## **Education**

- 1.Graduate with bachelor degree of business administration at King Faisal University (Business Administration) with GPA 3.19 out of 5(2017).
- 2. Diploma in computer since (programming) from Bassam institute GPA 4.53 out of 5 (2013).
- 3. High school eight in Dammam by (87.18%).

## Work Experience

Work as a receptionist in (SRACO COMPANY) from 7/5//2019 until now. Work as customer service in Gulf international bank (**GIB**) Dhahran since 2013-2017.

## **Training and Course**

- Conversational English Skills for Beginners from Doroob Program.
- Course in the office business three months from the Alhassan Institute excellent grade by 90%.
- [IOB] legal foundations of the business and banking instructions SAMA.
- Principles of Banking Institute of Banking.
- Methods of Detecting Counterfeiting & Forgery in Anti-Money Laundering Institute of Banking.
- Anti-Money Laundering Institute of Banking.
- Shariah-Complaint Financing Modes and Banking Services Institute of Banking.
- Successfully passed the retail Banking Professional Foundation Exam, (RBPFC) Certificate With all the honors and privileges pertaining thereto.
- Course Leadership Essentials from Droob (2019)
- Course Leadership Skills from Droob (2019).
- Course Conversational English Skills Beginners from Droob (2019)

## <u>Skills</u>

- Computer (Microsoft Office applications programs (Word, Access, Excel, PowerPoint ...) printing.
- Excellent communicative skills and interpersonal ability to speak and write in both Arabic and English also good presenter in both languages.
- Leadership and Communication Skills.
- Understanding of handling CRM, Oracle Applications.
- The ability to build constructive social relations.