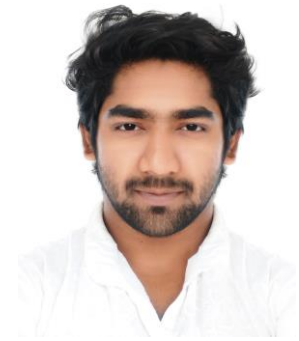


JISHAN R

5/1A 3rd Street Subalakshmi Nagar
Kuniyamuthur, Coimbatore,
Tamilnadu, India, 641008
91-811-098-3329
jojishan@gmail.com



EXPERIENCE

IBOC (Edit seven) UK | Coimbatore, Tamilnadu

IT support - April – 2014 – Present

- Install, upgrade, support, and troubleshoot Windows OS, authorized desktop applications, hardware, and peripheral equipment.
- Coordinate and execute preventative maintenance and remedial repairs on computers, laptops, printers, and peripherals.
- Return defective equipment to maintenance inventory, document customer repairs, and maintain and restock parts inventory to maintain spare parts levels.
- Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or notebooks with authorized access to network.

KIRTILALS | Coimbatore, Tamilnadu

IT support - April – 2012 To March – 2014

- Installed, upgraded, and verified hardware and software applications.
- Assisted end users in using new and existing technology; provided coaching and one-on-one training.
- Managed laptops, desktops, and printers companywide.
- Authored second-line support team manuals and maintained support standard operating procedures.

EDUCATION

Diploma in mechanical engineering

Christ the king polytechnic collage • Coimbatore, India

Jun 2009 - Apr 2012

SSLC

G.H.S school • Coimbatore, India

Jun 2005 - Apr 2009

SKILLS

English - Business level Speaking -Read and writing
Malayalam – Native
Tamil -- Speaking -Read and writing

Tools & Technologies

Microsoft Office application

PC\Laptop hardware

Software installation

Network hardware

Maintenance and service

DECLARATION

I hereby declare that the particulars of information and facts stated
Above are true, correct and complete to the very best of my knowledge and belief.

Place: Coimbatore

Date:

(JISHAN. R)