



WAQAR AHMED



Iqama: Transferable
 Iqama Prof. : Project Engineer
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PROJECT MANAGEMENT/NETWORK/SYSTEM/ SECURITY ADMINISTRATION

STRATEGY | LEADERSHIP | PERFORMANCE

ACTIVE CERTIFICATIONS

- Project Management Professional PMP (CN:2794310)
- JNCIA-JUNOS (Certified)
- JNCIA-SEC (Certified)
- JNCDA(Certified)
- Cisco Certified Specialist SEC CORE (Certified)
- Fortinet NSE1(Certified)
- Fortinet NSE2(Certified)
- TPNA (Certified)
- ICSI|CNSS Certified Network Security Specialist

AREAS OF EXPERTISE

- Project Management
- External Vendor Interaction
- Client Focusing
- Project Management Processes
- Data Migration Projects
- IT Resource Planning
- IT Leadership
- Team Management
- Network Administration
- IT System Administration
- Network / System Security

PROFESSIONAL EXPERIENCE *(8.5 years plus)*

TECHNOLOGY VILLAGE INFORMATION SYSTEMS, RIYADH JULY, 2018–PRESENT CLIENT:
UNIVERSITY OF HAFR AL BATIN, EASTERN PROVINCE
SENIOR PROJECT ENGINEER (IT Infrastructure)



- Project, planning, costing, and scheduling
- RFP planning, designing and response evaluation.
- Evaluation and management of Subcontractors.
- Handling two teams of data center operations and technical support.
- New datacenter facilities project renovation and implementation of different sub campuses of University of Hafr Al Batin.
- Planning, Designing and implementation of Firefighting system and monitoring system for datacenter for different campuses
- Planning, Designing and implementation of data center infrastructure of different campuses
- Planning, designing and implementation of network security infrastructure including firewalls (cisco, Palo Alto, Fortinet).
- University affiliated campuses buildings wired and wireless network implementation.
- Designing, planning and implementation LAN/ WAN (Cisco and Extreme routers and switches) and wireless infrastructure
- Structured cabling designing (UTP, Fiber) for three different sub Campuses networks.
- Planning, Designing and Implementation of CCTV system for the University's main and remote campuses.

PROFESSIONAL EXPERIENCE – CONTINUED

- Creating and establishing processes and procedures related to technical solution design, deliverables and project execution.
- Holding regular meetings with stakeholders to ensure the project is within schedule, budget, and resources
- Responded to customer queries.

NASEEL HOLDINGS, RIYADH KSA
Partner Company for MBC Group
TECHNICAL MANAGER IT OPERATIONS

FEB, 2017–JULY, 2018



- Identifying needs and managing technical negotiations in various software purchases namely: SYSAid (for network LAN monitoring and IT helpdesk) and PMWeb (for project management).
- SLA preparation and evaluation and implementations.
- Responsible for technical and financial negotiation with different service provider companies
- Informed decision making with respect to company requirements about infrastructure in the head office Riyadh and sister company Al Majad. Co Jeddah.
- Responsibly managed IT teams in Naseel head office and Almajd trading co. Ltd Jeddah, and handled day to day operations.
- Effectively handled daily issues regarding network/ systems infrastructure and coordinating with the third-party subcontractor i.e. Ebtikaar Technologies for fixing the issues.
- Involved in budgeting, planning and forecasting activities of IT Department
- Provide guidance and insight to upper management (CEO and COO) and procure buy-in.

CREATIVE SOLUTIONS MANOOSHA AND SHAWARMA360
RIYADH KSA
IT INFRASTRUCTURE MANAGER

DEC, 2015–JAN, 2017



- Managed all IT infrastructure of the company head office and 38 different branches of Manoosha and Shwarma360
 - Coordinated with different IT Solution providing companies in ascertaining the best and most cost-effective solution for my company, along handling all operations of implementing different projects from start to end namely: NCR, Smart control system, ASE, Telenoc etc.
 - Coordinate with the CEO of our company in SLA writing activities and Evaluate SLA overall performances with the subcontractors.
 - Managed different teams from subcontractor in the process of installation and maintenance of the CCTV cameras (Centralized and Decentralized) NVR/DVR for all our Manoosha and Shawarma360 branches namely hikvision, Samsung, kguard, smartvisioin etc
 - Efficiently managed various servers of the company: EDSS sales server running on Windows Server 2008, ERP Server running on Windows Server 2012 R2 and FTP Server configured through public IP on Virtual machine Windows server 2008 R2.
 - Conducted regular meetings with the contractor NCR regarding the progress related to different POS projects on different branches according to the SLA (Service Level Agreement).
 - Coordinated with teams for fresh installation of POS and Aloha server in all branches, provided them the core infrastructure design.
 - Coordinated with the company doing civil work on every project of new branch providing them LAN Structured Cabling design also involves installation of POS on every branch.
 - Coordination with the key companies, stakeholders working on the IT infrastructure of the every branch and ascertained the business requirements to complete the every new project on due timeline.
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PROFESSIONAL EXPERIENCE – CONTINUED

