

Resume

Fahad M. Almutairi

IT Tech. Support Professional

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Personal Information:

- Date of Birth: Sep 19th, 1987.
- Nationality: Saudi Arabia.
- Marital Status: Single.

Summary of Qualifications:

- Associate Degree of Computer Programing from College of Technology - Dammam.
- International English Language Testing System - overall grade "5".

Work Experience:

- IT Tech. Support Professional at Zamil Industrial from Jan 2021 until now.
- IT Technician at TREVI Arabian Soil Contractors from August 2019 – Dec 2020
- Document Technician at Welspun Middle East LLC from to 9/1/2015 to 8/16/2016.
- Quality Officer at Napco Compact from 2/1/2015 to 8/29/2015.

Skills:

- Microsoft Office 365.: Word, Power Point, Outlook, Excel.
- Hardware and Software: Server, IPs, File Sharing, FortiClient VPN, Fortinet Firewall, Technical Issues, Switches, Routers, Windows.
- Able to support users remotely using remote access features.
- Languages: HTML, Java scripts, SQL basics.
- Good problem-solving skills along with the ability to maintain calm under pressure.

- A methodical and structured approach to problem solving.
- Ability to quickly understand complex problems and devise effective solutions.