

MOHAMMED ASIF +971526878978

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DEIRA-DUBAI

Personal Information:

Date of Birth :20-11-1978

Sex :Male

Nationality :Indian

Marital Status : Married

Language : English, Hindi, Urdu

Telugu & Basic Arabic

Visa type : Visit Visa

Passport Details

Passport No : T1134970

Software's

MS office 365

Good Typing Skills

ACADEMIC QUALIFICATIONS:

Secondary School Certificate from Board of Hyderabad, India

OBJECTIVE

Seeking for substantial responsibility where my past and varied experience would be Fully utilized in a career opportunity and where making a significant contribution to the success of my employer which will gain me a career advancement opportunity

EXPERIENCE(20+Years) FLOOR INCHARGE/WAITER (2 Year working Experience)

THE COFFEE LAB MINA RASHEED DUBAI

- Manage train and supervise staff schedule staff hours and uphold standards of good customer services.
- Ensure compliance with health and safety regulations.
- Provide customer services answer customer questions and address complaints.
- Ensure every customer leave with lot of satisfaction and happiness.
- ➤ Welcome and guiding Customer for a comfortable siting.
- > Taking guest orders,
- > Communicating them effectively to the kitchen and in addition,
- ➤ Memorizing the menu and offering recommendations to upsell appetizers, desserts or drinks.

CASHIER &STORE INCHARGE

Jan 2019 to till Now BAADSHAH GROUP Dubai

Job Profile & Duties and Responsibilities of Store Keeper

- Maintaining cash counter accurately.
- > Preparing petty cash statement.
- All aspects of customer services and sales advice.
- ➤ Handling direct walk –in customers.
- > Sort inventory according to established procedures
- Receiving and accounting stock and deliveries
- > Facilitating and coordinating with zone virtual merchandiser.
- Maintain conversions report and daily targets.
- > Best contribution in store total monthly sales.
- > Cashier and checkout duties.
- > Stock and merchandise support
- > General Customer assistance as required
- > Stock checking as requested
- > Cleaning and appearance maintains of sales floor area.
- ➤ All aspects of in store Customer service as require.

TEAM LEADER -SALES

Dec 1999 to Dec 2018 CHANDNA BROTHERS JEWELLERS HYDERABAD

- Managing the store with 10 sales staff team.
- ➤ Making the Customer feel safe and comfortable in the store it is his key responsibility.
- Make sure that the customer leaves the store with a pleasant smile.
- ➤ Educating the sales staff about the new promotions and sales strategy to improve customer service and sales.
- > Inventory of stock
- > Reporting day to day sales and updates in the showroom to area sales manager.
- > Preparing month end repots for sales and stock and updates to the seniors and account department.
- ➤ Reach sales targets set by the management however without compromising the excellent customer services.
- Ensure to build a strong relationship with our customers.
- > Informing staff about new promotions and sales strategy and product knowledge.

JOB SKILL

- ➤ Good Co-operation with all nationalities
- Sincere and Hard worker
- > To respond all the calls very sincerely and respectfully
- > To be capable of managing complex and multifaceted tasks.

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