and Implementation Training, Emirates Foundation Group, 2019, United Arab Emirates**
- **The Future of Quality Seminar, presented by Dr. Gregory Watson, 2016, Saudi Arabia**
- **QMS Auditor Training Course based on ISO 9001, Bureau Veritas, 2015, Saudi Arabia**
- **Diploma in Total Quality Management, Academic for Training and Education, 2012, Jordan**
- **ISO 9001 Internal Auditor Training, Quality Esnad, 2010, Saudi Arabia**

### **Programs of Organizational Development and Leading the Work:**

- **Becoming an Effective Leader, The University of Queensland (UQ), 2020, Online Learning Initiative of UQ**
- **Business Model Innovation: Differentiate & Grow Your Company, Udemey Inc., 2020, online educational platform**
- **Leading People Course, Jasara Program Management Company, 2020, Saudi Arabia**
- **Creativity, Design Thinking, and Innovation for Business, Udemey Inc., 2020, online educational platform**
- **Project Management Professional (PMP) Preparation Course, Developers Point, 2020, Saudi Arabia**
- **Jasara Program Management Course (JPMC), Jasara Program Management Company, 2019, Saudi Arabia**

### **Programs of Health, Safety and Environment (HSE):**

- **OHSAS 18001 Internal Auditor Training, Quality Esnad, 2010, Saudi Arabia**
- **Safety Leadership Training, Fluor Corporation, 2008, Saudi Arabia**

## PRESENTED TRAININGS & WORKSHOPS

Topic	Presented To	Program / Project	Date/Location
Project Quality Management Training	<ul style="list-style-type: none"> <li>All Jasara Projects Teams</li> </ul>	Jasara Corporate Training	January 2021 Riyadh, Saudi Arabia
Program Quality Management Workshop	<ul style="list-style-type: none"> <li>MODON Project Managers</li> <li>Supervision Consultants Project Managers &amp; Discipline leads</li> <li>Contractors Project Managers &amp; Discipline leads</li> </ul>	Supervision & Controls Services Program for MODON	December 2019 Riyadh, Saudi Arabia
Management Review Technique	<ul style="list-style-type: none"> <li>WorleyParsons Site Discipline leads and Engineers</li> <li>Saudi Electricity Company Site Discipline leads and Engineers</li> <li>Saudi Aramco Project Inspection Department (PID) Inspectors</li> </ul>	Riyadh Combined Cycle Power Plant 13 (PP13)	April 2019 Riyadh, Saudi Arabia
Quality Familiarization Sessions (Quality Policy)	<ul style="list-style-type: none"> <li>ANM Site Discipline leads</li> <li>ANM Site Engineers</li> </ul>	Riyadh Metro Project – Line 3 – Package 2	November 2015 Riyadh, Saudi Arabia
ANM Orientation Program for Fresh Saudi Engineers (Quality Basic Concepts and Definition of Total Quality Management)	<ul style="list-style-type: none"> <li>ANM Fresh Saudi Engineers</li> </ul>	Riyadh Metro Project – Line 3	From July 2014 To October 2016 Riyadh, Saudi Arabia

## PROFESSIONAL AFFILIATIONS

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| <ul style="list-style-type: none"> <li>American Society for Quality (ASQ)</li> <li>Australian Organization for Quality-Queensland</li> </ul> | <ul style="list-style-type: none"> <li>Project Management Institute (PMI)</li> <li>Saudi Council of Engineers (SCE)</li> </ul> |
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