Mohamed Taj Elden Yousef

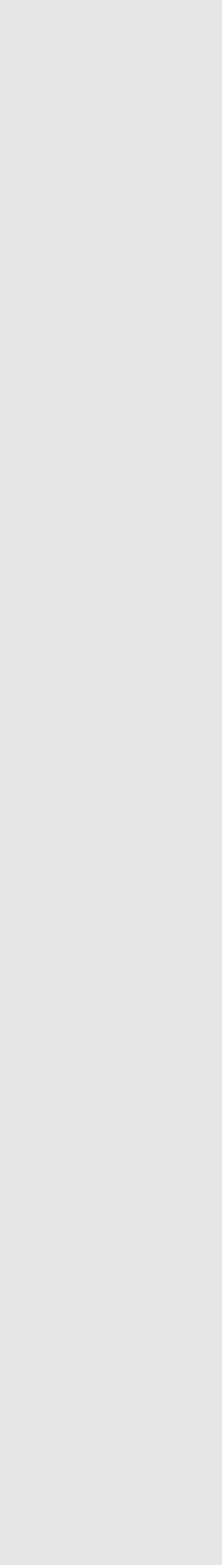|	
Experience Profile	I have an extensive experience in the field of software & hardware & network administrator engineering.

<SUMARRY OF EXPERIENCE>

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- 7+ years of professional experience in IT field.

- 5+ years of professional experience in technical support.

- 5+years ERP system implementation experience

- 2+ years of professional experience in telecom field.

- 3+ years of professional experience in Program and POS terminals.

- Professional experience in cisco cloud VPN.

- Professional Experience in restaurant System management
- 5+ years' experience in a network administration role
- Previous experience with Microsoft Windows Server 2008, 2012, and 2016 preferred
- Previous experience with Cisco switches and routers preferred

Coupled to my experience is a strong sense of ownership, dedication and customer focus, with an overwhelming desire to succeed both professionally and personally.

SPECIALTIES

- Install and manage anti-virus networks.

- Microsoft Dynamic AX 2012 R3 Installation & Configuration Client

- Microsoft Dynamic AX 2012 R3 Retail POS Installation + Configuration

- Microsoft Dynamic AX 2012 R3 Create Showrooms

- Microsoft Dynamic AX 2012 R3 Run Jobs to Download & Uploaded Data

- Installation & Configuration SQL 2012 Client

- Backup SQL Server & Restore Microsoft Dynamic AX 2012 R3

- Microsoft Dynamic AX 2012 R3 Assign Users from Active Directory & Assign Roles.

- Microsoft Dynamic AX 2012 R3 Manage Security Permission & Duty & Privilege.

- Install network management systems.

- Designed Active directory services for the network.

- Implemented Proper Disaster Recovery Plans and procedures.

- Install and operate surveillance cameras systems)) CCTV SYSTEM))
- Install Oracle database ((10g)) for POS.
- Install and configuration office 365.
- Technical support for users and POS
- Focus ERP system management

Professional History

4/2014-8/2017

Beja Food Industries Co. (KSA)

IT Admin

<mark>Role Description</mark>

- Installation and maintenance of **Windows Server 2003 & 2008** R2.
- Installation, configuration and troubleshooting of **DNS** & **DHCP**.
- Installation and configuration of **Active Directory Services.**
- Creating **Organizational Units.**
- Implementing **Group Policy Objects.**
- Adding new users and assigning permission and shared resources rights.
- Managing and troubleshooting **AD** user's login problems.
- Adding group security and system policy.
- Configuring and managing files and printer's services.
- Responsible for installation and configuration of new Application to our clients.
- Creating an **Additional Domain** Controller.
- Configuring, installing and troubleshooting computer network installations
- Configuration Mail outlook users for Head Office/Branches
- Backup and Restore Outlook Mail Account
- Office365 Configuration Cloud & add MX Record + TXT Record

- Office 365 Create New Users Email &assign to LIC

- Office365 Create Distribution Group

- Office 365 Deployment Tools Installation Client Office (Premium)

- Creating IP Camera + DVR Camera with Network
- Oracle 9i & 10G Installation and Database Configuration.
- Database Backup & restore.
- Ascon ERP (Oracle 9i / 10g Installation and configuration & troubleshooting in more than 83 branches online & offline Head Office 46 users.
- Sonic WALL Firewall Configuration LAN &Wan.
- Sonic WALL Firewall Configuration Netting.
- Sonic WALL Firewall Configuration Routing.
- Sonic WALL Firewall Configuration Failover.

