

Personal Information

NAME ADDRESS TEL EMAIL NATIONALITY	Nasser Saad Aldossary Hajar Dhahran City +966500453874 n.aldossary96@gmail.com Saudi
DATE OF BIRTH	30/03/1996
GENDER	Male
MARITAL STATUS	Married
Work Experience	
DATES	10/07/2013
POSITION	Customer service and shop management
RESPONSIBILITIES	Supervising day-to-day operations in the customer
	service department.
	Responding to customer service issues in a timely
	manner.
	Creating effective customer service procedures,
	policies, and standards.
	Developing customer satisfaction goals and
	coordinating with the team to meet them on a steady basis.
	Implementing an effective customer loyalty program. Maintaining accurate records and documenting all customer service activities and discussions. Assessing service statistics and preparing detailed reports on your findings. Hiring and training new customer service agents. Managing the approved budget of the customer service department.
NAME OF COMPANY TYPE OF BUSINESS	Al Khaleej Car Workshop Car Maintenance Workshop

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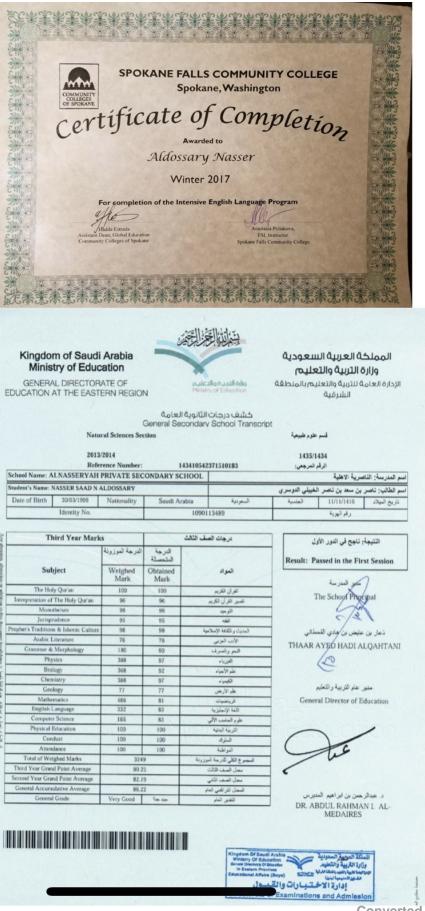


Education and Training

DATES	2013
QUALIFICATION AWARDED	High School
PRINCIPAL STUDIES	Natural Sciences Section
INSTITUTION	Alnasseryah Private Secondary School
DATES	2017
QUALIFICATION AWARDED	English Language Program
INSTITUTION	Spokane Falls Community College
Skills and Competences	
LANGUAGE	Arabic & English
MOST TOP SKILLS	Communication skill.
	Leadership skill.
	Teamwork skill.
	Interpersonal skill.
	Learning/adaptability skill.
	Self-management skill.
	Organizational skill.
	Computer skill.
	Time management skill.



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