

Mohammed Almaskeen

Dammam Saudi Arabia

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Skill Summary

Highly motivated with extensive customer service and sales experience. Outgoing sales professional with track record of driving increased sales. Able to function in a fast-paced work environment with a high sense of urgency. Enthusiastic about streamlining operations and increasing team efficiency

Education

University of Arkansas – Fayetteville, AR **Aug 2012 – Dec 2016**

- Bachelor of business administration

Milwaukee School of Engineering **Sep 2010 – May 2012**

- Studied two years in Wisconsin before I moved to Fayetteville in the Summer of 2012.

University of Alabama **Feb 2008 – June 2009**

- Completed the advanced level of intensive English at the University of Alabama's English Language Institute.

Experience

Frank Fletcher Honda (United States) **Oct 2017 – June 2022**

- Salesperson of the year in 2021
- Top 3 Salesmen of the year in 2018, 2019, 2020
- Increased sales by fostering relationships with customers, implementing business strategies and suggesting areas for improvement
- Performed follow-up with existing customers to provide additional support and address any concerns
- Maximized customer retention by resolving issues quickly

Sam's Club (United States) **Feb 2017 – Aug 2017**

- Providing the best quality of services to our members and making sure they have the best shopping experience
- I achieved the highest number of selling membership among other employees in the club
- Responded to customer requests for products, services and company information
- Performed stocking and informed management of low inventory quickly
- Skilled using cash register including processing sales discounts and refunds
- Issued receipts and processed refunds, credits, or exchanges

Altala'a Int'l Transportation Co. Ltd **May 2005 – Feb 2008**

- Distribute vacation time based on eligibility
- Hiring new drivers
- Write permits for the drivers and the renters to cross international boundaries
- Write letters on behalf of the manager for employees and companies
- Resolved issues and escalated problems with knowledgeable support and quality service
- Used database to research, gather, analyze and present data