## **MUSTAFA FARAH**

#### PROFESSIONAL SUMMARY

Results-oriented sales professional with over 10 years of experience at the multinational companies (Bayer, Merck & Schering Plough) Highly skilled at creating new relationship and maintain strong customer relation to generate repeat business. In-depth knowledge of effective sales strategies and exceptional presentation & communication skills. Analytical thinker with the ability to perform well under pressure. Goal-and team-oriented with strong leadership skills and commitment to achieving sales goals to drive the growth of the company. Looking for challenging role which I can deepen my experience and build further on my work skills & academic background.

#### **WORK HISTORY**

Senior Medical Sales Representative, 10/2014 to 02/2021 Bayer Consumer Health - Riyadh, KSA

- Built excellent professional relationship with senior healthcare partner, MOH and key strategic private accounts (KOLs) for continued growth in product portfolio sales.
- Managed assigned accounts "monthly budget achievement, forecast accuracy, negotiation for commercial, trade and marketing terms.
- Coordinate with distributors sales team (Tamer, Cigalah, Sitco & AlKamal) for penetration of products in key accounts, conduct regular meeting with distributors representatives to collect feedback, devise action plan & follow-up.
- Improved marketing allocating resources to most profitable customers by segmentation and targeting.
- Searched for new market opportunities and identified resources need to achieve sales budget.
- Analyzed market competition and created sales forecasts .
- Identified & developed business opportunities in different types accounts( Retail, Hospitals & wholesaler)

### Senior Professional Sales Representative, 02/2010 to 09/2014 MSD Consumer Care Business - Riyadh, KSA

- Acted as key link between MSD and healthcare professionals through developing adequate professional relations with identified customers to help them identify cases where can prescribe & dispense products for benefit of their patients.
- · Shared market feedbacks, knowledge and experience gained in

#### CONTACT

**Address**: Riyadh, Kingdom of Saudi Arabia 12555

**Phone**: +966 565484912

Email: mostafa\_farah@yahoo.com

# WEBSITES, PORTFOLIOS, PROFILES

 http://www.linkedin.com /in/mustafa-farah-513142ab

#### **SKILLS**

- Business relationship management
- Negotiation; ability to be proactive
- B2B & B2C Selling
- · Account management
- Communication & Presentation skills
- Problem-solving capabilities
- Strong Leadership Skills
- Team-Oriented
- · Analytical Thinker
- · Results-Oriented
- · Sales Goals

assigned field.

- Used multilingual expertise to improve communication skills resulting in positive customer feedback.
- Resolved customer queries through effective communication and providing step-by-step solution.

#### Professional Sales Representative, 02/2009 to 01/2010

Schering Plough - Riyadh, KSA

- Analyzed assigned accounts sales data for continued performance improvements against goals.
- Managed presentations for diverse client base, closing high-value deals through expert persuasion and negotiation skills.
- Positively influenced customer engagement through meetings and daily visits.

#### Medical Representative, 06/2006 to 01/2009

SAJA - Riyadh, KSA

- Communicated product benefits to potentially relevant customers prescribing/dispensing/using identified products.
- Visited stakeholders at hospitals and physician offices to provide information on SAJA products.

#### LANGUAGES

Arabic: Native language

English: C1

Advanced

German: B1

Intermediate

#### **EDUCATION**

Bachelor, Pharmacy, 2006

Jordan University Of Science & Technology - Irbid, Jordan