# NADA ALQAHTANI

Business Administration

#### **PROFILE**

A qualified graduate Business Administration student from Prince Mohammad bin Fahd University, seeking a position at your company. Offering excellent communication and interpersonal skills with educational background and ability to work well with people.



HAJIR DISTRICT, DHAHRAN, **EASTERN PROVINCE, 34252** 



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#### **EDUCATION**

Bachelor Degree in Business Administration, Prince Mohammed ben Fahad University, 2016

Certificate in Internship as a Customer Services, Alrajhi Bank 2016

Certificate of appreciation, Saudi Aramco's 2018 IKTVA event

## SKILLS

MICROSOFT WORD

**POWERPOINT** 

**EXCEL** 

PRESENTAION/ SLIDESHOWS

RESEARCH

## **EXPERTISE**

MARKETING PLANNING

**SOCIAL MEDIA** 

BRANDING

REPORT WRITING

**CUSTOMER SERVICES** 

# **EXPERIENCE**

#### **EVENT MANAGEMENT**

- Developing and implementing marketing and advertising campaigns
- Brainstorming and researching event plans and concepts.
- Managing branding and communication.
- Developing event feedback surveys.
- Preparing event budgets and processing invoices

#### CUSTOMER SERVICE

- Maintaining solid customer relationships by handling questions and concerns
- Maintaining a positive, empathetic, and professional attitude toward customers
- Processing orders, forms, applications, and requests.
- Communicating and coordinating with colleagues as necessary.
- Ensure customer satisfaction and provide professional customer support.

**DHAHRAN EXPO** 

**AL KHOBAR** 

2018-

ALRAJHI BANK

**DAMMAM** 

2016