

AMMAR KHALED BAJES SILMI



CONTACT

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PERSONAL DETAILS

Date of Birth : 31/08/1994

Marital Status : Single

Nationality : Jordanian

SKILLS

- Very strong mathematics skills • Exceptional computer and Internet abilities • Excellent customer service skills • Strong training skills • Able to maintain a cashier staff during the busiest retail seasons

OBJECTIVE

Experienced Assistant Store Manager with depth in recruiting, training, mentoring, coaching, and developing staff in large, consumer-focused store operations. Strong budgeting, sales forecasting, and merchandising background coupled with an exceptional sense of customer service and in-depth knowledge of cash/inventory management. Broad skills in educating personnel to achieve exceptional levels of customer service, building teams, and ensuring the achievement of corporate goals.

EXPERIENCE

Aswaq Aldura

2020 - 2022

Assistant store manager

Direct sales floor activities, ensuring excellence in customer service and resolving store level problems

Establish sales goals, manage budgets, devise sales forecasts, and consistently maximize sales and profits

Oversee personnel management, interviewing, hiring, training, mentoring/coaching, and evaluating

Manage merchandise selection, window displays, and stocking, working directly with vendors

Work with corporate management developing local marketing and advertising strategies

Applied strategies that improved shrink percentage for 5 years

Key contact with suppliers/vendors, securing key business agreements

Maintained price accuracy of goods and ensured adequate stock levels



Aswaq Aldura

2017 - 2020

Cash supervisor

- Responsible for scheduling cashiers and making sure the busiest moments were properly staffed.

- Responsible for cashier discipline and rewarding exceptional performance.

- Responsible for training cashiers once a week on new products and procedures

Alahlam supermarket

2013 - 2017

Cash agent

EDUCATION

Alblqaa applied university

2014

Diploma civil engineering

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