

Ali Essam M. Al-Yaqoub



Saudi National with **12 years experience** in IT System Admin, IT Solutions Consultant & PMO Consultant

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Objective

To secure a position in an esteemed organization where I can add value through my skills and contribute to its growth, vision, and team goals.

Education

Bachelor of Science in Management Information System | 2004 - 2008

Arab Academy for Science, Technology & Maritime Transport | Manama

Profile Summary

I'm a Project Management Office (PMO) consultant who is an expert at establishing and maintaining project management standards and practices within an organization. This experience effectively managed me as a PMO Consultant task as well as support and train other team members in successful project delivery.

Work Experience

- **PMO Consultant | Method Corp | Municipality Of Tabuk** **Feb 2021 - Present**
 - Assist project managers teams with the coordination of resources, scheduling, planning meetings, project activities, equipment, meetings, and information.
 - Organize projects to get them completed on time and within budget.
 - Track project progress, identify & manage resources, and implement documentation procedures.

- **IT Solutions Consultant | Arselor IT Business Solutions** **Feb 2019 - Jan 2020**
 - Analyzing a company's IT system and infrastructure
 - Diagnosing IT system problems, inefficiencies, and weaknesses
 - Planning a timeline for the completion of projects
 - Understanding a client's business needs
 - Implementing a technological solution to meet business needs
 - Providing advice on technology best practices
 - Producing detailed reports & diagrams on the efficacy of the technology

- **System Engineer | Naizak Global Engineering Systems** **Jan 2009 - Jan 2019**

System Engineer | June 2015 – Jan 2019

 - Install, implement, and manage long-term solutions to issues that affect the efficacy of the company's IT systems.
 - Advice on the feasibility of design changes for major internal software projects.
 - Test and verify the scalability of an expanding system architecture supporting 500+ users.

Support Team leader | March 2012 - June 2015

 - Lead a nine-person team in managing the projects of information technology systems that supported the company and its functions (Internally/Externally).
 - Trained all members of the team in appropriate protocol and processes for handling issues and performing tasks.
 - Ensured that the entire team was performing according to standards and managing sensitive IT issues correctly.

IT Support | Jan 2009 - Feb 2012

 - Worked with the information technology department to manage internal systems, perform troubleshooting, and minimize downtime.
 - Responded to help desk tickets from internal associates and external clients, and documented problems and solutions.

Projects

- **King Abdullah Sports City (KASC)**
 - Configure Servers (Updating Servers Firmware, Configuring RAID & Installing OS)
 - Configure Domain Controller & DHCP and apply domain policies
- **King Abdullah University of Science & Technology (KAUST)**
 - Configured Data Center (Assembling, Cabling–Communication, Hardware infrastructure, and Application)
 - Provided Support for clients & servers
- **Saudi Aramco Total Refining Company (SATORP)**
 - Data Migration Project for employee workstation
 - End-user support
- **Ar Razi Saudi Methanol Company**
 - Configure Servers (Updating Servers Firmware, Configuring RAID & Installing OS)
 - Configured Classroom (Assembling, Cabling–Communication, Hardware infrastructure, and Application)
- **Advance Polypropylene Company (APC) Jubail**
 - End-user support
- **King Fahd University of Petroleum and Minerals (KFUPM)**
 - Configured EMC Storage (Assembling, Cabling–Communication, Hardware infrastructure, and Application)
- **Saudi Royal Guard**
 - Configure Servers (Updating Servers Firmware, Configuring RAID, Installing OS, and Cabling–Communication)

& More...

Skills

- Exemplary problem-solving and multitasking abilities
- Familiar with Windows server management
- Knowledgeable with networking (LAN and WAN)
- Superior written and verbal communication skills
- Firm Understanding of IT Business needs
- Windows Server 2012 R2 and above (Microsoft AD, DC, Exchange & MS Azure)
- Microsoft Office
- IPCCTV Camera (ViconNet, HikVision & Dahua Technology) installation and configuration
- Datacenter rack installation and mounting servers
- Datacenter network cabling and labeling
- Operating System: Windows XP, Vista, Windows 7, and Windows 10
- Language skills: Arabic & English (Read, Write & Speak)

Certificate and Training Courses

- ITIL, Ethrai Platform | 2020
- Project Management Professional (PMP), Project Management Institute, Project Champions Academy | 2020
- Microsoft AZ900 Certification Training | 2020
- Hikvision Certified Security Associate | 2020
- MCP in WIN 2012 R2 Server | 2015

& More...

**** References Available Upon Request**