




Mohammed Ali Al-Hilal

PROFESSIONAL SUMMARY


Dear reader, as you will read and notice from this resume that I have a great deal of management experience which made me earning a knowledge and experience in quality management, business and project management, and supervision that includes knowledge of the operation of the department, and leadership to team. From this experience I am capable to lead and develop a department, staff members, outstanding interpersonal relationship building, and employee training and development skills. I am also capable to do all activities related to QA/QC for the department for the management of Quality management system, ISO 17025, 9001, and 14001.

Performing as manager with a solid understanding of safety requirements and mentoring employees. Dedicated team player, proactive and hands-on, ensuring task completion. Committed to manage large teams and provide fast and personalized feedback.

CONTACT

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SKILLS

- Lead investigating
- Quality management
- Project development
- Root cause analysis
- Opportunities identification and creation
- Performance strategy
- Revenue growth
- Partnership marketing
- Marketing plans
- Relationship building and rapport
- Staff training
- Performance monitoring
- Business administration
- Employee management
- Project management
- Operational leadership
- Contract Management
- Operations management
- Customer relations specialist
- Process improvement
- Relationship building
- Operational Budget Forecasting
- Quality Control Tests
- Staff Training And Development
- Equipment Maintenance

ADDITIONAL INFORMATION

COURSES

- Successfully completed three days in house training course on ISO 17025:2017 and 14001 by NATIONAL INSPECTION & TECHNICAL TESTING COMPANY LTD. (FAHSS) (Member of TUV NORD Group) in the date of March and April 2021.
- Successfully completed three days in house training course for internal auditor on ISO 17025:2017 and 14001 by NATIONAL INSPECTION & TECHNICAL TESTING COMPANY LTD. (FAHSS) (Member of TUV NORD Group) in the date of March and April 2021.
- Successfully completed a course of 15 hours Human Resources Management (HRM) in Exclusive Technology Training Center in the date of March 2021.
- Successfully completed a course of 35 hours Project Management Professional (PMP) in Exclusive Technology Training Center in the date of February 2021.
- Successfully completed a course of Total Quality Management (TQM) in Exclusive Technology Training Center in the date of January 2021.
- Successfully completed a course of Quality Management Foundation as part of e-learning program of education in the date of April 2020.
- Successfully completed a course of Project Management for Beginners as part of the PMI's e-learning program of education in the field of project management in the date of April 2020.
- Successfully completed a course of Project Management Simplified through the LinkedIn e-learning program in the field of project management in the date of April 2020.
- Successfully completed a one-day training for the "GC-MS Advanced Instrument Familiarization" held on 16th March 2018 at PerkinElmer Training Facility in UK.
- Successfully completed a two-days training for the "GC-MS Basic Instrument Familiarization" held on 14th – 15th March 2018 at PerkinElmer Training Facility in UK.

LinkedIn Address:

www.linkedin.com/in/mohammed-alhilal-14570bb6

- Successfully completed a training of "Code of Conduct" held on 5th February 2018 in Fugro Academy.
- First Level Leaders Course held on 27th – 29th Nov. 2016. Dammam, Saudi Arabia.
- Successfully completed a one-day training for the "Strategic Management Fundamentals" held on 16th November 2014 in Lawrence Technological University.
- Successfully completed a full-time student for English program that was at Western Illinois University in the U.S.A for three semesters, and I graduated in July 2012.
- Gas chromatograph mass spectrometer training course from FUGRO CONSULT GMBH in the chemical laboratory in Berlin, Germany from 16 – 30 May 2010.
- Successfully completed a two-day training that for SUPERVISORS WORKSHOP on the "Development of Management and Leadership Skills" held on 5th and 6th April 2010 in Fugro-Suhaimi Ltd Co, Dammam, Saudi Arabia.
- Training certificate course from the Ministry of Water, Riyadh, this was from the Central Laboratory. Duration of 9 weeks (25/6/2005 to 31/8/2005).

WORK HISTORY

QC/QA Manager

07/2020 – 07/2021

Industrial Support Services - Dammam, Eastern Province

- Leading a process of applying for Saudi Accreditation Center (SAC) certificate.
- Proactively identified and solved complex problems that impacted management and business direction.
- Created and issued Standard Operating Procedures for team.
- Audited existing operational practices, proactively challenging, and implementing improvement to ensure compliance and growth.
- Investigated incidents of non-conformance using effective analysis techniques.
- Analyzing the root cause for the non-conformance and worked to give a good solution to close the found NCR.
- Measured and monitored quality performance against agreed KPI's, implementing recommendations as needed.
- Defined corrective actions for non-conforming report and complaints for continued quality improvements.
- Investigated customer complaints to address areas of improvement, eliminate non-conformance and increase customer satisfaction.
- Lead auditing processes of lab operations.
- Identified corrective and preventative action for issues through complete failure investigations and resulting.

Lab Manager

08/2016 – 07/2020

Fugro Suhaimi Ltd

- Supervised team of laboratory personnel to provide timely, accurate test results in accordance with laboratory protocol.
- Developed and revised laboratory procedures to support organizational goals and business objectives.
- Monitored financial performance and implemented strategies that reduced laboratory operating expenses.
- Improved instrument performance, conducting maintenance and troubleshooting of instruments and coordinating repairs.

- Kept laboratory records up to date, ensuring consistent operational compliance.
- Resolved customer queries through effective communication and providing the step-by-step solution.
- Increased production rate by using excellent time management and leadership skills throughout all tasks.
- Achieved high sales revenue with value-focused customer service approach.
- Created and implemented traditional marketing campaigns.
- Developed and deepened professional relationships with vendors, negotiated contracts and monitored performance.
- Facilitated business operations by generating project status reports for corrective action.
- Effectively managed the diverse portfolio of projects with budgets of up to SAR 500K.
- Reduced costs by using site resources and subcontractors effectively.

Chemist

11/2005 - 02/2011

Fugro Suhaimi Ltd

- Provided inventory control of reagents, chemicals and supplies using proper labelling and computerized management systems.
- Maintained organized, safe and efficient work area at all times to minimize accident chance.
- Repaired, calibrated, and safely operated all company laboratory equipment.
- Improved team efficiency by training and mentoring individuals through diligent team meetings and setting goals.
- Performed immediate troubleshooting and repairs, diagnosing system faults with accuracy.
- Carried out thorough testing using diverse analytical methods such as ASTM, BS and ST Method.
- Calibrated and maintained all laboratory equipment, including spectrometers.
- Communicated analysis results to various departments and stakeholders to effectively formulate a test report.

EDUCATION

Bachelor of Science: Chemistry, 12/2015

Western Illinois University - Macomb, Illinois

Certificate of Higher Education: Chemical Lab, 07/2005

College of Technology in Riyadh - Riyadh, Riyadh Region

ACCOMPLISHMENTS

- Implemented ISO 17025 process, streamlining work and increasing efficiency.
- Implemented ISO 9001 process, streamlining work and increasing efficiency.
- Implemented SAC process, streamlining work, and increasing efficiency.