

RONALD DESA

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QUALITY ASSURANCE / QUALITY CONTROL MANAGER | MANAGEMENT REPRESENTATIVE

PROFESSIONAL PROFILE

- ❖ A Senior Quality Management professional with more than 26 years of experience in the field of Quality management (13 years in India and 13 years of experience in Middle East (UAE and KSA) worked with multinational and multicultural environment, having rich experience in Quality Assurance and Quality Control of precision parts production industries to fabrication of structural steel products, special processes industries, projects with Oil & Gas and Construction companies.
- ❖ Having strong knowledge in documentation of Quality Manual and Procedures, Project Quality Plan, Inspection and Test Plan as required by the International Standard / Projects. Being Management representative, maintained Integrated Management system, including Document Control, Internal Audits, Handling NCRs, Management Reviews and System Certification Audit.
- ❖ Acquired various skills in project quality documentation, RFI & client inspection, closing NCR and follow up processes. Having strong knowledge on establishment and implementation of Quality Management System, Environment Management system and Occupational health management system for manufacturing plant and project establishments.
- ❖ Developed control on QA/QC team with leadership skills for problem solving, decision making, cost control, day today day management of QA/QC team to support production in the factory and compliance of all quality policies, housekeeping, training, and development of QA/QC staff.
- ❖ Hands-on experience of inspection of critical components, geometrical parameters, and dimensions on 3 Coordinate Measuring Machine, conventional inspection methods, Inspection of castings, molded parts, coated and painted parts.
- ❖ Having deep knowledge of all precision machining processes, Sheet metal processes, Steel and aluminum foundry processes, wire drawing and hot dip galvanization process, Powder coating process, Structural steel fabrication, shot / grit blasting process, fiber glass molding process.

CORE SKILLS / COMPETENCIES

Quality Assurance & Quality Control	Statistical Quality Control, Statistical Process Control	Customer Satisfaction Survey and Analysis
ISO 9001: 2015 - Quality management system and documentation	Calibration & Metrology	Customer Complaints analysis
Internal Quality Auditor – QMS/EMS/OHS	Coordinate Measuring Machine	ISO, ASTM, BS, ASME, AWS, Standards
Lead Auditor – ISO 9001:2008 / ISO 9001:2015	Process Failure Mode and Effect Analysis (FMEA)	Vendor audit & Product Approval
Management Representative –ISO 9001:2008 / 2015, Integrated Management System	Seven QC Problem Solving tools, 8D problem solving	Employee training, Training & Mentoring
Occupational Health, Safety & Environment	Gemba -Kaizen, Poka-Yoke, Lean Management,5-S	Team Management
Project Quality Management and Documentation, ITP, Checklists	Lean Six Sigma –Green Belt, MSA	Material knowledge
Management Reviews	Risk Assessment / Management	KPI Tracker

PERSONAL ATTRIBUTES

Leadership
People skills
Accuracy
Innovative
Problem solver

Accountability
Detail Focused
Honesty
Integrity
Counselor

Decision Maker
Judgement
Commitment
Collaboration
Trustworthy

PROFESSIONAL EXPERIENCE

FEBRUARY 2014 –TILL DATE: RED SEA INTERNATIONAL CO., JUBAIL, SAUDI ARABIA

QA/QC MANAGER AND MANAGEMENT REPRESENTATIVE (ISO 9001:2008/2015)

Key Deliverables:

- Heading QA/QC team of 14 staff and monitoring production inspection activities, and quality of supplied materials/products received from the suppliers.
- Accountable for the quality of steel fabrication, painting, assembly line inspection, testing of prefabricated modular buildings, rolling roughnecks (Trailers) & final inspection.
- Responsible for co-ordination of all activities related to customer inspections and third-party inspection of modular buildings.
- Reporting to management on major nonconformance observed at production and follow up of corrective actions.
- Worked as Management representative for company Quality Management System – ISO 9001:2008 and ISO 9001:2015.
- Establishment, Documentation, and Implementation of Quality Management System ISO 9001:2015.
- Review and follow up of Issues, interested parties' requirements, Risk Assessment and mitigation required by the standard ISO 9001:2015.
- Responsible for coordinating with certifying body for audit of ISO 9001:2015.
- Planning, scheduling, and execution of internal audits for quality management system and reporting of the performance of Quality management system.
- Planning, preparation of management review meeting input, meeting presentation, recording minutes and reporting the meeting outputs.
- Implementation of any changes in Quality Management System and Control of documents of company Quality Management System.
- Follow up and closure of corrective actions for nonconformities of process and customer complaints.
- Review and report the performance of the quality management system to top management.
- Monitor supplier Quality Performance.
- Monitor customer complaints and conduct customer satisfaction surveys & analysis.
- Conducting daily / weekly quality meeting within department and resolving the quality issues.
- Providing classroom training to new employees & trainings, related to certification process like welder qualification and renewal, certification for welding & coating Inspectors, internal auditors.
- Accountable for preparation of Documentation for prequalification, project quality plan, Inspection & Test Plan, Inspection checklist / forms for new projects.
- **Project Experience – QA/QC manager for NEOM – Neom Industrial City – Interim offices and base camp and from October 2020 (Contractor), to manage the quality function at site and project QC team.**

LINK MIDDLE EAST LTD, JAFZA, DUBAI, U.A.E & G.K WIRE INDUSTRIES LTD, RAS AL KHAIMAH, U.A.E

JUL 2007 TO AUG 2013 AS PROJECT QUALITY MANAGER / QA/QC MANAGER / MANAGEMENT REPRESENTATIVE –IMS

- Developed the QA/QC Documentation for the Project (Quality Manual, Method Statements, ITPs, Procedures, Instructions, Inspection Forms / Checklists and maintained Quality Records.
- Testing of steel materials at Independent laboratory, follow up of Test Reports, submission to the consultant / clients.
- Managed the Quality Control activities of concrete works from Materials validation, Mix Design Establishment to concrete pouring, sampling, and testing for the project.
- Control of project documents, Drawings through Online Document System – ACONEX for Aldar project, Abu Dhabi.