**SYSTEM RAPID, FAST METRO RIYADH ALLIANCE,
RIYADH, KSA
ICT PROJECT ENGINEER**

MARCH, 2015–DEC, 2015



- Efficiently performed Project Planning Costing Scheduling and controlling of different projects
- Managed the new Data Center Project and upgradation of the uplinks in support of the new facilities
- Vendor Evaluation, vendor selection and vendor management.
- Providing day-to-day management, administration, analysis support and reporting to Contractor team during deployment phase of the Project.
- Coordinated with the key customers, stakeholders and ascertained the business requirements to complete the project on due timeline.
- Creating and implementing strategies related to IT/telecom support services.
- Creating and establishing Processes and procedures related to technical solution design, deliverables and project execution.
- Handling 24x7 Project Operation
- Designing and Implementation of the ICT LAN system components (LAN Structured Cabling), CCTV system, Access Control, IP Telephony ICT Package3(Line4,5,6) Riyadh Metro Project
- Designing, Implementation. Integration and Testing commissioning of the Central ICT LAN NMS Servers (This Central NMS Server that will monitor all network nodes e.g switches, phones, workstation, and Servers) in ICT Package3 (Line4,5,6) Riyadh Metro Project
- Coordinated with different IT Solution providing companies in order to get the best software solution for three main sites of Riyadh metro project and 15 substations also managed the team of support Engineers to perform end user support for these software.
- Coordination with the key companies, stakeholders working on the IT infrastructure of the every

**VIRTUAL UNIVERSITY OF PAKISTAN, ISLAMABAD AUG, 2011–FEB 2015 IT
INSTRUCTOR**



- Responsible for monitoring, troubleshooting, configuring, and deploying Software solutions.
- Configured and troubleshoot the CISCO Routers and switches.
- Managed Active Directory and Email server.
- Responsibly maintained DC, ADC, DHCP, DNS, File Sharing and FTP servers.
- Network deployment Wired/wireless LAN in remote nodes and provided connectivity to the head Office.
- Technical Support for the End-users.
- Updated Service packs and Remote Troubleshooting.
- Installing, Configuring, Windows XP, Outlook 2007/2010 for Clients

**S3 TECHNOLOGY I-8 MARKAZ ISLAMABAD, PAKISTAN DEC, 2010–JULY, 2011 IT
NETWORK/ SYSTEM ADMIN**



- Troubleshooting of IT problem.
 - Effectively configured, and deployed LAN solutions
 - Efficiently Configured Security polices in Whole LAN.
 - Completely deployed Domain Environment
 - Deployed Cisco routers and switches and administer Network Monitoring services.
 - Managed Local Area Network (LAN) and wide area Network (WAN)
 - Monitored Microsoft server 2008 and 2003 and his all necessary components
 - Configured wireless devices (TP-Link and Cisco AP) for wireless internet connectivity
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PROFESSIONAL EXPERIENCE – CONTINUED

- Developed an access list to meet user specifications accordingly managed Active Directory and Email server.
- Responsibly maintained DC, ADC, DHCP, DNS, File Sharing and FTP servers.

EDUCATION & TRAINING

- ✓ BS In Information Technology, Arid University Rawalpindi, Pakistan 2007-2011
 - ✓ FSC Computer Sciences, Fazaia Inter College Chaklala Rawalpindi, Pakistan 2007
 - ✓ Matric from Fazaia Inter College Chaklala Rawalpindi, Pakistan 2005
 - ✓ Prince 2 Project Management Certification from IT Masters under Charles Strut University Australia.
 - ✓ MCITP Enterprise Administrator (Training certificate) from CISCOM Pakistan.
 - ✓ MCITP Exchange Server (Training certificate) from CISCOM Pakistan.
 - ✓ VOIP (Training certificate) from CISCOM Pakistan.
 - ✓ HEC Continuous Professional Development
 - ✓ CCNA V3 from IT Masters under Charles strut university Australia
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