

Eslam Elhakem Shawky Mohamed

“ Looking to applying my acquired knowledge within a competitive work environment that enhance my ability to progress, and fulfill my passion for gaining experience and new skills “

EDUCATION

May 2007 Bachelor of Arts in English Language
Overall grade: Good

EXPERIENCE

**Jan 2019
Present** Operation Manager
at United Electronics Company

**May 2013
Dec 2018** Sales Manager
at United Electronics Company

**Apr 2011
May 2013** Section Head
at United Electronics Company

**Sep 2009
Apr 2011** Store Manager
at Mobile Shop

**Sep 2008
Aug 2009** Assistant Store Manager
at RadioShack

**Aug 2007
Sep 2008** Sales Maker
at RadioShack

COURSES

- {Selling skills, Customer Services, Product knowledge} at Radio Shack Training Center.
- Training in Vodafone academy.
- "Customer service" Training for mobiles maintains in Raya Academy.
- "Remedy system" Handling the customer's problems in Raya Academy.
- Training in all kind of mobiles (software, features, Performance, design & full phone specifications).
- Microsoft Office "PC –maintenance, Ms office, Internet, Windows, and Typing" at (I.T.T.C).

PERSONAL DATA

Nationality
Egyption

Marital Status
Married

Date of Birth
09/02/1987

Address
Jubail, Saudi Arabia.

Email
Elhakem14@gmail.com

Mobile Phone
00966599749230

PERSONAL SKILLS

Communication skills
Self-motivated
Teamwork
Fast learning
Hardworking
Flexibility
Adaptability

TECHNICAL SKILLS

MS office
Internet
PC-maintenance
Typing skills
Windows Software Support

LANGUAGES

Arabic (Native)
English (Very Good)