QTC Arabia

4-2019 today

شركة التجارة المتميزة التجارية
Quality Trading Company, Ltd.

IT supervisor
Job description

- Assist in network design and implementation.
- Provide network support with a variety of operating systems.
- Install and configure computer network equipment.
- Maintain network connectivity of all computer workstations.
- Provide network support to users.
- Maintain servers and associated hardware, applications, services, and settings.
- Develop and monitor policies for the use of network resources.
- Implement and manage disaster recovery and back-up.
- Evaluate and recommend security improvements and system upgrades.
- Monitor network to ensure optimal performance.
- Create and maintain network users/permissions.
- Test release of products to minimize user impact and ensure compatibility.
- Create technical support documentation for systems and applications.
- Alameen ERP System administrator & distribution System

Copper chandni company

COPPER CHANDNI
كـويــر شـنـدنــي

Job description

- Implementation focus ERP system all module include integration with restaurant system (Vetch Sys)
- Installation and maintenance of Windows Server 2012 & 2016
- POS restaurants software management (posera-vtech)
- Network management (infrastructure -VPN cisco UTP- CCTV- biometric device).
- Network Security (Access control- security Application- Firewalls- Antivirus and antimalware software

Electronic Company for High Technology (KSA)

Role Description

- Regularly monitoring the network and the Servers performance.
- Designing LAN / WAN using structured cabling and Inter-networking devices (Switches, Routers, Modems Stc)
- Wireless Modem and Access Points Installation & Configuration.
- Installation and Troubleshooting VPN Client.
- Configuring WAN Setup for the Branches connected through Leased lines VPN Client and Frame Relay Network.
- Implementing LAN/WAN enabling with Routers, Switches.
- Taking care at Network, and System Troubleshooting,
- Taking regular backups and restoring them.
- Troubleshooting of Network problems with servers and workstations
- LAN/WAN design and implementation using Cisco routers and switches.
- Knowledge of routing protocols - RIP, OSPF, EIGRP.

10/2008-6/2013

Sudan Telecommunications) Sudatel)

sudatel سوداتل®

Technical communications and networks
Role Description

- Setting up user accounts, permissions, passwords and create groups and manage groups.
- Installing, Configuring and Troubleshooting of cisco switches.
- Installation & Configuration of Windows 2008 Server with Active

Directory, DHCP, DNS.

- Trouble shooting network connectivity.
- Install and support LANs, WANs, network segments, Internet, and intranet systems.
- Configuring and Troubleshooting Mail Clients: Outlook Express.
- Performing regular server backups.
- Installing and Configuring Windows OS such as Windows Xp/vista/windows7.
- Installing, Updating and Troubleshooting Application software's, Service packs, Patches.
- Assembling and Troubleshooting Computer hardware components.
- Configuring Local &Network Printers and Scanners.
- Installing and Updating Antivirus on Daily basis and performing Windows Update.

Certificates	**Cisco Certified Network Associate(CCNA) in Sudatel Telecommunication Academy**
Technical Skills	**Operating Systems** - Windows 98/NT/2000/XP/7/8/10 SERVER 2003/2008/2012 - DOS **OFFICE 2003/2007/2010/365**
Education	Academy of Engineering Sciences **Degree** **:** Good **Date** **:** 2008

Languages	- **Arabic** Mother language - **English** very good
Personal Details	- **Marital status: Single** - **Email : TAJ_YOUSIF@OUTLOOK.COM** - **Mobile: +966 553941887** - **Date of birth: - 15/03/1986** - **Nationality: - Sudan** - **Driving license: - Saudi Arabia** -**Iqama: - transfer**