# Fadel Rabea

Certified with high diploma degree in sales, excellent skills in computer hardware, software, and applications with more than eight years of experience in managing a wide - range of office tasks and customers service.

I seek challenging opportunities where I can use my experience and skills for organizational and personal growth.



### **Contact Information**

#### **Fmail**

rabea2016f@gmail.com

#### Address

Saudi Arabia - Eastern province

#### Phone

# 0548583973 Nationality

Saudi

### Languages

#### **English**

Intermediate

#### Skills

Teamwork

Customer service

Microsoft Office

Oracle

Excellent in software and hardware

## Experience

## Buyer

Gulf support Isnad Jubail

Feb 2018 - Apr 2021

Selling materials and making agreements . Filling data in invo

- · Handled customer complaints with empathy and composure.
- · Answered calls, responded to emails, and spoke with clients face-to-face.

#### Administrator

Sidem Jubail

Sep 2013 - Apr 2016

- · Answered calls, responded to emails, and spoke with clients face-to-face.
- · Processed a range of documentation and entered information into databases.
- · Proactively participated in meetings and helped create new practices.
- · Handled customer complaints with empathy and composure.
- Consistently met my short and long-term targets.

# **Customer Support Executive**

Novotel Dammam Business Park Hotel Dammam

Apr 2012 - Dec 2012

Helping clients to reach to their destination or their meetings

#### Logistics Coordinator

United Enterprises Dammam

Feb 2009 - Dec 2009

Helping Crewlist inside ships about what they need.

Education

# Sales Diploma

Institute of public administration Riyadh

Jul 2006 - Mar 2008

Honors & Awards

Appreciation certificate from sadara project.

References

Available upon request