Mohammed Abdul Haseeb

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**Objective:**

 Application support Analyst with 7 years' experience in supporting Various Banking applications Like Local and Swift Transfers, SMS, Liquidity Management System. Self-Motivated individual seeking a challenging career Opportunity within Application Support where I can utilize my organizational skills, Communication skills and technical skills to achieve company objectives.

 **Technical Skills:**

* Languages: Microsoft ASP.NET, C#, C, C++, PL/Sql
* Technologies: .NetCore 5, Entity Framework Core, ASP .Net Core 5 Web APIs, Angular 12
* Scripting Languages: Typescript for Angular2+
* RDBMS: Microsoft SQL Server 2012, Microsoft SQL Server 2016, Microsoft SQL Server 2019, SQL Plus, Oracle.
* Operating Systems: Windows 10/7/ XP/2003/Vista, Linux
* Application Servers: Apache Tomcat, IIS7 and IIS8
* IDE’s: Visual Studio 2019 Preview

**Professional skills:**

* Experience of supporting applications Developed in C# .NET Technology
* Experienced in using Oracle and MS SQL Server database for CRUD operations using tools like Toad and SQL Management Studio.
* Experienced in creating application in IIS7, IIS8, and Tomcat Apache
* Knowledge on IIS7, IIS8, tomcat apache.
* Experience in deploying applications build in IIS7, IIS8, Tomcat Apache.

**Professional Summary:**

* Having 6+ years of work experience in Supporting Banking applications.
* Worked as a Production Support Engineer for issue resolution and Providing Technical insight.
* Strong communication skills and creative thinking
* Worked on Business continuity activities.
* Vendor management.
* Experienced in working with information security and, Internal audit and SAMA Audit.
* Performing testing activities
* Reviewing the System Requirement Specification documents.

Work Experience:

Application Support Analyst (Arab National Bank) December 2014-Present

* Resolving the Production issues and Application Maintenance activities.
* Providing new user reports based on management requirements.
* Providing Technical AS-IS for the Applications and recommending new ideas for better user Experience.
* Identifying and recommending areas of opportunity for automation.
* Performed Functional and SIT Manual testing on application.
* Liasoning between Info Security and Vendor for handling security vulnerabilities in the application
* Worked on various SMS Projects to Enhance the SMS Templates, and making the SMS campaign upload process faster and more reliable,
* Enhanced the SMS application to avoid duplication of the sms.
* Worked on SMS Projects to Create Reporting dashboards to get the monthly consumption of the SMS, Reports based on SMS consumption through various banking channels.
* Worked on Liquidity Management Application project to enhance the security of the application, creating new roles as required by the business and creating new operational workflow in the application.
* Deployed the Sequential Server Reporting system in the SQL Database.
* Performed deployment in UAT and SIT Environments for Applications.
* Performed BCP activities and Documentation

Education:

Bachelor of Engineering from Muffakham Jah College of engineering and technology India.