# Nebras Al-Atiyyah

Mob. 549010806 nes9des@gmail.com

#### **OBJECTIVE**

business administration graduate.organized, highly motivated & ambitious. Seeking to secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.

#### **EXPERIENCE:**

# September -2021 to October 2021: ACCEL International - Ajyal Center

I am working with ACCEL International - Ajyal Center.

- Admin Assistant/Secretary
  - Organize and schedule meetings and appointments.
  - Produce and distribute correspondence memos, letters, faxes and forms
  - Develop and maintain a filing system.
  - Prepare and monitor invoices.
  - Handle sensitive information in a confidential manner.
  - Take accurate minutes of meetings.
  - Oversee and supervise the work of junior staff.

#### October -2020 to August 2021:

## <u>Corporate Maintenance Services (CMS) – Aramco – through (NEXUS)</u>

I am working with Corporate Maintenance Services.

- Strategic Maintenance Analyst
  - Schedule Voice of Customer (VOC) meeting with CMS customers.
  - Develop a document (2020 Maintenance highlights booklet) that shows the success stories of the Operating/ Services Organization by communicating with 53 departments managers and representatives.
  - Evaluate, redesign and Issuing quarterly digital issues of Seyanah Newsletter.
  - Launch the monthly "Maintenance Quiz"
  - Evaluate and recommend ways to enhance the current engagement and score of the corporate maintenance quiz.

# August -2019 to October 2020:

# <u>Aviation Department (AD) – Aramco – through (NEXUS)</u>

I am working with Aviation Department.

- Passenger Service Agents
  - Issue Tickets, Assist with Check-In, Process Luggage, Facilitate Boarding, Provide Information.
  - calculating the payload (weight of passengers, luggage, cargo and fuel).
  - operating equipment such as air bridges and driving airside vehicles for transporting crew.
  - with the captain, authorising dispatch of the aircraft and completing all reports and logs according to company regulations
  - checking that all passengers and luggage or cargo is loaded and deciding, along with the pilot, when to close the departure gate

# July -2017 to June 2018:

# Jawatha RealEstate Investment

I am working with Jawatha Real Estate Investment.

## - Compound supervisor

- ensure the safety and security of facility, staff, customers, and equipment.
- manage compound staff "security, lifeguard, gym trainer, clean workers".
- front desk operations such as guest check-in and check-out, Villas inventory, and calls.
- interact with guests and receive complaints and resolve problems.
- provide daily reports of activities.

# October -2015 to December 2015: Alanwar higher women's institute

I am working with Alanwar higher women's institute.

- Social Media Marketing intern
  - Assist with the design and execution of social media campaigns
  - Manages the company's social media accounts and posts content.
  - Engages with customers or clients and provides service and/or sales.
  - Help with the planning and hosting of marketing events.
  - Research and evaluate competitor marketing and digital content.

## **EDUCATION:**

- Bachelor degree in Marketing in 2015 from King Faisal University
- **Diploma in Human Resources** in 2015 from Al-Ahasa chamber
- **Customer Serves Training** in 2020 from Nexus Academy
- **DGR (Dangerous Good-CAT-06)** in 2020 from Nexus Academy
- **IELTS** IDP Education and IELTS Testing.

#### **SKILLS:**

Great personality and work very well with team.
Good English skills in reading and writing
Fully dedicated to all assigned duty
Familiar with FOS, SAP and reporting system
MULTI-TASKS and Time management.
Proficiency in Microsoft Office.
Familiar with Adobe Photoshop, InDesign, Illustrator.

#### Reference:

Available upon request