- Documented procedures and implemented Quality Management system ISO 9001:2008 for new plant G.K Wire Industries Ltd, in May 2009.
- Documented procedures and implemented Environment Management system ISO 14001 & OHSAS 18001 for new plant G.K Wire Industries Ltd May 2013.
- Documented procedures and implemented Quality Management system ISO 9001:2008, ISO 14001:2004 & OHSAS 18001:2007 in 2010, for the Contracting Company.
- Implemented quality control procedure manual processes for conducting day to day operations, tests and inspections of products, processes.
- Interfaced with External audits from Intertek, U.K, for Certification of ISO 9001:2008.
- Assisting welder qualification tests for new welders.
- Familiar with process, wire drawing, batch galvanizing, PCV extrusion, Powder coating, fabrication, ERW Tube mill process and Testing.

PROJECT EXPERIENCE

PROJECT	CLIENT	ROLE	PERIOD
Dubai World Central – Al Maktoum International Airport Project – Jebel Ali, Dubai.	Department of Civil Aviation, Dubai, UAE	Project Quality Manager	July 2007 to June 2011
Taweelah –Fujairah Gas Pipeline fencing project	Dolphin Energy – Abu Dhabi -UAE	Project Quality Manager	Sept 2010 to Oct 2011
Al Raha Beach Development Al Bandar project	Aldar Liang O'Rourke Construction Ltd, Abu Dhabi, UAE	Project Quality Manager	Aug 2009 to Jan 2010
Dubai Metro Project, -Redline and Green line	JML LLC, Dubai, UAE	Quality Engineer	Jun 2009 to Dec 2009
In Salah Gas Project - Algeria	Petrofac, Sharjah, UAE	Quality Engineer	Aug 2011 to Jul 2013
Qatar petroleum Project Kuwait oil company PNG LNG- Spiecapag	Qatar Petroleum Kuwait Oil Company Spiecapag	Quality Engineer	Feb 2010 to Jul 2013

PAST EXPERIENCE

- **JUNE 2000 – JULY 2007 - KSB PUMPS LTD, SINNAR, NASHIK, MAHARASHTRA, INDIA**
 - Quality Assurance – Officer
- **JUNE 1995 – JUNE 2000 - THE MYSORE KIRLOSKAR LTD., HARIHARA, KARNATAKA, INDIA**
 - Technical Assistant - Quality & Reliability 1997-2000
 - Management Trainee – Quality & Reliability -1996-1997
 - Apprenticeship trainee - Quality & Reliability -1995-1996
- **SEP 1994 – JUN 1995 - MAINI PRECISION PRODUCTS PVT. LTD., BOMMASANDRA, BANGALORE, KARNATAKA, INDIA**
 - Trainee in Quality Control department

EDUCATION

Diploma in Mechanical Engineering at Karnataka Polytechnic (Govt.) Mangalore, Karnataka, India in year 1994

PROFESSIONAL CERTIFICATIONS

- Certified Lead Auditor- ISO 9001:2015 IRCA (UK) approved Certified.
- Lead Auditor- ISO 9001:2008 IRCA (UK) approved
- Certified Internal Auditor- ISO 9001:2015
- Certified Lean Six Sigma – Green Belt
- Certified Internal Auditor - ISO 9001: 2008, ISO 14001:2004 & OHSAS 18001:2007

ITS SKILLS

- Proficient in MS Office Suit (Word, Excel, Power Point), SharePoint Portal.

TRAININGS ATTENDED

- Time management & Business communication
- Problem solving techniques & 7 QC Tools.
- Training on SQC Implementation.
- Process Failure Mode & Effect Analysis (PFMEA)
- Internal Auditor Training QMS 9001, EMS 14001 & OHSAS 18001
- Quality Improvement Programme – Kaizen
- Six Sigma Green Belt training - Product Quality Improvement Project.
- CSWIP 3.1 level 2 –Welding Inspector
- IRCA certified Lead Auditor Certification Course – ISO 9001:2008
- Lean Six sigma Certification Course.
- IRCA certified Lead Auditor Transition Course – ISO 9001:2015
- Module -1 Annex –SL Training Course
- Internal Auditor Training course –ISO 9001:2015
- Building Omnipreneurs
- Lean Management

PERSONAL INFORMATION

Date of Birth : 19th Jan 1972

Marital Status : Married

Nationality : India

Religion : Christian

Passport No : V1157223 valid till 05-07-2031

Driving License : India & UAE (Dubai)

Language proficiency: English, Kannada, Hindi, Konkani, Tulu & Marathi

Permanent Address: Flat No. WS 103,
Westline Splendid Homes, Kotimura,
Saripalla Road, Kulshekara, Mangalore - 575005
Dakshina Kannada District, Karnataka State, India

Declaration:

I declare that the above-mentioned information is true and correct to the best of my knowledge and belief.

Date: Monday, November 08, 2021

Signature: Ronald Desa