

AHMED ALOTAIBI

Biomedical Engineer

Detail-oriented and improvement-driven Biomedical Engineer familiar with designing, developing and testing medical equipment. Dedicated to improving process while ensuring product quality.

EXPERIENCE

Johnson City, Tennessee, USA
August 2019 - May 2020

Service Engineer Intern

Johnson City Medical Center / Ballad Health

- Diagnosing malfunctioning medical devices and equipment, replacing or reprogramming machines, and recording recurring issues
- Installing and configuring medical devices
- Receiving and inspecting spare parts to ensure they are in functional condition
- Ensuring staff and patient safety at all times
- Performed repairs on medical devices
- Developed a system for calibrating, validating, and testing medical instruments
- Reduced equipment and devices downtime through preventive maintenance
- Increased the hospital's patient and customer satisfaction by ensuring the medical systems were working optimally
- Prepared reports and the necessary documentation that supported the analysis, investigative findings and recommendations

Riyadh, Saudi Arabia
January 2021 - Present

Product Specialist

Al Faisaliah Group

- Visited healthcare facilities in-person or spoke with doctors and nurses via telephone, providing information on new medications and medical devices
- Maintained a working knowledge of product uses and specifications for demonstration purposes
- Built client databases using Microsoft Excel software; utilized this data for mailings, email newsletters, and other marketing endeavors
- Increasing the company's revenue and profit by providing excellent customer service in line with the established guidelines and policies
- Collaborating with other staff members, including the management team, to implement sales strategies that improve revenues
- Resolving customer issues and complaints to maintain a long-term relationship between the company and the customers
- Conducting business to business telephone and email sales

EDUCATION

Johnson City, TN, United States
January 2015 - August 2020

Bachelor of Science in Biomedical Engineering Technology

East Tennessee State University

CONTACT INFORMATION

Email

AhmedAlotaibi9414@gmail.com

Address

4493 Al Asmai Al Fayha, Riyadh, Saudi Arabia, 14253

Phone

0500944336

Date of birth

08-18-1994

Nationality

Saudi

Link

www.linkedin.com/in/ahmed-alotaibi-12686ab7

SKILLS

- Problem-Solving
- Teamwork
- Leadership
- Public speaking
- Handling conflict
- Social media
- Office administration
- Mentoring
- LabVIEW
- MULTISIM
- MATLAB
- CAD
- C, C++
- Arduino
- MS PROJECT
- Microsoft Office
- Advanced First Aid and CPR

LANGUAGES

English

Advanced

Arabic

- Certified Engineering Technologist (CET)

Issuing authority Saudi Council of Engineers

Issued Feb 2021 - No Expiration Date

Credential ID 743336

- Medical Device Quality Assurance-Neonatal

Issuing authority Fluke Biomedical Holding Co

Issued May 2020 - No Expiration Date

- Medical Device Quality Assurance-Patient Monitors

Issuing authority Fluke Biomedical Holding Co

Issued May 2020 - No Expiration Date

- Medical Device Quality Assurance-Patient Monitors

Issuing authority Fluke Biomedical Holding Co

Issued May 2020 - No Expiration Date

- Medical Device Quality Assurance:-Sphygmomanometers

Issuing authority Fluke Biomedical Holding Co

Issued May 2020 - No Expiration Date

- Introduction to Using the ESA620

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Introduction to Using the IDA-1S and IDA-5 Infusion Device Analyzers

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Introduction to Using the IDA-1S and IDA-5 Infusion Device Analyzers

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Introduction to Using the VT305

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Introduction to Using the VTPlus HF

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Introduction to using the IDA 4

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Medical Device Quality Assurance

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Medical Device Quality Assurance-Aspirators

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Medical Device Quality Assurance-Defibrillators/Pacemakers

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Medical Device Quality Assurance-Electrosurgery Devices

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- Medical Device Quality Assurance-Ventilators

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date

- NIBP: Monitoring and Test Optimization

Issuing authority Fluke Biomedical Holding Co

Issued Apr 2020 - No Expiration Date
