# Mohammad Atif Shalalfeh

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**OBJECTIVE:** To obtain position and become associated with a company where utilization of skills is encouraged, and to gain further experience while enhancing the company’s productivity.

# SKILLS & COMPETENCIES:

* Communication Skills \* Presentation Skills \* Strategic Planning
* Negotiating Skills \* Team Working Skills \* Sales Execution
* Problem Solving Skills \* Excellent Customer Service \* Work well under pressure

# WORK EXPERIENCE:

## Abdullah Fouad Holding Co May 2014 to Present

Khobar Dhahran. Saudi Arabia [www.abdulla-fouad.com](http://www.abdulla-fouad.com/)

*An Aramco contractor and is a dynamic and diversified business group that is well known for excellence across its business units, serving the Oil & Gas, Energy, Healthcare, Information Technology, Consumer, and Construction*

*sectors*

## I.T. Support System

* Troubleshoot and rectify any software-related problems experienced by Aramco personnel
* Remote support resolution and troubleshooting software errors
* Field Technical support/software troubleshooting
* MS office (Word, Excel, PowerPoint, access) support
* Train junior/new employees to Aramco standard
* Educate Aramco employees with basic troubleshooting skills
* Install/Modify/Configure new system/software

# ABILITYES & COURSES: LinkedIn learning

# Database Management.

# Database Administrator.

# Data Structure.

# Intro into Database.

# Networking IP Addressing

# Networking Basics

* Html-CSS Essential
* Install configure DB’s HA/DR solution by MS SQL Failover Cluster/Always-on.
* Ensure the overall availability of database services for internal & external customers.
* Ensure the safety and security of data and ensure their fault free.
* Modify Old database when needed after analyzing it.
* Register new users and assign them suitable privilege.
* Monitor and enhance server performance.
* Backup database regularly and restore data or database files.
* Supervise, validate, collect and copy database backup processes.
* Design and implement disaster and backup plans.
* Ability to work with PostgreSQL/SQL server Using Microsoft Azure/PgAdmin.
* Ability to code using html/CSS.

# EDUCATION:

University Degree : B. in Computer Engineer

University : Al-Balqa University, Amman, Jordan Faculty : Government Education

General Grade : Good

Graduation Year 2014

**PERSONAL INFORMATION:**

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| --- | --- | --- | --- |
| Date of Birth | : Dec 24, 1991 | Language | : Arabic, English |
| Nationality | : Jordanian | Iqama Status | : Transferable |
| Marital Status | : Married |  |  |